

Summary Tableau and SAP-certified BI Analyst with 5 years of experience in analytics. Responsible for developing interactive dashboards and reports for various business functions. Skilled in BI tools such as Tableau, SAP BO WEBI and MicroStrategy. Proficiency in MS SQL and Excel. Demonstrated ability to work independently and efficiently that reduced the manual effort of presenting data in excels or ppt.

Experience **VMware Software Pvt Ltd (Global Support Services) Reporting Analyst | Nov 2022 - Present**

- Key team member responsible for requirement gathering, design, development, validation, and publishing Tableau reports on server.
- Created performance improvement Tableau dashboards to help managers understand focus areas for improvement, trend showing score distribution, identify top performers based on KPIs. Custom charts used in dashboards includes- Pareto chart, waterfall, donuts, and funnel.
- Created daily health dashboard on Tableau to show escalations, customer satisfaction trends/surveys, backlog distributions, idle time that helped different support teams to check the daily status of tickets and take necessary actions as required.
- Good working knowledge of Salesforce Lightning CRM platform. Coordinated with cross teams to validate product functionalities and identify defects within database.
- Used MS SQL to query data from the database, joined tables, created views, stored procedures, and combined multiple queries using CTEs. Good knowledge of various functions in SQL.
- Performed data modelling using Tableau Prep, cleaning, and merging extracted data using relationships and joins. Prepared data for analysis by addressing missing values, outliers, and inconsistencies.
- Worked independently with quality team to create performance improvement quarterly reports for each VMware domain on SAP BO WEBI. Reports being further shared with domain leads and managers.
- Improved performance of reports by optimizing various aspects of Tableau workbook, data cleaning and transformation.
- Good technical understanding of SAP WEBI tool, created 20+ reports by merging data from various universe, used- detail, section, drill, break functionalities that shows the key metrics & compliance with quality parameters.

Thomson Reuters (Tax and Accounting) BI Analyst | Dec 2021 - Oct 2022

- Designed and developed tableau dashboards based on several tax products, business, transactions, sales etc.
- Sound knowledge in various tableau reporting objects like filters, hierarchies, groups, LOD expressions, sets, parameters, custom charts etc. Created parameters and filters in reports to make it more user friendly.
- Proficient in MS SQL. Created and executed custom SQL queries for data validation.
- Responsible for delivery of dashboards and stories. Good knowledge in data modelling, relationships, joins, blending in tableau.
- Ability to complete reports within required timeframe and able to resolve associated issues.
- Project based on agile methodology, ensured continuous delivery and deployment in the stipulated SLA.

Infocepts Technologies (FMCG Clients) Executive Analyst | July 2019 - Nov 2021

- End to end experience in designing and deploying data visualizations using Tableau. Published Workbooks after scheduling the refresh extracts on tableau server.
- Strong experience in Full Life Cycle Business Intelligence (BI), starting with requirement analysis, proof of concepts, design, development, testing, implementation, migration, go Live Support.
- Worked on various tableau products like Tableau desktop, Tableau server and Tableau prep. Used Tableau prep to clean, combine and transform data for further analysis.
- Created dashboards based on revenue, sales, consumer demand, market opportunity, product availability, customer analysis etc for FMCGs like Coke, P&G, Nestle, Abbott etc. that helped customers to monitor and accomplish predefined goals.
- Worked on dashboard optimization and performance improvement to get results within SLA.
- Automated process used in project to create standard worksheet templates using UI Path. Created and executed SQL for validations.
- An active contributor to Tableau COE, created various dashboards, documentations and performed POCs.
- Good working knowledge of MicroStrategy Desktop, Dossiers. Created interactive dossiers with global filters that helped users in better decision making.

Technical Skills/Tools	Tableau (Desktop/Server/Prep)	SAP BOBJ	Microsoft SQL server	MS Excel (Power query)
	MicroStrategy	Data modelling	BI Reporting	UI Path

Certifications SAP Certified Application Associate- SAP BusinessObjects WEBI
Tableau Desktop Specialist (Credential ID- 258290)
Databases and SQL for Data Science Issued by IBM
Python for Data Science and AI Issued by IBM

Education B.E (Electronics Engineering) - Ramdeobaba College of Engineering and Management, Nagpur | 2015 - 2019 CGPA- 8.5

Achievements Won Zero Defect Award for delivering flawless work to client.
Received client appreciation for solving complex queries.