**Sudhakar. B**

 Project Manager (CSM|PMI-ACP)

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Specialised Agile Project Manager around 10 years of experience in leading and managing large, complex enterprise-level projects consisting of multiple Agile teams and/or requiring integration with other activities outside the scope of the Agile teams.

**Work Profile**

* Excellent communication and organizational skills
* In-depth knowledge and hands-on in Agile Project Management (APM) – XP, Scrum, Lean, Kanban
	+ Agile Analysis and Design
	+ Value Driven Prioritization (Moscow)
	+ Agile Estimations (Affinity/T-Shirt Sizes, Story Points)
	+ Metrics
	+ Planning, Monitoring, and Adapting
	+ Product Quality (Acceptance Criteria, DoD)
	+ Risk Management
	+ Continuous Integration (Code commits) and Continues Delivery (QA Environments)
	+ Continues Process Improvement (Retrospective)
* Excellent cross functional team leading skills
* Exceptional organizational skills
* Stakeholder engagement
* Coach the teams to cultivate AGILE Mind Set and encourage teams to be more self-organised
* Change management – CCM, CCC, CCB & CAB
* Vendor Management and Statement of Work (SOW)
* Customer Relationship Management (CRM/Salesforce.com)
* Product Release Management
* Managed Services and production support

**Education:** Master of Computer Application (M.C.A) - Anna University - 2011 passed out

**Tools**

* Aha, Wireframes, JIRA, Planning Poker, TFS, Confluence, IdeaBordz
* Salesforce.com, Service Now, HP ALM, Swagger
* MS Office Suite

**Product Technologies**

* API’s, Java, Spring, J Unit, Angular
* Tomcat, WebLogic, WebSphere
* GIT Hub, Continues Integration (CI), Jenkins, Continuous Delivery (CD), Gradle, J Frog (Artifactory),
* Code Scans (Sonar Qube, Black Duck (Software Compliance), Vera Code (Security Compliance)
* Data Dog, Synthetic Monitoring, Pager Duty

**Employment Details**

**#1 NLB Services/Thomson Reuters | Project Manager | From August 17th, 2020 to Till Date**

**Product: One Source IDT ERP Integrations**

**Responsibilities:**

* Organize, develop, and manage product release scopes and objectives, involving all relevant stakeholders, and ensuring technical feasibility
* Coordinate internal resources and third parties/vendors for the flawless execution of projects
* Collaborate with the product team, engineering team, to ensure rightness of features and design
* Facilitate grooming and planning sessions with team
* Worked with stakeholders on Artifacts Such as Product Backlog, Spring Backlog, and Sprint Burndown, Release Burndown.
* Monitor burndown charts, track progress, and maintain velocity statistics
* Monitored on a regular basis the deliverables of the team against defined milestones.
* Managed integration points with other product teams and the suite
* Provide management-level reporting on project status, risks, and mitigation strategies
* Maintained and improved relevant metrics that show the team how they are performing.
* Escalated critical issues, risks, and conflicts that could impact scope, timeline, resources and/or costs.
* Worked with Professional Services (PS) during an implementation prior to formal hand-off to Customer Support (CS) or by Customer Support after a customer has gone live.

**#2 ADIWEB/Verizon | GTS Project Manager | From Nov 27th, 2018 to Aug 13th, 2020.**

**Product: Telecom (VBG) | Lead Share Program and Wireless, Public Sector Integration**

**Responsibilities:**

* Managed and assigned tasks to team members, meeting project deadlines, status reporting, forecasting, budget tracking, as well as issue identification and resolution.
* Delivered project needs on time and within the agreed acceptance criteria in a hybrid methodology environment as they attempted to transition to an Agile Methodology.
* Functioned as the primary liaison between the business line, operations, and the technical areas throughout the project cycle.
* Reported progress to all stakeholders through Sprint Burn-Down Reports, Iteration Burn-Down Reports, and velocity target updates.
* Organized and facilitated Agile and Scrum meetings, which included Sprint Planning, Daily Scrums or Stand-ups, Sprint Review & Retrospective.
* Coordinated with systems partners to finalize designs and formalize requirements Utilized Story. Sizing and Planning Poker techniques as needed based on the length of the backlog and priorities.
* Operated in 3-week sprints with flexibility on length based on immediate functionality concerns.

**#3 ASAP/TCS | Scrum Master | Tenure - Jul 2015 to Oct 2018**

**Project: Re-Insurance | Credit Risk Management (Swiss Reinsurance)**

**Responsibilities:**

* Work with Product Management to understand the priority features and fixes and cascade the information to Developers
* Implement agile management ideals by facilitating exercises such as sprint planning and team leading stand-ups
* Manage project timelines and communicate with management staff and clients to ensure project progress satisfactorily.
* Enact delivery upon completion of projects and ensure that delivery adheres to agile practices maintained by the company.

**#4 Acumen Cyber/Symphony | Programmer & BA | Tenure - Jul 2011 to Jun 2015**

**Product – Expense Management System, On boarding and Invoice Tracker**

**Responsibilities:**

* Involved in gathering Report Development Specifications (RDS) and SRS doc for creating reports.
* Developed parameterized reports which were used for making current and future business decisions.
* Developed Stored Procedures to generate various Drill-through reports, Parameterized reports, Tabular reports, and Matrix reports using SSRS.
* Created reports that projected business goals for future.
* Used table variables and Common Table Expressions (CTEs).
* Worked closely with the offshore team in finding solutions to arising problems.
* Scheduled and managed daily/weekly/monthly sales and operational reports based on the business requirements
* Designed data models and developed stored procedures, queries and views necessary to support SSRS reports