



PROFESSIONAL SUMMARY

A cloud computing enthusiast specializing in solutions architecture who is passionate about the technology. Ability to understand the long term/short term mission goals of an organization and build well-architected frameworks and applications which are resilient, high performing, scalable, cost effective and secure.

A former Siri Analyst looking to transfer my skills to the cloud computing business. Over 4 years of experience in the tech industry working with giants like Amazon and Apple with proven skill to analyze and resolve problems and driving operational goals and improvements.

WORK EXPERIENCE

2019-2020

AI/ML – Annotations Analyst | Apple

- Worked as an Annotations Analyst for the Siri team which includes analyzing user audio recordings and judging if Siri had understood the query correctly.
- Responsible to analyze the accuracy of Siri's response to user queries.
- Worked on multiple projects to assess data relevance on Siri web results.
- Operated in a fast paced, dynamic and high volume environment to provide my skilled output for more than 1000 tasks per day.
- Delivered high quality results and was one of the best performers in the entire team.
- Acted as a provisional SME from time to time.

2016-2019

Selling Partner Support Associate | Amazon

- Operated in dynamic, high-volume environments to provide skilled assistance to more than 50 merchants each day.
- Provided resolutions to merchants with delight via phone and email.
- Improved seller satisfaction ratings by addressing issues and fostering timely resolution.
- Evaluated seller information to explore issues, develop potential solutions and maintain high-quality service
- Supported team operations in the absence of a team lead.
- Tracked and analyzed reports to determine where improvements in business could be made.

CERTIFICATIONS

AWS Certified Solutions Architect – Associate

SKILLS

- Ability to build highly scalable, resilient, cost effective and secure architecture and applications with AWS services like EC2 Auto Scaling, RDS Multi AZ, Aurora, Elastic Load Balancer, CloudFormation, SQS, SNS, Elastic Beanstalk etc.
- Ability to set up networking and content delivery services like VPCs, Route 53, NAT Gateways, VPC
 Peering, Site-to-site VPN connection, CloudFront, Global Accelerator etc.
- Knowledge of AWS storage and database solutions like S3, RDS, DynamoDB, ElastiCache, EBS, EFS, FSx, Storage Gateway, Glacier etc.
- Ability to build serverless architecture with Lambda, API Gateway etc.
- Knowledge of OLAP services like Amazon Redshift, Athena, EMR, Kinesis Streams, Kinesis Data Firehose and Kinesis Data Analytics.
- Knowledge of security services like IAM, KMS, WAF & Shield etc.
- Intermediate level Python and Java programming skills.
- Acquainted with shell scripting like SSH.
- Acquainted with Linux/Unix based systems.
- Knowledge of source code repositories and version control systems like Git, Github and Stack Overflow.
- Intermediate level knowledge MySQL.
- Proficient in HTML, XML, Javascript and CSS
- Strong in MS Excel, Word and PowerPoint.

EDUCATION

2016 Osmania University, Hyderabad, Telangana

Bachelor of Science (Computer Science, Statistics, Mathematics)

2013 Narayana Junior College, Hyderabad, Telangana

Board of Intermediate Education (Mathematics, Physics, Chemistry)

2011 Bhashyam Public School, Hyderabad, Telangana

Secondary School Certificate (Matriculation)