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| **SN** | Subhagayatri Nukala  886-174-6464 | E: nukala.subhagayatri@gmail.com  BENGALURU, KARNATAKA 560076 |

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| **Professional Summary** | |  |  | | --- | --- | |  | * Working with IBM as Senior Advisory Consultant with 9.7 years of Experience. * Experience on Oracle CPQ is 6 years. * Previous Experience with Wipro Technologies Pvt India Ltd and Cognizant Technology Solutions. * Currently Working as Oracle CPQ Consultant and Application Lead. * Experienced in developing design model from design document. * Having hands on experience in handling Use Cases, Functional Specification, Knowledge Transfers and Business Analysis. * Worked on POC’s and new releases features. * Good working knowledge on Application development and maintenance life cycle process. * Apart from development, having good experience in testing process and code debugging. * Worked on RFP’s (Request for Proposals) for different projects. * Experience of Working in DevOps and Agile Process. * Good Experience of on all the Microsoft Operating system, and worked on different OS component like PKI, Smart Card, Authentication, Net Logon in all the OS as Windows XP, Windows Vista, Windows 7, Windows 8, Server 2K3, 2K8, 2K8R2, Exchange Server. * Having good knowledge in Core java. * A quick learner and have an optimistic attitude towards problem solving. * Flexible in adopting change and have ability to perform under pressure. * Self-motivated Team Player with the ability to work individually and in a group | |

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| **Skills** | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | * Oracle CPQ * Business Process * Integration * JIRA * QC, QTP * JIRA, Rally | * Microsoft Operating system, and worked on different OS component like PKI, Smart Card, Authentication, Net Logon in all the OS as Windows XP, Server 2K3, 2K8, 2K8R2, Exchange Server. | | |

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| **Work History** | |  |  | | --- | --- | |  | SENIOR ADVISORY CONSULTANT 08/2019 to Current  **IBM | Bangalore, India**  • Working as Techno Functional role which includes the requirements gathering, preparing design documents.  • More of an individual contributor toward the implementation.  • Major contribution in Pricing, Configuration Arrays(OOTB) and Configuration through CSV. • Implemented complex Bulk upload functionality using configure API to generate line items by csv upload.  . | |  |  |  |  |  | | --- | --- | |  | TECHNOFUNCTIONAL ANALYST *04/2018 to 08/2019*  **Tech Mahindra | Pune, India**   * Working as Techno Functional role which includes the requirements gathering, preparing design documents. * More of an individual contributor toward the implementation. * Major contribution in implementing approval workflow, UCM (document repository) ,Order Management integrations and other quote journey related flows like price on application * Implemented printer friendly xsl for quote download. * Implemented complex Bulk upload functionality using configure API to generate line items by csv upload. |  |  |  | | --- | --- | |  | Application LEAD *02/2016 to 03/2018*  **Cognizant Technology Solutions | Bengaluru, India**   * Working mainly on SOAP integration which, integrate the Salesforce application with Mobile applications and Desktop Application in Role Senior Enterprise Application Engineer. * Developing the Oracle CPQ application for financial institute. * Designed all Supporting and Process Documentation for the implemented requirements. * Defined Configuration, Commerce, Document Designer sections in Oracle CPQ. * Defined Approval Workflows and setup Email Alerts accordingly. * Working as Techno Functional Consultant, and providing solutions for different requirements. * Team Management of 10 members. * Developing UI of the application through CSS, HTML. * Use of ICS, Rest API for Integration Process. * Project Enhancement, Team Building. |  |  |  | | --- | --- | |  | ORACLE CPQ Consultant 06*/2016 to 12/2018*  **Cognizant Technology Solutions | Bengaluru, India**     * Working mainly on the POC’s and RFP proposals. * Developing the demo applications with the new features released. * Working on POC's for the client proposals and requirements on the demo application. * Developed the Configurations, Commerce, Document Designer sections in Oracle CPQ. * Project Enhancement, Team Building. * Process: Kanban. |  |  |  | | --- | --- | |  | ASSOCIATE Consultant *12/2014 to 01/2016*  **Wipro Technologies India Pvt. Ltd, Bengaluru, India**  **Configuration:**   * A leading manufacturing company, which operated the application in different company for Different Market approach. This project enables the offering in the US for small and medium businesses. The Oracle CPQ application is used as part of the project. * Developed models from Design Documents provided by Client. * Created attributes, rules (hiding, constraint, and recommendation), and page layouts. * During crucial requirements, also created custom page layouts to accommodate out-of-box page designs. * Handled tickets and CRs from the developed models within time frame and received accolades from Client on numerous occasions.   **General Administration:**   * Being the Admin for the current project modified the profile settings of users as per request. * Created and modified data tables both manually and via .CSV files. * Imported and exported data tables during MIGRATION within instances.   **Commerce:**   * Involved in creating attributes and designing Commerce Page layout. * Created HTML grids per Client requirements and additional panel/tabs in Commerce. * Involved in workflow creation and implementation for different roles and profiles.   **Big Machines Scripting Language (BML):**   * Accommodated various rules using String, Numeric, Date, Conditional, and Array and Advanced functions. * Created and made use of Library functions.   **Integration:**   * Fair Exposure to Web Services and Integration.   **Client Interaction:**   * Had an opportunity to interact directly with the Client and understand the work culture * Possess the skill to interact well with Client, understand the requirements, provide design documents and deliver within the estimated time frame.   **Mentor:**   * Mentored new joiners in our team in Big Machines Technology. * Interact with on-site coordinator, gather requirements, divide tasks among the team and deliver them at end of the day daily.   **Process:** Waterfall |  |  |  | | --- | --- | |  | Associate consultant *01/2014 to 12/2014*  **Wipro Technologies India Pvt. Ltd, Bengaluru, India**   * A leading manufacturing company for electricals and the project is regarding the pricing of the Electrical products. Generating quote for the product, according to the configuration using Oracle CPQ.After Generating the Quote, if the opportunity is willing to buy we place Order in SFDC. Then, it goes to FlexEra which produces Activation Code for the installation of the product. Here from FlexEra to SAP which is an ERP Tool where the data is stored. From the SAP it comes to SFDC where Asset is created for the product and is added to Account Object in SFDC. * Worked on the configuration part in Big Machine * Designed all supporting and process documentation for the implemented requirements * An application for managing sales, content management and contract management. * Process: Agile Process 7. |  |  |  | | --- | --- | |  | Consultant *01/2013 to 06/2013*  **Wipro Technologies India Pvt. Ltd | Hyderabad, India**   * The purpose of this project is to test the GUI that generates ad hoc reports that are generated by entering various parameters. Mars GUI assists users to query Mars server for extracting results of the different risk calculations and test the changes etc. The regression automation is done using QTP. GTAF (A customized hybrid framework) is used for the automation scripts development. * Review of Test Scenarios and Test Cases * Developing the automation test scripts using QTP. * Executing and Maintaining the Automation scripts. * Reporting and tracking the defects until closure in QC. * Attending Status Call and Onshore –Offshore status meeting. * Process: Agile Process |  |  |  | | --- | --- | |  | QUALITY ENGINEER *10/2010 to 01/2013*  **Wipro Technologies India Pvt. Ltd | Hyderabad, India**   * The project is about sustaining and supporting all Windows OS variations including windows NT/2000/XP/2003/Vista/2008/7/8/2008R2.It involves testing of latest security fixes (MSRC packages), update packages, General/Limited Distribution Releases or Service Pack of fixes for Windows OS. All the components of Windows tested extensively in various test passes. Role QA C++ Automation and Bug Fixes. * Ramped up very quickly to understand the Windows * Sustainability Process and Microsoft’s internal testing * methodologies and tools in just 2 weeks and became * owner for complete Storage Services component in just 2 * months of joining the project. * Implemented LEAN best practices in test planning and * execution and reduced the breadth test pass cycle time by * over 40%. * Automated various backup and restore scenarios for Storage area in Windows XP, Windows Server 2003, * Windows Vista and Windows Server 2008, Windows 7, * Windows 2008 R2, which reduced manual efforts by 70%.   Worked with client on many of the component like Smart   * Card, terminal Server, PKI and received many * appreciation mails for valuable contribution and * deliverability. * Found 3 critical test bugs in Windows 7, Smart Card and 9 * critical bugs in windows XP and server 2003, which * remained undetected for a long time; analyzed the root * cause of the test script failures and fixed them. * Logged a critical code defect bug in Windows 7 and * Windows Server 2008R2 which led to timely escalation * and recall of defective packages from released Windows * updates. * Have prepared transition plans and documents for several * internal tools and frameworks and also Windows OS * components which helped in reducing the normal * transition cycle for a fresher from 6 weeks to only 2weeks. * Took sessions for new joiners; groomed them on * programming skills, data structures and Operating System * Internals. * Took ownership for storage component (VPC, client * server backup), securitycomponent (Smart card, PKI, * Netlogon, NTLM, digest), and worked as a component * owner. * Environment All Windows OS variations including windows NT/ 2000/ XP/2003/ Vista/ 2008/ 7/ 8/ 2008R2. |  |  |  | | --- | --- | |  |  | |

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| **E****ducation** | |  |  | | --- | --- | |  | Masters of Science | Information Technology  *2014*  **BITS Pilani** |  |  |  | | --- | --- | |  | Bachelor of Science | Computer Science  *2010*  **Bharat Degree College for Women, Osmania University** |  |  |  | | --- | --- | |  | HHC *2007*  **Nrupatunga Junior College**  **SSC** *2004*  **St. Augustine High School** | |  |  | |

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| **Accomplishments** | |  |  | | --- | --- | |  | * Certifications: 2X Certified | |

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| **Certifications** | |  |  | | --- | --- | |  | Oracle BigMachines CPQ Cloud Service 2016 Implementation Specialist | |

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| **Traveler, Reader, Story Writer** | |  |  | | --- | --- | |  | I am an enthusiastic traveler, have covered many parts of India from Uphill’s of Himalaya to Coastal areas of South. I have been a deep diver in the books specially fiction books and recently have added one more hobby in the bucket of story writing. | |