**SURYA KIRAN BACHU**

**Mobile:** 7032399903

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**To pursue a career with a company having a global vision, which encourages creativity and offers an opportunity to learn and develop both in professional and personal life.**

**Professional Summary:**

* Overall 3years of experience in IT as Qlik Developer, Qlik Administrator, hands on experience in **Business Intelligence, AppDynamics, NPrinting, Tableau, Power BI.**
* Hands on experience on following Business Intelligence (BI) tools:
	+ **QlikView**
	+ **Qlik Sense**
	+ **NPrinting**
	+ **AppDynamics**
	+ **Power BI**
* Extensively worked on QlikView and Qlik Sense in both development and administrative aspects.
* Monitored the data that comes from the data ware house to dashboards which are finally used by end users.
* Developed some dashboards in Qlik as per client requirement and also migrated them from UAT to production environment.
* Modified several of the existing jobs and also created new jobs and their schedules.
* Created and maintained documents including access to dashboards, plugin issues, server and services restarts, weekly maintenance, certificate generation for different servers, various ticket handlings.
* Experience working with data models to translate business rules/requirements into conceptual/logical dimensional model and worked on logical rules as per the client requirement for limiting the users to the respective issue.
* Proficient in handling user issues and performance in servers.
* Well versed with all stages of Software Development Life Cycle (SDLC) i.e. Requirement(s) gathering & analysing, Design/redesign, Implementation and Testing.
* Acting as a liaison between the user community and internal IT resources. Heavy interaction with client staff, senior management, application developers and operational teams.
* Proficient in preparing high/low level documentslike design and functional specifications.
* Involved in tracking of activities for Business Migrations/Enhancement requests and provide timely updates regarding production status and progress of issue resolution.
* Support user acceptance testing and working with users to troubleshoot application issues.

# Work Experience

* Working as Qlik Admin at Cap Gemini with Senior Analyst role from May 2019 to till date.
* Worked as Qlik developer at Cap Gemini from February 2018 to till May 2019.

# Other Skills

* Ability to deliver results, meeting tight deadlines.
* Ability to learn new technology, new domains and share knowledge.
* Good analytical, visualization and report designing skills.

# Academic Credentials

• Bachelors of Technology in Electronics and Communication Engineering with 75% from B.V. Raju Institute of Technology, Hyderabad.

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 **Project Details:**

**Project Name** Becton Dickinson (Current Project)

**Client** Cap Gemini

**Team Size** 15

**Role** Qlik Administrator

**Tools and technology used:** QlikView, Qlik Sense, NPrinting, AppDynamics

**Duration** May,2019 – Till date.

**Description**

To perform all the administrative activities that occur while users are using dashboards that are developed using QlikView, Qlik Sense and NPrinting. These administrative activities include the access to the dashboards, refreshments of the dashboards, performance of servers, license issues, monitoring issues, maintenance of different servers.

**Responsibilities**

* Recovering failures of jobs if any in DEV/QA/UAT/PROD.
* Responsible for Providing access to the users for various dashboards.
* Working in Qlik environment for various servers related issues and all Qlik services.
* Created Health rules in AppDynamics to get alerts automatically when any Qlik service issue occurs in any of the servers.
* Working on various issues like plugin issues, data refreshment issues, access issues that users face while using dashboards.
* Performs the migration of apps from lower to higher environments.

**Project Name** Johnson & Johnson

**Client** Cap Gemini

**Team Size** 10

**Role** Qlik Developer

**Duration** February 2019 – May 2019.

**Description**

To develop the dashboards using various elements and graphs that meets the requirements of client and the required information is carried out point to point to end users.

**Responsibilities**

* Building and testing of dashboards that we built using QlikView and Qlik Sense tools.
* Understand Qlik code and create design document.
* Extensively worked on various designs and reports to achieve better performance and client satisfaction.
* Responsible for ETL design and development for jobs.

# Trainings Undertaken

* DataStage
* Teradata
* QlikView and Qlik Sense
* Power Bi (Completed certification in Microsoft Power Platform Fundamentals).

# Accolades

* Received appreciations from Client for maintaining 100% quality by adhering to the best report designing practices.
* Received frequent appreciations from Project managers/Horizontal Manager and Customers for my dedication and quality and timely delivery of work.

# Personal Profile

Father’s Name Srinivas Bachu

Mother’s Name Aruna Bachu

Date of Birth 05th December, 1996 Linguistic Abilities English, Hindi, Telugu.

Nationality Indian

Permanent Address H-No:1-41, Main Road, Ramsanipalli-502270.

(**Surya Kiran Bachu)**