



**SaiPraveen Kakkirala**

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### Experience Summary

- Having 3.5 years of IT experience with around 2+ years of experience in the Salesforce.com and 1 year of experience in Java/J2EE and unix.
- Experience in **Salesforce.com Customization, Configuration & Deployment.**
- Experience in :
  - ❖ Writing **Apex classes, Triggers & Visual force pages.**
  - ❖ Writing **Batch Apex** and **Schedule Apex.**
  - ❖ Writing **Lightening Components to customize the standard objects.**
  - ❖ Thorough understanding and good experience on Data Loader.
  - ❖ Knowledge on **Salesforce to salesforce Integration.**
  - ❖ **Unit Testing** and **Technical Design Documentation.**
  - ❖ Ability to write complex SOQL, SOSL queries across multiple objects within the SFDC database.
  - ❖ Deployment into client's environment using **package and Eclipse.**
  - ❖ Creating **Workflow Rules** and **Validation Rules** and **Formulas** etc.
  - ❖ Creating **OWD, Sharing rules, Queues, Permissionsets, Public groups.**
  - ❖ Creating **Email templates, Assignment Rules** and **Reports.**
  - ❖ Experience in **post deployment activities** after the sandbox refresh after release.

### Technical Expertise

Elements	Particulars
Primary Skills	Salesforce.com CRM, Apex, and Visual Force, Lightening components
Secondary Skills	Java,
Languages	Apex.



CRM tools	Salesforce.com, Eclipse
Web Technologies	HTML,CSS
Databases	SOQL, Oracle

#### Qualification Details

- Completed B.Tech in Electrical and Electronics Engineering from R.V.R &J.C college of Engineering (2012-2016).

#### Certifications

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Copado Certified Administrator
- Apttus CPQ 201 Certified Administrator

#### Experience Details

Sl. No.	Name Of The Organization	Worked for	Designation	Joining Date	Relieving Date
1	Tata Consultancy Services	Moody's Investor services	System Engineer	15/09/2016	Till date

#### Project Details

- Project Title : Moody's Analytics  
Client : Moody's Investors Service  
Environment : Force.com, Apex, Visual force, Salesforce CRM.  
Role : Salesforce.com Admin/Developer



### **Project Description:**

MIS commercials is all about capturing and processing the fee related information of their customers to whom Moody's has provided the rating. They will send the fee notifications to their customers every year through SFDC. Pricing adjustments for frequent customers will be captured and stored in SFDC. RMO teams will process the adjustments followed by the proper approvals through different (standard and custom) approval processes.

### **Roles and Responsibilities:**

- Understanding and Analyzing the Business Requirements Document.
- Implemented Workflow & validation rules.
- Implemented Public Groups and Sharing rules.
- Created and managed custom objects, fields and formulas.
- Implemented Visual force pages.
- Used Apex Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects.
- Implemented Apex classes, Test classes & Triggers.
- Used SOQL & SOSL to cater to the data manipulation needs of the application.

2)	Project Title	: Investor Contact Management (ICM)
	Client	: Moody's Investors Service
	Environment	: Force.com, Apex, Visual force, Salesforce CRM.
	Role	: Salesforce.com Admin/Developer

### **Project Description:**

Moody's Analytics is bond credit rating business of Moody's Corporation. Scope of the project is maintenance of investor contact details and activities related to investors. Through this Moody's will maintain meetings and events conducted to their investors. Moody's will suggest new requirements as a CR's for making improvements to the existing environment.

### **Roles and Responsibilities:**



- 3) Project Title : EDM .
- Client : Moody's Investors Service
- Environment : Java/J2EE, unix.
- Role : Developer

- The project deals with the data which Moody's uses for Credit Ratings.
- The data will flow from upstreams to the EDM where we filter the data based on the requirements and provide this to downstream applications through web services.

- Detailed study on the existing system and the requirement analysis are carried out.
- Played Key role as a Developer to development, deploy, Unit testing.