

Kaviyarasu Muthuchamy
Email: kavivinayak521@gmail.com
Contact: +91 9047857764



Career Objective:

Certified Salesforce Administrator, Platform Developer - I having around **2.5 years** of Experience working in **Salesforce.com CRM space** that includes Administration, Configuration, Development, Customization, Implementation and Support experience with overall IT Experience of 2.5 years.

Professional Summary:

- Experience in **Salesforce.com CRM platform** in Development, Administration, Configuration, Implementation.
- Experience in creating various **Reports (summary reports, matrix reports, pie charts and dashboards)** and **Report Folders**.
- Good Knowledge of **SOQL** and **SOSL** query languages.
- Extensive experience in tools like **Data Loader, WorkBench** for Data migration / Bulk Data Loading activities.
- Hands on Experience with **Apex Triggers, Apex Classes, Apex Test Classes, VisualForce Pages, Batch Apex and scheduled Apex**.
- Proficient Knowledge in **Salesforce Lightning Web Components (LWC), Process Builder**.
- Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance with the governor limits.
- Experience in using administrative or declarative features like **validation rules, workflows, approval process** and creating **Profiles, Roles, Users, Page Layouts, Record Types, Tasks and Events**.
- Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.
- Experience working with **Flosum (Deployment Tool)** for deployment.
- Proficient knowledge in **Salesforce CPQ (CPQ Flow)**.
- Ability to adapt to any environment such as working with small or large groups or independently and excellent communication skills.

Certification Summary:

- I have completed **Salesforce certified Platform Developer – I** and **Salesforce Certified Administrator**

Platform Developer I Certificate Credential ID: 20860554

Admin Certificate Credential ID: 20687461

Skills:

SFDC Technologies	Standard objects, Workflow, Process Builder & Approval Process, Apex classes/Controllers, Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE, Salesforce CPQ
Languages	APEX, SOQL, SOSL, DML, Visualforce, CORE Java, HTML, CSS, Javascript
Tools & Technologies	Force.com Data Loader, Force.com Platform, LWC
Operating systems	Windows XP/ Vista / 7/ 8/ Linux
Testing Framework	Selenium
Testing Skills	Manual Testing, Automation Testing

Professional Experience:**Project #2:****Company:** Informatica**Technology/Domain:** Salesforce.**Work duration in Project:** 23-Mar-2020 – till date

About Client: Informatica is leader in ETL, Data Quality and Data Explorer, they have wide range of offering. Informatica's product is a portfolio focused on data integration: extract, transform, load, information lifecycle management, business-to-business data exchange, cloud computing integration, complex event processing, data masking, data quality, data replication, data virtualization, master data management and ultra-messaging.

Roles and Responsibilities:

- Involved in gathering and analysis of business requirements and then effectively took part in **sprint planning** to achieve the requirement.
- Involved in **SFDC application setup** and customization to match the functional needs of the Company
- Have developed various lightning Components using **LWC(Lightning Web Component)**.
- Developed various **Apex classes** and **Apex Triggers** for various functional Needs in the Application.
- Developed **Visual Force Pages and Controllers** Whenever Necessary.
- Developed **Batch Apex , Schedule Apex** as per the needs of the Client.
- Developed **Queueable Apex** for one particular Apex class which involved large /more times for processing the records.
- Created **Workflow rules , Process Builder** and defined related tasks, **time triggered tasks, email alerts, field updates** to implement the business logic.
- Created various **Reports and Dashboards** as per the Business Requirements.
- Maintained data cleanliness and accuracy by adding **custom validation rules** as per the business flow.

Project #1:

Company : IBM (Worked as a Contractor through the payroll of Artech Infosystems)



Parent Company : Artech infosystems

Client : MetLife

Technology/Domain: Salesforce

Work duration in Project: 06 - Aug-2018 to 5-Aug-2019.

About Client: MetLife, through its subsidiaries and affiliates, is a global provider of life insurance, annuities, employee benefits and asset management. The MetLife companies provide corporations and individuals with a comprehensive suite of insurance and benefits products and services.

Roles and Responsibilities:

- Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.
- Involved in developing the customizations and configuration as a Salesforce admin and developer governing user account creation, personal information setup, password reset, Roles & Profile creation, developing **Apex classes, VisualForce Pages, Triggers.**
- Involved in customizing custom objects, tabs, fields, page layout as per the business need.
- Worked in Analysis and Debugging of the **Salesforce CPQ flow** related Apex classes with respect to **Contracts, Orders, Quotes, Opportunities, Conga(Used for generating Exhibit /Quote documents).**
- Helped End Users with complex data exports (**Using SOQL**) and Using **salesforce Reports & Dashboard** Features.
- Involved in Regular Bulk data Update activities of Data Updates for every quarter end using data loader and Workbench.
- Developed **Apex scripts/code** to execute them in **Anonymous Window** in order to trigger/fire the **Batch Apex, Schedule apex** in case of any failure or New Fresh run whenever needed.

Education:

- **Bachelor of Engineering (CSE) – 2014-2018**
Adhiyamaan College of Engineering (Autonomous)- (Affiliated to Anna University), Hosur: 77.40%
- **XII 2014**
S.R.V Excel Matriculation Higher Secondary School, Namakkal, Tamil Nadu – State Board: 90.91 %
- **X 2012**
Army Public School, Bangalore – CBSE: 77.0%

Achievements:

- Received High Five award for being a great team player and building a good rapport with the team in a short span of time and supporting the team whenever required when there is crisis and extending help in taking over responsibilities and also for being a great team player.