CAREER OBJECTIVE

Looking for a long term employment in IT & Consulting with a growth-oriented organization that acknowledge my learning and experience to achieve organizational objectives on mutual benefits.

**PROFFESSIONAL EXPERIENCE**

* Having overall **5 Years** of experience of implementing large and small projects.
* Comprehensive knowledge of **Software Development Life Cycle (SDLC)**, having thorough understanding of various phases like Requirements, Analysis/Design, Development, Testing, Deployment, UAT and Post Go Live Support.
* **Functional Expertise** in **Shipping and Logistics domain**, Having thorough knowledge on the **Container Freight Station including operations, billing & process** and knowledge on **Marine, Vessel Operations, Cargo Operations, Yard/Warehouse Operations, Billing, Logistics**(Road, Railways, Sea Route and Conveyor.
* **Functional Expertise** in Australian Tourism applications, Online shopping applications, Shipping and Logistics domain, Having thorough knowledge on the Container Freight Station including operations, billing & process and knowledge on Marine, Vessel Operations, Cargo Operations, Yard/Warehouse Operations, Billing, Logistics(Road, Railways, Sea Route and Conveyor.
* Experienced in preparing **System Requirement Specifications Documents** and **Business Requirement Documents.**
* Assisting project manager in conducting **Kick-Off meetings.**
* Having good experience in working **multiple projects and multiple teams** inparallel**.**
* Extensive experience in conducting **User Interviews** for gathering, managing and documenting **Business** **Requirement Specifications** and **System** **Requirement Specifications**, communicating effectively with upper management, developers and QA engineers.
* Having experience in using **Confluence** for requirement management. Experienced in using **Jira**.
* Having experience in creating **Wire Frames** using **AxureRP and Balsamiq**.
* **Reviewing** **Test cases** that are prepared based on requirement documents.
* Conducting **User Acceptance Testing** sessions along with **User Training**.
* Strong knowledge on project implementation in **Waterfall, V model** and currently practicing agile model.
* Experienced in **Project management**, Requirement management, Planning, Change request management and estimating in order to deliver the product on time.
* Strong interpersonal project management skills, collaboration skills, team management skills and **Client relationship** building skills.
* Having excellent skills to communicate or coordinating with **Internal** and **External stake holders.**
* Have knowledge in Database Scripts writing and execution of scripts in **SQL** server (basic scripts like create, update, alter and delete).
* Played major role in converting India’s biggest port business in to digitalization as an assistant lead BA.
* Strong knowledge in preparing **Work Break-Down Structure (WBS)**.
* Experience in preparing **Requirement Traceability Matrix (RTM).**
* Having good experience in doing **Gap analysis** and **Root Cause Analysis.**

**WORK EXPERIENCE SUMMARY**

* Currently working with **Covalense Global Technologies** as a **Business Analyst**.
* Since May 2016 worked with **Envision Enterprise solutions pvt Ltd**, Hyderabad as a **Business Analyst**.
* Awarded Best performer for three times and one Appreciation award for participating in CMMI Level 3 achievement.
* Successfully handled couple of projects and having track record of leading them towards **‘Sign Off’** for which I gained **Best Employer Award for the year 2017**.

**Educational Qualification**

Graduated in Electronics & Communications Engineering from Jawaharlal Nehru Technological University Hyderabad.

SKILLS

* MS Office
* MS Excel
* Microsoft Visio
* Balsamiq, AxureRP
* OS: Windows
* Confluence
* Jira
* QuickBooks
* Manual Testing

**PROJECT ANNEXURE**

**SCHOLASTICS**

**Project 1: Australian Tourism Data Warehouse**

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| --- | --- |
| Project Name | ATDW, Australia |
| **Role** | Business Analyst |
| **Duration** | On going |

**Project Description:**

ATDW is Australia’s National Tourism Database of 90,000 listings, divided into 11 categories. State Government owned and funded, to collect, quality assure, store and then distribute Australia’s digital travel information to over 250 distributors to use on their consumer websites and apps. For tourism operators who are listed in the database, we offer cost effective, digital distribution and significant online exposure.

For online distributors, we offer easy access to accurate, up-to-date, consumer relevant tourism content. The ATDW-Online Platform benefits Tourism Operators by providing a cost effective solution to increasing their digital distribution and online exposure, and provides Travel Distributors with rich, flexible content in a central database to easily populate their websites.

The existing platform is white labelled to onboard in Seychelles country.

**Roles & Responsibilities:**

* Conducting and participating in daily stand up meetings with the teams.
* Conducting user interviews for gathering requirements and to create user stories
* Assisted project manager in Kick-off and in preparation of project plan.
* Documenting the requirements in the Confluence and taking sign-off from the client.
* Explaining the requirements to the internal stake holders.
* Working closely with the development team and the QA team to ensure that all the requirements are covered as a part of development and testing.
* Played major role in making the existing platform into a **white label application** by implementing dynamic functionalities.
* Done gap analysis as a part of implementing white label application to onboard the platform to Seychelles country.
* Understanding and involved in testing API responses.
* Working with QA team as a part of functional testing.
* Preparing requirement traceability matrix and aligning them with the requirements.
* Reviewing the test scenarios, test cases based on the requirements.
* Conducting & assisting the client during UAT sessions for every release.

**Project 2: Magnetize**

|  |  |
| --- | --- |
| Project Name | Magnetize, New Zealand |
| **Role** | Business Analyst |
| **Duration** | On going |

**Project Description:**

Magnetize brings all of your current management systems, into one easy to manage platform. It deals with all parts of your business in one place instantly boosting your productivity, your businesses profitability and your sanity. It's Provides the services Quoting, Staff and equipment schedules, Daily logs and Invoicing.

Magnetize is a driller tracking application where they can create Admin, Users, Equipment, Consumables, Clients and projects. System also facilitates User management and leave management. Through third party vendors equipment’s live location can also be tracked using APIs. There are many more features like dash board, staff calendar, quotations,

**Roles & Responsibilities:**

* Conducting user interviews for gathering requirements.
* Documenting the requirements and taking sign-off from the client.
* Explaining the requirements to the internal stake holders.
* Working closely with the development team and the QA team to ensure that all the requirements are covered in testing
* Working with QA team as a part of functional testing.
* Preparing requirement traceability matrix

**Project 3: Scatter Network Pvt.LTD**

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| --- | --- |
| Project Name | Scatter Network, Australia |
| **Role** | Business Analyst |
| **Duration** | 4 months |

**Project Description:**

Scatter will be the first of its kind promoting sustainable and ethical businesses - that is businesses products and services that meet certain selection criteria (see at the end of this document). Features of Scatter Network are:

Businesses will be listed in a directory that is incentives-based. What is meant by incentives-based is that a business will determine an offer/deal/discount (that meets the selection criteria) which customers use - creating sales and marketing for businesses while meeting growing consumer demands. Businesses will be listed for free for 12-months at a time where only the free package (i.e. incentive only option with certain directory features) is selected. Costs are incurred by businesses that are interested in utilizing the B2B/direct networking portal, adding features to their free profile, advertising or featuring in maps within Scatter - they can do so at a subscription fee amongst other options.

Customers include direct consumers and business providers buying products or services within Scatter Network. Consumers subscribe to Scatter Network at an annual subscription fee.

**Roles & Responsibilities:**

* Gathered and analyzed client’s requirements; differentiated functional and non-functional specifications.
* Developed User Stories for better quality of requirements gathering
* Designed Wire Frames as a part of requirements along with assisting the user Interface team in creating prototypes for the same
* Authored and Developed Business Requirements Documents (BRDs)
* Served as point of contact for implementing key functionalities and interfaces
* Designed process flow, use cases, screen mock-ups for clear understanding of requirements for cross- functional teams
* Work with product architecture team to design and develop application architecture (database tables)
* Communicated process changes, enhancement and modifications to internal team of Development and QA
* Assisted Quality team in preparing a test plan and test cases
* Performed user acceptance test before every major release
* Walkthrough of implemented functionalities to client after a code drop
* Conducted regular workshops, business sessions to make sure all the team members are in-line with the product updates
* Demonstrated Product Features during Client Demos, aligning the Product to meet their business needs

**PREVIOUS COMPANY PROJECTS**

**Project 4: Terminal Operating System, Jawaharlal Nehru Port Trust Mumbai**

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| --- | --- |
| Project Name | TOS Implementation, JNPT Mumbai |
| **Role** | Business Analyst & Assistant Team Lead |
| **Duration** | 10 months |

**Project Description:**

JNPT, Mumbai is the biggest container terminal in India. Proposed to design and implement the solution for handling Marine Operations, Bulk & Liquid operations and Billing which includes Mobility.

**Roles & Responsibilities:**

* Successfully designed solution for the client requirement.
* Conducted the user interviews and recorded the exact requirement.
* Prepared project plan as per the RFP and checking the health of the project.
* Designed solution and prepared solution document with all aspects and taken sign off for the requirements.
* Effectively explaining the solution to internal and external stakeholders by conducting scrums.
* Designed solution to the Mobility operations for the On Board crew.

**Project 5: iPortman Gate Management System & Optical Character Recognition**

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| --- | --- |
| Project Name | IGMS & OCR |
| **Role** | Business Analyst |
| **Duration** | 3 months |

**Project Description:**

IGMS & OCR is an application used for handling gate operations in container terminals. Generally it takes 3 to 4 minutes to process a truck in Gates but by using IGMS it can be reduced to maximum 30 seconds and increases the productivity.

**Roles & Responsibilities:**

* Case/Process study of Container Terminal gate operations.
* Designed the solution for implementing the project.
* Prepared solution documents for end to end process.
* Identified all the exceptional cases and suggested the solutions for the same.
* Participated in various client demos to demonstrate the iPortman application features.
* Communicating effectively with internal and external stake holders.

**Project 6: iPortman Product Enhancements**

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| --- | --- |
| Project Name | iPortman Product Enhancements |
| **Role** | Business Analyst |
| **Duration** | 6 months |

**Project Description:**

iPortman Phase 2 implementation is for Customer Web Portal, Planning and Automation. Customer Portal is to provide services to external agents/customers. Planning and automations are to improve the process and reduce the manual.

**Roles & Responsibilities:**

* Conducting workshops and conference room pilot sessions to identify gaps in application.
* Prepared the Gap-Analysis Process documentation
* Prepared functional documentation for Customer Web Portal, Resource planning, Pre truck Announcements.
* Mobile solution documentation for real time data capturing by tally clerks.
* Communicating effectively with internal and external stake holders.

**Project 8: CFS Implementation in MGPL and VCTPL**

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| --- | --- |
| Project Name | CFS Implementation MGPL and VCTPL |
| **Role** | Business Analyst and Test Engineer |
| **Duration** | 12 months |

**Project Description:**

Container Freight Station (CFS) is also called as dry port where the container and cargo handling and transportation take place. iPortman CFS is end to end solution for Container Stuffing, Destuffing, Cargo Storage, Transportation and Billing.

**Roles & Responsibilities:**

* Participated in requirement study and prepared To Be process Documents.
* Supervised quality and completeness of System Use Cases/ BRDs.
* As Project lead coordinated with development team from initiation to project Closure.
* Single Point of contact to all stakeholders for delivery.
* Project completion and Sign off.

**Personal Details:**

* Date of Birth : 27 Jan 1990
* Marital Status : Single
* Languages known : English, Hindi, Telugu
* Permanent address : 4-72/3, Vadapalli(V), Kovvur(M),West Godavari, Andhra Pradesh,534350.
* Passport Number : S0711014

**DECLARATION**

**DECLARATION**

I hereby declare that above information are true as per my knowledge and belief.

Yours sincerely,

(SatishSVV).