



Shazeeb Irshad
Salesforce Developer

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Career Objective

- To gain employment with organization that offers me a consistently positive atmosphere to learn new technologies and implement them in as many ways as possible for the betterment of the business.

Professional Summary

- 2.4 years of professional experience in all stages of SDLC (Software Development Life Cycle) involving studying of the user requirements, analyzing, designing, coding, implementation, debugging, testing, deployment and documentation.
- Working as **Systems Engineer** for Infosys Limited, Hyderabad from May 2018 to till date.

Technical Skills

- Extensive experience in Configuration, Customization and Deployment of Salesforce.Com.
- Experience in developing client-specific solutions on force.com platform using **Apex classes** and **Triggers**.
- Development using **SOQL, SOSL, Visual Force, HTML, Apex, JavaScript, Aura Components** and **Lightning Web Components**.
- Used **Batch** and **Scheduling Apex** for Data-Cleansing activities.
- Experience in writing Optimized **Test Classes (Persona's Specific)** along with **Code coverage**.
- Good Knowledge on **Salesforce Lightning** and Implementation with **Objects, Custom Apps, Layouts, Tabs, Validation Rules, Workflows, Approval processes, Assignment Rules, Sharing Rules, Duplicate and Matching Rules**.
- Experience in Community Cloud using **Live Agent, Datasets** and **Knowledge Management** for FAQ'S and Guidance.
- Worked on Data Migration tools like **Apex - Data Loader, Salesforce Import Wizard** and **Workbench**.
- Proficiency in SFDC Administrative tasks like creating **Profiles, Roles, Users, Email Services, Validation Rules, Tasks and Actions**.
- Experience in Making Business Automation with the help of **Workflows** and **Process Builder**.
- Experience in Using **Custom Settings, Custom Metadata, Static resources** and **Custom Labels** in development.
- Good Knowledge on Security Model (Organization Wide Defaults [OWD], **Permission Sets** and **Sharing Rules**).
- Deployment Activities using tools like **Change Sets, Ant, Eclipse using Force.Com IDE, SourceTree, Bitbucket** and **Microsoft Visual Studio Code** for migration from sandbox to production.
- Experience in Continuous integration (CI) using Ant, Git, Bit Bucket, Jenkins and Microsoft Azure DevOps.
- Bug Tracking and Requirements estimation tracking using tools like Azure DevOps.
- Making Effective Reports and dashboard for client specific requirements using Einstein Analytics.
- Ability to handle projects independently in Salesforce and Implemented projects using **DevOps Methodology** and represented as **DevOps Consultant** for multiple projects (BP) simultaneously.

Educational Details

- Bachelor of Technology in Mechanical Engineering with 82% from Dr. A.P.J. Abdul Kalam Technical University in 2017.
- Diploma in Mechanical Engineering with 78% from JMI in 2014.
- SSC with 82% from JMI in 2011.

Certifications

- **Salesforce Certifications:**
 - Certified Einstein Analytics and Cloud Consultant
 - Certified Platform Developer- I
 - Certified Administrator
- **DevOps Certifications:**
 - Certified Copado Administrator
 - Certified Copado Developer
 - Certified Flosum Professionals
- Got **Insta Award** from Infosys for excellent project delivery.
- A **Ranger**, holding 110 Salesforce trailhead badges.
- **AutoCAD** 2014 Certified.

Project Summary

Title : Digital Procurement Case (DPC) Management
Client : British Petroleum, London, UK
Role : Salesforce Developer / DevOps Consultant

Responsibilities:

- Created multiple Lightning Components (Aura and LWC) leveraging LDS and Server-side controllers.
- Designed and developed User Interfaces using SLDS.
- Implemented Apex classes, Async Apex, Scheduled Apex and Triggers for various cross functional needs and Data cleansing activities.
- Involved in building custom community portal for Case and Knowledge Management and Worked on Knowledge, Article, Topics and Data Value set.
- Created Custom objects, Tabs, Lightning record pages, Record Types, Custom fields.
- Configured Profiles, Workflow rules, Validation rules, Assignment Rules, Sharing Rules.
- Created Effective Reports and dashboard for client specific requirements using Einstein Analytics.

Title : Low Carbon Procurement (LCP)
Client : British Petroleum, London, UK
Role : DevOps Consultant/Release Management

Responsibilities:

- Deployment using Ant, Jenkins and Azure DevOps from sandbox to production environments using Eclipse, Mavens mate, SourceTree & Visual Studio Code.
- Continuous Integration (CI/CD) with Bitbucket and ADO Pipelines.

- Experienced with Agile Extreme Programming (XP) development and Scrum lifecycle practices, also experienced with Sprint Planning Meeting, Grooming Session, Product Backlog Estimation Meeting, Daily Stand-up Meeting, Sprint Review Meeting & Sprint Retrospective Meeting.
- Organized Retrospective meeting within the fun retro and Azure DevOps Retrospective board to get the feedback from individual Developer, Testing Team Member and BP Stake Holders to improve the ways of working.
- Collaboration with Business to get the requirement and convert them into technical requirements, and collaborating with all the developers to review their code to follow the industry best practices.
- Collaboration with Centre for Excellence (C4E) to manage the release process effectively.
- Troubleshooting with ADO Pipelines and creating the continuous integration pipelines for automated deployment.

Title : Indirect Procurement (IP) Application
Client : British Petroleum, London, UK
Role : Salesforce Admin / Developer

Responsibilities:

- Created Users, Roles, Public groups and implemented Role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Created Profiles, implemented Object and field level security to hide critical information on the profile users.
- Created Workflow rules and defined related tasks, time triggered tasks and email alerts.
- Created Page Layouts to organize fields, custom links, related lists, and other components on Record pages.
- Created Custom objects, Tabs, Lightning record pages, Record Types, Custom fields.
- Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom pick list fields.
- Created basic Aura Components.
- Developed and configured various Reports and Report Folders for different user profiles based on the need in the organization.
- Created Email Template to write effective email notification for the compass User.
- Worked on Migration tools like Apex- Data Loader, Salesforce Import Wizard and Workbench.
- Worked on assignment, Auto Response, Matching and Duplicate rules.