LEE ANN BANWART

Morrisville, NC

(630) 849-8260 (MOBILE)
Lbanwart2001@yahoo.com

Accomplished IT Business Governance Program and Process Capability Manager seeking a senior level opportunity to drive and implement on corporate vision for an organization committed to improving capabilities and business agility. Collaborate with executives, management and team members applying a methodical approach for organizational improvements. Leverage PMBOK, COBIT, CMMI, Scaled Agile, ITIL, Lean Six Sigma, ISO Models, NIST Cybersecurity and Risk Management to effectively establish a holistic approach to IT Governance and Management. Real world experience defining integrated Solution Delivery Lifecycle and ITSM to meet enterprise business and operational goals to provide insight to projects, technology, security and performance management. Regulatory experience complying with CMMC, NIST CSF, SEI RMM, SANS CIS Controls 7, ISO27000, CMS, MARS-E, MITA, MECT, HIPPA, Pub 1075, CJIS, PCI, SOX and FFIEC.

IT Governance and Management	Risk Management	Capability Improvement
Corporate Strategic Planning	Cybersecurity	Solution Delivery Lifecycle (SDLC)
Project Portfolio Management	Change Management	Industry Standard Compliance
Program and Project Management	Agile Driven Development	Quality Management
Earned Value Management	DevSecOps Integration	Goal Driven Metrics and KPIs

EDUCATION and CERTIFICATIONS

- **BA, Biology and Psychology, Wartburg College, Waverly IA**
- Federal Public Trust Security Clearance (2019)
- SAFe Scrum Masters (2021)
- SEI CERT RMM (Resilience Management Model) v1.2, 2020
- Certified Six Sigma Black Belt (CSSBB), 2019
- ISACA NIST Cybersecurity for Auditors Certification, 2019
- Certified SAFe4 Program Consultant (SPC), 2019
- ISACA Implementing NIST CSF with COBIT Certification, 2019
- ISACA COBIT 5 Foundation Certification, 2018

- Microsoft Project 2013 Certified Professional (MCP), 2018
- PMI PMP Certification, 2017
- ITIL V3 2011 Foundation for ITSM Certification, 2016, 2007
- Lean Six Sigma Green Belt (LSSGB) Certification, 2016
- Agile Certified Scrum Master (CSM), 2016
- CMMI SCAMPI Appraisal Team Lead Training v1.3, 2014
- SEI CMMI-DEV v1.3 Introduction, 2014
- CSOX Certificate, SOX Institute, 2007

PROFESSIONAL EXPERIENCE

Dell Technologies, Remote, Kelly Mitchell Group Consultant, 08/20 – present

GRC Program Manager – PMBOK, SAFe, CMMC (Cybersecurity Maturity Model Certification)
- Manage GRC projects for the Security Resiliency Organization (SRO) in accordance with the Portfolio Delivery Organization (PDO)
- Collaborate with the Compliance and Risk Management Organizations to define and drive vision for the Customer Security Governance Program, Third-Party Risk Management, and High Value Assets projects
- Create Project Charters to secure funding and resources for FY22 – FY23 to operationalize Customer Security Governance Program, define Third-Party Risk Management Lifecycle, and continue to drive identification of High Value Assets
- Collaborate with Business Unit Security Officers to support and meet client security needs.
- Prepare monthly status reports for review with senior executives
- SAFe Lead for company-wide Agile Transformation
- Tools: MS PPM, PWA, Power BI, ServiceNow, Office 365, MS Teams, SharePoint

USPS Corporate Information Security Office (CISO), Morrisville, NC, Remove, NikSoft Systems Corporate Consultant, 12/19 – 8/20

Cybersecurity Program Manager – PMBOK, SEI RMM, CMMI, NIST CSF, SANS CIS Controls 7, ISO27000
- Establish a PMO to provide structure to meet security goals for FY20 and FY21.
- Facilitate the collection and prioritization of Project Portfolio for Asset Visibility and Protection
- Oversee 30+ projects, managing a staff of 50+ Technical Leads and Engineers
- Mentor and work with senior management on streamlining project activities and stakeholder reporting
- Provide leadership on program and process improvement initiatives for PMO, ITSM, and Cybersecurity
- Manage discovery and threat protection of 1.4M assets to comply with SANS CIS Controls, RMM, ISO27000 and NIST
- Prepared briefing presentations for executive leadership from various technical data resources
- Tools: BDNA, ForeScout, Symantec, Tanium, Splunk, ServiceNow, Office 365, MS Teams, SharePoint

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State of South Carolina Health and Human Services, Columbia, SC, Random Bit Consultant, 4/17 – 11/19

IT Governance Program Manager (03/18 – 11/19) – CMMI, ITIL, PMBOK, NIST, MARS-E, COBIT, Six Sigma, MITA, MECT, CMS XLC
- Defined strategy for COBIT implementation to establish IT Governance and Management
- Key member of Enterprise Architecture and PMO to streamline Solution Development Lifecycle (SDLC)
- Defined Change Management and Major Incident Management Procedures
- Created Cloud Risk Assessment Questionnaire and Provider Checklist for cloud provider selection
- Drive process improvement and create IT Governance Framework for Polices, Processes and Procedures
- Assist Enterprise Architecture, and Medicaid and Medicare programs with compliance and regulatory alignment
- Defined Project Portfolio Management strategy and Capability Levels
- Collaborated with Operation Directors to define Business Objectives and Goals
- Perform root cause analysis applying DMAIC technique to address major incidents
- Tools: MS Project, PWA, Office 365, SharePoint, JIRA, Confluence, RSA Archer, Splunk, Service Manager, Visio

PMO Governance Project Manager (04/17 – 03/18) – CMMI, PMBOK, MITA, MECT, CMS XLC, ITIL, NIST 800-53, HIPPA
- Performed SCAMPI assessment against CMMI ML3 and PMBOK for PMO SDLC
- Conducted PPQA audit on Medicare and Medicaid Replacement Program (MMRP)
- Prepared SCAMPI findings report and presented to steering committee
- Defined PMLC processes, templates and guidelines to incorporate Agile SCRUM practices
- Defined QMO tools and measurements for conducting PPQA

State of South Carolina Division of Technology and Operations, Columbia, SC, SystemTec Consultant, 11/16 – 4/17

IT Services Process and Compliance Manager – NIST 800-53, IRS Pub.1075, CJIS, PCI, ITIL, ISO27001

- Direct report to DTO executive committee to comply with NIST 800-53
- Mandated efforts by Governor to consolidate and host data across state government agencies
- Obtained Executive Level buy-in and support for building out Business Process Framework
- Led efforts across Shared Services, ITSM, Network Services, Data Center, InfoSec, and PMO to define procedures
- Collaborated with Department of Administration to document executive level policies
- Tools: Office 365, SharePoint, Visio, MS Project, ServiceNow

Omron Automotive Electronics, St. Charles, IL, Acclive Consultant, 04/16 – 07/16

CMMI Audit and Process Expert – CMMI, ASPICE, SCRUM, ISO26262

- Audited policies and procedures against CMMI and ASPICE compliance
- Presented project plan and timeline for achieving CMMI and ASPICE compliance
- Revamped PMO policies and procedures to close PM gaps and incorporate SCRUM practices
- Tools: CVS, PR Tracker, MS Apps, Lotus Notes

MicroTrain Technologies, Lombard, IL, 07/15 – 03/16

Will County WIA Grant Recipient - Attended training and certification in PMP, Lean Six Sigma, Agile CSM, ITIL, and MS Project.

HP Enterprise Services, Naperville, IL, Remote, held concurrent roles, 04/13 – 06/15

IT Program and Portfolio Manager – EDGE Framework, EVM, Presage PM Tool, Salesforce, Compass (Invoicing), CATW
- Achieved 100% compliance for Consumer and Transportation Division based on corporate directive
- Managed weekly EVM data reports to ensure all projects delivered on time and within budget
- Effectively collaborated with account executives, financial analysts, and sales reps to foster cooperative approach
- Managed a portfolio of projects worth $50M+ on a global basis with projects ranging from 15 – 75 team members
- Prepared weekly detailed status reports for senior directors and executives

IT Product and Quality Manager – Edge Process Framework, CMMI, ISO9001, NQA
- Certified NQA auditor assigned to Black & Veatch to meet Department of Energy and ISO9001 requirements
- Validated engineering products met contract requirements, SOW, and SLA
- CMMI team lead for SCAMPI A, B, and C appraisals for Black & Veatch projects managed by HP resources
- Tools: HP PPM, SharePoint, MS Project, Workday, HPE Service Manager, Aldea (CM tool), MS Visual Studio

United Guaranty Corporation, Greensboro NC, ICON Consultant, 11/12 – 12/12

Business System Analyst – FFIEC, ITIL, SCRUM

- Assigned 240-hour contract to define requirements to transition FFIEC projects to internal staff in 2013
- Established IT asset management program from procurement to retirement of hardware and software
- Defined intrusion detection system (IDS) requirements for system monitoring
- Identified and classified sensitive data as required by FFIEC regulations
- Tools: Lotus Notes, MS Project Server, Visio

BP Exploration, Anchorage, AK, PPMS Int'l Consultant, 07/12 – 8/12

Program and Portfolio Process Manager – Oracle Project Portfolio Manager (OPPM), PMBOK, SCRUM

- Replaced previous vendor to define and customize OPPM to meet federal regulations for oil and gas companies
- Facilitated team of senior executives to define business, financial, and risks portfolio management procedures
- Successfully implemented train-the-trainer program for internal instructors on custom OPPM tool
- Managed issuance and certification of OPPM licenses for trained business owners
- Tools: SharePoint, MS Project Server, Visio

Center for Medicare and Medicaid Services (CMS), Naperville, IL, HP Consultant, 06/10 – 05/12

CMMI Program and Quality Manager – Edge Framework, CMMI, ITIL, CMS Lifecycle, PPQA

- Assigned to One PI Program implementing EDW system for storage of medical data utilized by government entities
- Implement policies and procedures to achieve CMMI ML3 as required by CMS
- Executed quality management plan and audits for Medicare and Medicaid Program
- Tools: HP PPM, SharePoint, StarTeam, Workday, MS Project, Visio, MS Lync 2013

Previous Positions - Led efforts for organizations to achieve CMM/CMMI ML2-5 and regulatory compliance, 1994 – 2010

- *Digi-Key Corp.,* **PCI Compliance Manager - PCI Compliance Manager** *– PCI 2.0, GLBA, CMMI, ITIL, SANS, Agile*
- *Fannie Mae, Washington, D.C.,* **SOX Compliance Manager** *- SOX, CMMI, ITIL, COBIT, PPQA, MS Project, BMC Remedy*
- *State Farm Insurance, Bloomington, IL,* **TMMI and CMMI Consultant**– *TMMI, CMMI, ITIL, MS Project, IBM Rational Suite*
- *Allstate Insurance, Chicago, IL,* **CMM Project Manager** *– SEPG, CMMI, PMBOK, Agile, PPQA, MS Project*
- *Capital One, Richmond, VA,* **CMM Process Quality Manager** *- SEPG, CMM, PMBOK, Agile, PPQA, LSS, RUP, MS Project*
- *American International Group, New York,* **CMM Process Quality Manager** *- SEPG, CMM, PMBOK, SQA, LSS, MS Project*
- *Telcordia Technologies, Denver, CO,* **CMM Principal Consultant** *- SEPG, CMM, PMBOK, SQA, MS Project*
- *US West Communications, Denver, CO,* **Sr. Test Engineer** *– Tested field technician Unix platform developed in C++.*
- *American International Group, New York,* **Regional Business and Training Manager** *– P&C, Work Comp, PL, transitioned regional offices from mainframe system to windows running C++, Oracle, and SQL*

Lee Ann Banwart

- Morrisville, NC, USA

Contact Information

- lbanwart2001@yahoo.com (Preferred)

- 6308498260 (Preferred)

Work History

Skills

- **it governance** | 20yrs | 2020
- **cmmi certified appraisal lead** | 15yrs | 2020
- **lead auditor** | 15yrs | 2020
- **program and portfolio management** | 15yrs | 2020
- **telecomuting** | 10yrs | 2020
- **cobit** | 7yrs | 2020
- **agile** | 5yrs | 2020
- **nist 800-53** | 5yrs | 2020
- **csm** | 5yrs | 2020
- **itil service managment** | 5yrs | 2020
- **lean six sigma** | 5yrs | 2020
- **nist cybersecurity** | 5yrs | 2020
- **pmp certification** | 5yrs | 2020
- **safe** | 2yrs | 2020
- **cert rmm** | 1yrs | 2020
- **cis controls 7** | 1yrs | 2020
- **earned value management** | 5yrs | 2019
- **cmmi**
- **itil**
- **lean**
- **portfolio management**
- **service**
- **six sigma**

Work Preferences

- Likely to Switch: Most Likely
- Willing to Relocate: Yes
- Travel Preference: Prefers No Travel
- Work Authorization:
    - US
- Work Documents:
    - US Citizenship
- Security Clearance: Yes
- Third Party: No
- Employment Type:
    - Contract - Corp-to-Corp
    - Contract - W2
    - Contract to Hire - Independent
    - Full-time
    - Contract to Hire - W2
    - Contract - Independent
    - Contract to Hire - Corp-to-Corp

Profile Sources

- Facebook: http://www.facebook.com/lee.banwart
- Dice: https://www.dice.com/employer/talent/profile/338010a14807f48b599fb9a7be6f82287d403c56
- yahoo: http://profile.yahoo.com/ZI2QNKOOWZTFVK3ETMI7G76VBM