



VIKSIT KUMAR RANA

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OBJECTIVE

To be a part of an organization, where I can utilize my knowledge, skills and attitude for mutual gains and establish my career as software professional.

SUMMARY

- 6.3+ years of experience in Salesforce development and Administration.
- Experienced in Apex, Lightning Framework, Lightning Web Component, Aura Component, Talend Integration, Salesforce security model, Salesforce object schema, Salesforce Automation, Test Class, Deployment, Test Cases and User manual.
- Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning AppBuilder and Lightning Component features.
- Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components to make Lightning Application mobile.
- Leveraged APEX Controller to make a call for external requests to retrieve data from various API's and displayed them on to the component.
- Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Minimized code in JavaScript Controllers by adding reusable functions in Helper Component. Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
- Experienced in Service Cloud, Sales cloud, Chatter & App - exchange applications.
- Expertise in Visual Force, APEX Database, APEX Triggers and APEX Testing. Designed Visual Force pages with custom controllers and controller extensions to build custom user interfaces for mobile and web apps.
- Experience in APEX Programming by creating Custom Triggers and perform Asynchronous calls to implement the business logic as per the requirements.
- Efficient in monitoring Apex asynchronous processing using future methods, batch apex, controlling processes with queueable apex and scheduling jobs using apex scheduler.
- Used SOQL and SOSL Queries within Governor limits for data fetching and manipulation needs of the application.
- Experience in integrating external web systems with salesforce using REST and SOAP web services.
- Experienced in improving application performance by reducing retrieval times using Org and session cache
- Experienced in deployments of Apex and VF pages across DEV, Test and Production instances.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Reports, Dashboards, Actions, Tasks and Events.
- Excelled in working with various Salesforce.com Standard Objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Forecasts, Reports and Dashboards.
- Created Custom Objects and outlined lookup and master-detail relationships and Junction objects to implement many-to-many relationships on objects and Roll-up Summary fields to aggregate data from child records on the parent. Modified data object relationships with the help of Schema Builder.
- Effective work of Data Migration using Import/Export wizard and Apex Data Loader for bulk import or export of data from Salesforce.com objects.
- Created workflow rules that defined related tasks, email alerts, and field updates. Automated workflows that make applications collaborate with Salesforce Chatter for the users in the company posting messages to groups and individuals.
- Experienced in Salesforce Field Service (FSL).
- ☐ Salesforce product that connects customers, the workforce, and products on a single platform to deliver exceptional on-site services. It also provides the customer support team a chance to intelligently delegate work to Field Service technicians and monitor them constantly. It enables them to handle customers' records and data in the field from within Salesforce
- Experienced in Customizing records with Approvals, Automating Business Processes with process Builder and Delayed actions with workflow by collecting data from users and operating on it.
- Developed Reports, Dashboards and Approvals to continuously monitor data quality and integrity. Expertise in Reporting, Customizing the Dashboard and Scheduling Dashboard Refreshing.
- Excellent understanding of Salesforce.com in terms of Organization hierarchy, Roles, Profiles, Users, object level security, field level security, record level security and sharing rules. Efficient in setting up restricted login hours and IP ranges on profiles and resetting the user passwords.

- Experienced in all phases of Software Development Life Cycle (SDLC), quality management systems and project lifecycle processes.
- Good working knowledge of Salesforce admin.
- Adapt in writing Apex Triggers, Apex Batch classes and Schedulers.
- Strong time management and logical skills.
- Familiar with the usage of HTML, CSS and JavaScript within Visualforce pages.
- Talend integration is an intermedium for Salesforce and Oracles.
- Ability to adapt to new technologies for delivering user needs.
- Experience in working in agile work environments.

TECHNICAL SKILLS

Lightning Experience Development: Salesforce Lightning Design System and Lightning Components, Aura Framework, JavaScript Controllers, Server-side Controllers.

Salesforce.com Development: Apex Language, Apex Trigger, Apex Class & Apex REST and SOAP WebServices, SOQL, SOSL, Visual Force (Page, Component & Controllers), HTML.

Administration: Reports & Dashboards, Validation Rules, Users, Roles and Profiles Deployments (Change sets), Workflow Rules, Approval Process, Sandbox Refreshments, Apex Data Loader, Import Wizards, Packages, Custom Apps, Custom Labels, Sharing Settings, Communication Templates.

Languages: Oops, Apex, Ajax, Java, JSP, XML, HTML, Java Script, CSS.

Tools/Utilities: Eclipse, VS-code, git-hub, gutbucket, Force.com Eclipse IDE Plug-in, Force.com Explorer, Force.com Data Loader, Force.com Excel Connector, Force.com Platform (Sandbox, and Production).

Software: MS Office, Adobe Photoshop, MS Excel, Postman, Data loader io, Talend job integration

Utilities: Salesforce IDE, Eclipse, Visual Studio code, Salesforce Inspector, Talend.

WORK EXPERIENCE

Tech Lead/Sr Salesforce Developer

SEPT 2023-Present: 360 Degree Cloud Pvt. Ltd.

- Develop Apex classes, Lightning Components, Lightning Web Components as per the requirements.
- Leading the team and management the Project/ solution designing and requirement gathering
- Design and build solutions for new requirements or enhancements.
- Create Apex controllers, Apex triggers, Apex callouts, batch classes, utilities and helper classes.
- LWC integration Salesforce with Oracle system.
- Talend integration is an intermedium for Salesforce and Oracles/SAP.
- Create multiple test classes with test Setups as well as utilities.
- Integration with salesforce and External System.
- Platform Event which help secure and scalable messages that contain data.
- Using LMS which to interact with non-Related LWC
- Salesforce CI integration with Azure DevOps.

Salesforce Developer

OCT 2022- SEPT 2023: Xoriant Solution Pvt. Ltd.

- Develop Apex classes, Lightning Components, Lightning Web Components as per the requirements.
- Design and build solutions for new requirements or enhancements.
- Create Apex controllers, Apex triggers, Apex callouts, batch classes, utilities and helper classes.
- Talend integration is an intermedium for Salesforce and Oracles/SAP.
- Create multiple test classes with test Setups as well as utilities.
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- Platform Event which help secure and scalable messages that contain data.
- Using LMS which to interact with non-Related LWC
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NOV 2019 – AUG 2022: Icons Resource Pvt. Ltd.

- Develop Apex classes, Lightning Components, Lightning Web Components as per the requirements.
- Design and build solutions for new requirements or enhancements.
- Create Apex controllers, Apex triggers, Apex callouts, batch classes, utilities and helper classes.
- Talend integration is an intermedium for Salesforce and Oracles/SAP.
- Create multiple test classes with test Setups as well as utilities.
- Prepare technical design documents for the products.

- Participation in design and requirement discussions.

SEPT 2018 – NOV 2019: Force Brain (Sumo Scheduler) Pvt. Ltd.

- Develop Apex classes, VF pages, Process builder as per the requirements.
- Design and build solutions for new requirements or enhancements.
- Create Apex controllers, Apex triggers, Apex callouts, batch classes, utilities and helper classes.
- Create multiple test classes with test Setups as well as utilities.

Salesforce Trainee

JAN 2018 – July 2018: ALMAMATE INFO. TECH.

- Training in Salesforce Administration and Development.
- Write Apex classes, VF pages, Apex triggers and Batch Classes.
- Designed and built assigned projects.

JUL 2017 - DEC 2017: Vivo Mobile Pvt. Ltd.

- Working as Repair Engineer in which handling the team of repair.
- Team is repairing and checking the defected and faulty product.
- Creating the MIS report to manage the faulty product and OK product.
- Creating the daily, monthly, quarterly & yearly reports to check the outcome of OK product.
- Monitoring the team for checking the OK product and team do perfect work.
- Working on SMT as to check the ESD and product manufacturing the Motherboard.

PROJECT Description

Orient Electric Limited has bought Sales Cloud Enterprise Edition to automate their complete sales process which include Pre-Sales and Post-Sales and hence are evaluating the professional services. Manage their Attendance and Physical visit of sales person to a client and also manager their Target vs achievement & forecasting for their fiscal year and month.

Responsibilities:

- Involved in gathering the requirements from business administrators to have a clear understanding about the accurate project requirements and understand the business requirements.
- Involved in org clean up and code optimizations and code reviews and technical design.
- Created various Custom lightning components and LWC for project requirements.
- Created Custom Approval Process, User creation automation.
- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Created and used Email templates in HTML and Visual force.
- Involved in sandbox spin up process, production bug fixing.
- Involved in Salesforce-to-Salesforce integration and Scripts written for production.
- Talend Integration with Salesforce for creating a Job and execute the Program.
- Created custom links, related lists, and other components on a record detail and edit pages.
- Designed, developed and deployed Apex Classes, Controller Classes and Apex triggers for various functional needs in the application involved in Salesforce AppExchange.
- Designing the Aura Components for Code Reusable.
- Manipulating the Data through Rest API integration.

EDUCATIONAL QUALIFICATIONS

EXAMINATION	BOARD/UNIVERSITY	SCORE
B.Tech(ECE) (2012-2016)	Skyline Institute of Engineering And Technology, Greater Noida	64 %
XII – (2012)	Central Board of Secondary Education (CBSE)	62%
X – (2010)		68%

INTERNSHIP

- 4 Months training in **Salesforce** from Alma Mate InfoTech Pvt Ltd.

INTERESTS AND ACTIVITIES

- Playing Cricket.
- Travelling.
- Reading Books.
- Watching movie.
- Learning something new every time.

