

ABHISHEK GOEL

SENIOR ASSOCIATE
TECHNOLOGY LEVEL 2

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EMAIL | goela72@gmail.com
LOCATION | Gurugram, INDIA
EXPERIENCE | 7 Years 5 Months

Key Skills

- Java
- Pega Prpc
- SQL
- Restful Web API Development
- SOA
- HTML
- CSS
- Tomcat Application Server
- JBoss Application Server
- Oracle Database
- Postgres Database

Certification

- CSA
- CSSA

Languages

- English
- Hindi
- Punjabi

Profile Summary

B.Tech with over 7 years of overall experience. I have 6 years of experience on Pega Platform. I am CSSA and CSA certified on Pega-8.x and 7.x versions along with good knowledge of Case Management, Activities, Agents, Queue Processors, Flow, Flow Actions, Data Transform, UI, Integration with web services, Rabbit MQ, SAML/SSO. Looking for challenging Job opportunities as a Pega developer.

Work Experience

Senior Associate Technology Level 2

Publicis Sapient

09/2023 - Present

- Working as a Lead Pega Developer and handling team of 5 developers for Optum client.
- Designed and developed end-to-end Inquiry Case flow solution for Optum Prior Authorization System Application.
- Working on Fax, ePA and Phone Cases enhancements using Agile methodology.
- Converting the Advanced Agents to Queue Processors and Job Schedulers to remove the system dependency.
- Refactoring the activities to make the APIs more responsive and reducing the time-out issues.
- The key technologies and tools used are Pega-8.8x, Java for customized functions, Activities, SQL, POSTMAN, Splunk for log analysis and API performance.

Application Development Team Lead

Accenture

10/2021 - 08/2023

- Quickly developed the functionalities and delivered the application by understanding the existing implementations, within the expected timeline just after joining the HRForms project for Intel client.
- Worked as Lead PEGA developer in UPLC (Unified Process Life Cycle) project for Intel client and managed the medium sized team.
- Designed solution and implemented end-to-end functionalities such as designing UI, data modelling, Case design Life cycle, Flows, background processing, Integration via APIs and kept the Guardrail score of application above 96%.
- My key roles also included Code refactoring and reviewing, maintaining the rules and ruleset versions, merging and deploying the application via PEGA deployment Manager.
- The key technologies and tools used were Pega PRPC-8.6x, Java for customized rules, HTML, CSS for customized web login, SQL, POSTMAN, PDC, SOAP UI.

Solutions Engineer

Pegasystems India Worldwide Pvt. Ltd.

05/2019 - 09/2021

- Worked in GOC (Global Operations Console) application developed on top of Pega PRPC- 8.1 version.
- Experience in configuring SSO, integrate with MSP portal using REST API, Case design life cycle.
- The key technologies and tools used were Pega-7.4 and 8.x versions, Java, JSP, HTML, CSS, Eclipse, POSTMAN, Tomcat server and SQL.

Systems Engineer

Tata Consultancy Services

01/2017 - 04/2019

- Requirement gathering, coding, code reviewing and implementing automated applications to reduce the manual efforts.
- Worked on Workflow Application development and enhancements for client Athene USA Corporation.
- Troubleshooting, bug fixing and Application performance tuning.
- Transitioned from Java to PEGA and worked on PAL portal developed on Pega-7.4 version.
- The key technologies and tools used were Java/J2EE, Hibernate, Spring, JPA, SQL, Spring Tool Suite, POSTMAN, SOAP UI, BMC Batch job monitoring tool, AppDynamics to drill down issues, HTML, CSS, WAS and Tomcat servers.

Education

**B.Tech/B.E. -
Electronics/Telecommunication**
2016

Punjab Technical University (PTU)

Grade - 71%