

**KRISHNA**

**Email:krishnaforce14@gmail.com PH: (913) 538-1437**

**‬ Sr. Salesforce Lightning Developer**

**PROFESSIONAL SUMMARY**

* Over 7+ years of Overall Professional IT experience with 5 years of Salesforce development experience, Involved in various stages of Software Development Life Cycle (SDLC).
* Configured, implemented, administrated and maintained the Salesforce.com Platform.
* Experience in SFDC development using Visual Force Pages, Components, Force.com IDE, SOQL, and SOSL, MVC architecture, DML statements.
* Design of various custom objects, custom fields, role-based page layouts, custom tabs as per the requirements.
* Experience in Salesforce Customization, Workflow Approvals, Data Validation, Sales, Customer Service and Support Administration.
* Extensive experience in creating Roles, Profiles, Page Layouts, Record Type, and Assignment rule, Workflow Alerts and Actions, Reports, Dashboards, Outbound messaging, and Approval Workflow.
* Hands on experience in Administration setup like manage Users, Security Controls and Data Management.
* Salesforce Lightning Experience - Used SLDS for developing Lightning Components, Actions, Events and Server-Side Controller.
* Experience in administration, configuration, Implementation, and Support of Salesforce CRM, and Salesforce applications based on Apex Language and leveraging Force.com Platform.
* Experienced in SalesForce.com Apex classes, Apex triggers , Visual force pages, force.com API. Experience in Salesforce.com CRM integration, developing and deploying custom integration solutions.
* Experienced in using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Hands-on experience in developing and deploying custom integration solutions in Salesforce.com CRM. Proficient in creating/troubleshooting/modifying APEX code, S-Controls, and visual force pages.
* Hands-on experience in designing of custom objects, custom fields, role-based page layouts, Workflow Alerts and Actions, and Approval Workflow, Validation Rules, Approval Processes, custom Tabs.
* Used Force.com Web services API for implementing web services in the application for access to data from different users.
* Used SOQL&SOSL with consideration to Governor Limits, data migration and custom developments for data manipulation needs of the application using platform database objects.
* Experience with data migration and updates through Data Loader in Salesforce.com.
* Experience working on Eclipse IDE with Force.com Plug-in for writing business logic in Apex.
* Strong knowledge of sales, marketing, service, and support automation.
* Experience with SFDC, customer communities.
* Experienced on working with Confluence and Jira for team Collaboration, tracing the user stories and tasks assigned required for the Project.

**PROFESSIONAL EXPERIENCE**

**Sr. Salesforce Lightning Developer**

**Broadridge , Lake Success, NY December 2019 to Present**

**Responsibilities:**

* Interacted with various business team members to gather the requirements and documented the requirements.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Performed the roles of Salesforce.com Developer and Admin in the organization.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements. Designed the solution by customizing various standard objects of SalesForce.com.
* Created Lightning Components and server-side controllers to meet the business requirements.
* Worked on CRM platform environment of SFDC Sales Cloud and Service Cloud modules.
* Writing Apex code according to governor limit.
* Closely worked with SalesForce.com consultants while implementing the solutions for the requirements.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Campaign member.
* Designed, Implemented and deployed the Custom objects, Page layouts, Custom tabs, Record types .
* Created the workflows for automated lead routing, lead escalation, alerts and lead mapping settings.
* Created Custom Objects and defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Created various profiles and configured the permissions based on the organizational hierarchy requirements.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Created Workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.

**Environment**: Saleforce.com platform, Force.com ide, Apex, Visual Force (Pages, Component & Controllers), Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, REST, Sandbox data loading, ANT tool.

**Salesforce Developer**

**CBRE, Dallas, TX February 2018 to November 2019**

**Responsibilities:**

* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Used refined global search in Lightning by developing Apex classes and Controllers.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
* Worked on Lightning Process builder flows, Connect API, Chatter and quick Action.
* Used field level security along with page layouts in Lightning to manage access to certain fields.
* Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.

**Environment**: Salesforce.com Platform, Force.com, Force.com Eclipse IDE, Lightning Experience, Lightning Components, Apex classes and Controllers, HTML, CSS, Data Loader, SOQL, SOSL, Scrum, Custom objects, Custom fields, REST.

**Salesforce Developer**

**First Republic Bank, New York, NY March 2016 to December 2017**

**Responsibilities**

* Performed the role of salesforce developer.
* Used custom tabs to monitor the use of company applications by customers and licensed users.
* Customized standard sales force objects like campaigns, leads, accounts, contacts, and opportunities.
* Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Used field level security, profiles and audit trail setup to ensure that protected data is only with authorized users.
* Migrated data from Legacy Systems to Salesforce CRM using data loader.
* Developed and deployed Apex Classes and Apex Triggers in the Force.com IDE, to accomplish different business needs not supported by the Declarative Framework.
* Responsible for setting up login restrictions and resetting the user passwords. **Environment**: Saleforce.com platform, Apex Language, Visual Force (Pages, Component & Controllers), Pages, Data Loader, HTML, Java Script, Workflow & Approvals, , Email Services, Security Controls.

**Salesforce Administrator**

**Amigos Software Solutions, Hyd, India JAN 2014 to December 2015**

**Responsibilities:**

* Worked on translating and documentation of business requirements into functional requirements.
* Created Profiles, Roles based on Organization role hierarchy and implemented Record-Level and Field-Level security and configured their sharing settings.
* Configured and maintained user security permissions according to organizational needs.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Cases, Activities, Dashboards and Reports.
* Implemented security settings, object level security, field level and record level security.
* Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Email Services, Approvals Processes, Workflow Rules, Validation Rules, Reports, Dashboards, Tasks Events.
* Involved in data-mapping and migration of data to SalesForce.com Objects and fields.
* Proficient in designing Custom Formula Fields, Roll up summary, Field Dependencies, Field Updates, and Email generation according to application requirements.
* Created Custom fields, pick lists, dependent pick list and validation formulas to the custom objects.
* In-depth understanding of CRM business processes that include Forecasting, Campaign management, Lead Management, Order Management, Account Management, Case Management and merging management.
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into Confidential, checking for the correctness of the data.
* Created email templates and inbound emails using Visualforce for the clients and customers.
* Worked with Salesforce.com technical support team on a regular basis to resolve issues.

**Environment**: Salesforce.com platform, Data Loader, Workflow & Approvals, Email Services, Reports, Dashboards, Custom Objects, Custom Tabs, Security Controls.

Skill Set:

Salesforce.com Technologies

Apex Language, Lightning Application, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/Components & Controllers, S-Controls, Apex Web Services, Apex Data Loader, Force.com Apex Explorer, AJAX, Dashboards, Reports, Analytic Snapshots, Custom Objects, Force.com Eclipse IDE Plug-in, Workflow rule, Approvals, Case Management Automation.

Business Processing:

Service Requests and Activities, Opportunities, Quotes and Proposals, Order Management, Campaign Management, Case Management, Contract Management, Pricing, Approval, Partner Deal Registration, Data Cleansing, and De-duplication, Agreements and Entitlements.

Scripting Languages: HTML, XML, Java script, CSS

Web Services: REST API