

Profile Summary:

- 4+ years' experience IT industry
- 3 years of Relevant Experience in Salesforce.com worked as Admin and Developer.
- 2 years of Admin, Development, implementation and maintenance experience in the IT industry with experience in Salesforce.com administration, configuration, development, and support experience.
- 1 year of relevant experience in Lightning Development.
- Good understanding of the capabilities and limitations of Force.com Platform's multi-tenant architecture in configuring and developing front-end and back-end cloud applications.
- Experienced in enabling business process automation working with Service Cloud.
- Worked in all stages of Software Development Life Cycle (SDLC), Requirement Gathering, Design, Development, Testing, Implementation and Support.
- Utilized declarative features like Validation Rules, Workflows, and Approval Processes for automated alerts, outbound API messages, field updates, assignments, and email notifications as per specific business needs. Experienced in coding using SOQL Procedures/Functions, Triggers, and Packages.
- Experienced in SFDC development using Visualforce Pages, Components, SOQL, SOSL, and DML Statements.
- Experienced in designing Apex Classes, Custom Controllers, Controller Extensions, Data Binding and various other components following client and application requirements.
- Experience working with Eclipse IDE and Force.com Plug-in environment.
- Experience in data migration using Import wizard and Apex Data Loader
- Experience on Integration of Web Services using REST APIs, Force.com Callouts, as well as Batch and Schedule Apex Programs.
- Well versed in administrative activities on Salesforce including managing users, security controls, code push, post-refresh, and data management.
- Generated Dashboards, Custom Reports, and Analytic Snapshots as per a company's reporting and decision-making needs.
- Excellent work ethics, self-motivated, quick learner and team oriented. Continually provided value added services to the clients through thoughtful experience and excellent communication skills.
- Interacted with Customers for requirement gathering and effective analysis.
- Experience Lightning Components

Technical Skills:

Languages: Apex, Visual Force / Components, SOQL, SOSL.

Web Technologies: AJAX, HTML, CSS, DHTML JavaScript.

CRM: Salesforce.com

Tools: Jira, MS Office, Dataloader.io, Workbench

Application Tools: Eclipse, Force.com IDE, Data Loader.

Work Experience:

- Worked with **CHERLIK SOLUTIONS PVT. LTD** as a Salesforce Developer from Dec 2018 to Sept 2021.
- Worked in **COGNIZANT TECHNOLOGIES SERVICES PVT. LTD** as a Salesforce Developer from Oct 2021 to till date.

Certificates:

- Salesforce Platform Development 1.
- Salesforce Administrator.
- Salesforce App Builder.

Education Qualifications:

- M.Tech (CAD) From SRM University Campus Chennai.

Project Profile:

Project # 2 : Fleet Management

Client : **AEC Car Services**

Role : Salesforce Admin and Developer.

Description: Fleet management is nothing but a vehicle management commercially includes motor vehicles such as cars, vans and trucks. Vehicle management allows some functions which were vehicle financing, vehicle maintenance, vehicle tracking, driver management, speed management, fuel management and safety management. This vehicle management is mainly used for tracking vehicle orders and make vehicle orders.

Roles & Responsibilities:

- ☐ Performed the roles of Salesforce Developer and Administrator in the organization.
- ☐ Created Custom Objects, Fields, Tabs, Workflows, Reports and validation rules for various applications.
- ☐ Developed Visual force Pages, Components, Apex Class, Triggers, Test Classes, Custom Settings, and Custom Labels.
- ☐ Defined Lookup, Master-detail relationships on the objects to establish connectivity among objects.
- ☐ Developed Invoice Billing pages and displaying list of available cars list.
- ☐ Worked with the development team to for develop the Application.
- ☐ Worked on Webservices and Callouts using REST API.
- ☐ Worked on modern framework for building single-page applications with dynamic, responsive user interfaces for **Lightning** Platform apps Using JavaScript on the client side and **Apex** on the server side.

Project # 1 : Grant Operating System

Client : **The Global Fund**

Role : Salesforce Admin and Developer

Description: Grant Operating System is an application that helps the business to manage, track and process the grant requests made from various clients. It involves various modules that are part of the entire life cycle of grants from Funding Request to Grant Implementation. It is built out of Salesforce with majority modules switched to Lightning Aura framework. Also, it involves 70% of the salesforce customization techniques.

Roles & Responsibilities:

- ☑ Performed the role of Salesforce Developer and Administrator in the organization.
- ☑ Analyse the User Story to understand the business requirements.
- ☑ Created Custom Objects, Fields, Tabs, Workflows, Reports and validation rules for various applications.
- ☑ Defined Lookup, Master-detail relationships on the objects to establish connectivity among objects.
- ☑ Developed Visual force Pages, Email Templates, Components, Apex Class, Triggers, Test Classes, Custom Settings, and Custom Labels
- ☑ Unit tested the developed components.
- ☑ Deployed the developed components.
- ☑ Support Quality Assurance team and rectify their queries.
- ☑ Worked on Switching the applications from Classic to Lightning.

(PV Karthik)