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**Professional Summary:**

* 7+ Years of Software Engineering, 4+ Years in SFDC Development
* Excellent understanding of Software Development Life Cycle (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing, deployment and maintenance of enterprise applications.
* Excellent understanding of Service Cloud. Worked on Email to case, Web to case, created Knowledge Base.
* Experience in Web Services implementation and integration experience on Salesforce.com for various implementations.
* Hands-on with on Apex development in creating custom Objects, custom Tabs, Triggers, Apex Classes, Force.com API, Standard Controllers, Custom Controllers and Controller Extensions
* Experienced working with salesforce.com sandbox and production environments, also with Eclipse IDE Force.com Plug-in environments
* Worked with SOQL, VisualForce, APEX, Force.com, SOSL and Web services API.
* Experience with Administration, Configuration, Customization, Development and support experience on Salesforce.com Platform.
* Experience in front-end development using HTML, Javascript, CSS and AJAX.

**Programming Languages**

* Java, Apex, Visualforce, C#, Visual Basic, C/C++, Python, Ajax, HTML, XML, SOAP.

**Certifications:**

* Salesforce Developer: Dev 401
* Salesforce Advanced Developer: Adv Dev 501
* SalesForce Service Cloud Consultant
* SalesForce Sales Cloud Consultant
* Salesforce Administrator: Adm 201

**Education:**

Stony Brook University: Bachelors in Computer Science – Graduated Cum Laude 2005

**Work Experience**

**Independent Consulting:** *Numerous* *Salesforce Development Projects* (4/2011 – Present)

* Working as a technical lead on full life-cycle CRM Implementations in Salesforce.com.
* Working on dynamic custom wizards using VF pages and Apex for custom profiles.
* Integrating BI system with Salesforce.com to get customer account, and billing data using Cast Iron.
* Within Salesforce I am currently working on: opportunity, Lead, Products, Quotes, Accounts, Cases objects with business for salestool and Marketing.
* Involved in Refreshing sand boxes (Full, Config only and Development).
* Implement Email to Case for Customer Service and Telemarketing.
* HTTP Call outs to get 3rd party system data and create/update records.
* Using Demand Tools for Mass data Effect/upload.
* Develop Apex Classes, Controller (standard extensions) Classes and Apex Triggers for various functional needs within the SalesForce application.
* Integrate Eloqa Marketing tool with salesforce.com to communicate data between two systems.
* Worked on Release Management, Case Management, and Deployment.
* Experience working with 3rd party app add-ons: various

**Accenture:** *SFDC Developer* (8/2008 – 2/2011)

* Worked as an Integration Developer to integrate with 3rd party applications within Salesforce.
* Developed an Integration app using .net (web services) to integrate Salesforce with SQL Server 2005(batch update).
* Implemented functional requirements on the Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Integrated batch updates to SQL Server 2005 to Salesforce and vice versa using .net code written in C#.
* Provided production support for the Integration portion and at the same time performed some security updates to SalesForce.
* Developed BULK API calls (REST) and SOAP to interact with the 3rd party tools.
* Modified, customized and reconfigured some of the standard buttons for specific requirements.
* Developed Apex Classes, Controller (standard extensions) Classes and Apex Triggers for various functional needs in the application.
* Created email templates and inbound emails using Visual force for our clients and customers.
* Customized Salesforce.com fields, page layouts, record types, searching, list views, queues, reports, and dashboards
* Migrated the code from sandboxes like ProdCopy, AdminDev to production environment using eclipse
* Worked with various salesforce.com objects like Accounts, Contacts, Leads, Reports, Opportunities, and Dashboards.
* Developed various Custom Objects, Tabs, Components and Visual Force Pages, Extensions and controllers.
* Created buttons (URL, VFP and Link), custom objects, page layouts, validation rules and workflows where ever it was required.
* Involved in various aspects of each project such as requirements gathering, business analysis, documenting the functional and non-functional requirements.

**Verizon Wireless:** *Java Developer*  2005 – 2008

* Involved in analyzing/designing new testing methods for every release of Verizon Wireless web/mobile applications.
* Used JIRA, Confluence and ACCUREV to collaborate with team members on project collaboration
* Implemented new functions with various automation regressions testing implementation such as servlets to simulate the billing system designed to give the supposed response.
* Developed a program using Lucene to create Full Index and Delta Index to accelerate the users searching
* Developed/debugged Oracle PL/SQL program to implement automated publishing regression testing tools.
* Hacked the LDAP authentication method, and developed a new/simple method to authenticate the user’s id and password for many applications without using the third part credentials binding.
* Created a few web widgets with component-based framework Tapestry/Wicket to mimic real outside web applications.
* Developed several projects to test the prototype designs with Groovy and Grails using the Agile development methodology.