­­PREETI RAWAT

Email: [pree0620@gmail.com](mailto:pree0620@gmail.com)

Contact: +91-9871148955

# Career Snapshot

* 4+ years of experience in IT industry.
* Strong experience in Customer Relationship Management; involved in all the phases of CRM lifecycle, handling end-to-end delivery for a customer.
* Expertise in all phases of the software development lifecycle; Requirements Gathering, Analysis, Design, Development, and Unit Testing.
* Rich experience of working in a cloud-based platform involving development, enhancement and maintenance projects.
* Sound skills on Apex Development, Triggers, LWC, Lightning Aura, Visualforce pages, Standard & Custom controllers and Extensions.

# Technical Expertise

|  |  |
| --- | --- |
| **Technologies** | Salesforce.com, APEX, Lightning, HTML, CSS, JS, SOQL |
| **Tools** | Visual Studio Code, Apex Data Loader, IntelliJ, Jenkins, Eclipse, JIRA, Workbench, Git, SourceTree |

Salesforce Certifications

* ADM-201
* Platform Developer 1

Project Details

|  |  |
| --- | --- |
| **Role** | Developer |
| **Company** | Birlasoft India Ltd. (Feb ‘20 – Till Present) |
| **Technology** | Lightning Web Components, Salesforce.com, Apex, Aura Components |
| **Responsibilities** | * Built new components and worked on enhancing existing components using LWC Framework. * Designed, developed and deployed Apex Classes, LWC Components and Apex Triggers for various functional needs. * Worked on automating the sharing of records for complex requirements. * Created Batch Jobs and Flows based on business requirements. * Automated the process of creation of Users as soon as a Contact is created. * Presented sprint developments and gave functionality demos to the client. |

|  |  |
| --- | --- |
| **Role** | Developer |
| **Company** | Birlasoft India Ltd. (Aug ’19 – Jan ’20) |
| **Technology** | Aura Components, Salesforce.com, Apex, LWC |
| **Responsibilities** | * Worked on Approval Processes. * Developed Aura Components, Apex classes, Email Templates using the VisualForce page components. * Worked on enhancements and tickets. * Provided appropriate solutions to the customer’s needs which comes as Tickets in Production. * Worked on production and enhancement cases and providing RCAs for the same |

|  |  |
| --- | --- |
| **Role** | Developer |
| **Company** | Accenture (Aug ’16 – July ’19) |
| **Technology** | Salesforce.com, Apex Classes, Triggers, Batch Classes, VisualForce |
| **Responsibilities** | * Worked on the enhancement projects and customer stories. * Experience in handling the complete release end to end i.e. from development to deployment. * Addressed production issues escalations and provided immediate solutions. * Extensively worked on Salesforce platform in terms of enhancing the Sales process of the client * Worked on deployment using Workbench and Change Sets. * Developed Apex classes, VisualForce pages. |

Educational Qualification

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Degree** | **Institute** | **Board/ University** | **Year of Passing** | **Marks** | **Remarks** |
| B.Tech.(C.S.) | Sinhgad Academy of Engineering | Savitribai Phule Pune University | 2016 | 72 % | Secured second rank in the Computer Science department |
| CLASS XII | Kendriya Vidyalaya, Mumbai | CBSE | 2012 | 90 % | -- |
| CLASS X | Kendriya Vidyalaya, Gujarat | CBSE | 2010 | 9.8 CGPA | -- |

Achievements

* Academics: Received Prime Minister Scholarship consecutively from 2012 to 2016.
* Worked at client site (Sydney) with an Australian client.
* Recognition award from Onsite Client for on time and efficient delivery.

# Strengths

* Ability to learn quickly in a dynamic environment.
* Ability to multi-task and perform effectively under pressure.
* Ability to comprehend, develop and effectively execute business plans.
* Disciplined and methodical at workplace which helps gain the client’s trust.
* Good listener and strong collaborator with internal and external partners

# Personal Details

Name : Preeti Rawat

Date of Birth : 02nd October 1994

Address : Delhi, India