



SUJATHA NAMA

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PROFESSIONAL SYNOPSIS:

Around **5 years** into **IT industry** having **3+ years** of experience as Salesforce Developer with Lightning includes analysis, design, testing and implementation of application. Having strong problem solving and programming skills in Internet and Internet based applications. Possess excellent interpersonal and communication skills in dealing both technical and business personnel.

SALESFORCE SKILL SET

- Customizing Fields for both the Standard and Custom objects, Record types, Page Layouts for different Business Processes along with Validation Rules, List Views and Pick lists.
- Workflow Rules and related Actions, Approval Process, and related actions at each step of the Approval Process.
- Worked on Flows & Process builder.
- Having knowledge on Future method & queueable apex.
- Customizing Standard Reports (Tabular, Summary and Matrix) along with creation of Custom Report Types for further customization.
- Utilized Salesforce Lightning Design System (SLDS) and standard web-based technologies.
- Based on the requirement used Decorators- @api, @Wire, @Track in web components.
- Using Apex Data loader, import wizard & Workbench for moving data into or out from Salesforce.com.
- Creation of Users and assigning them to Profiles, Roles and Permission sets.
- Customizing Security through OWD, Roles, Sharing Rules and Manual Sharing.
- Using Triggers, Apex classes, Batch apex, Schedule apex as per the requirements.
- Created multiple Lightning Web Components, added CSS and design Parameters that makes component look and feel better.
- Used SOQL & SOSL queries.
- Creation of basic Visualforce pages for better UI and optimizing user productivity.
- Sales and Service clouds along with Assignment Rules, Escalation Rules and other standard functionality.
- Working Experience on REST API.
- Having experience on change set.

TECHNICAL SKILLS:

Programming languages	: Apex
Scripting languages	: Visual force, HTML, Lightning Aura & Web Components
IDE	: Apex data loader, import wizard, Postman, Workbench.

EDUCATION :

Completed MCA from S.K.University from Anantapur in 2009.

EXPERIENCE:

Working as a Associate projects at CTS, Hyderabad.

Worked as a software consultant at Accenture,Bangalore.

PROJECT #1

Project : Order Management System
Technology : Force.com, LWC, Visual Force
Role : Salesforce Lightning Developer

PROJECT DESCRIPTION

Order Management System' is a web portal based primary distribution management tool for Westfield's employees it, allows investors and customers to interact with West Field Group. It is a CRM application built on Salesforce.com CRM solution and provides a single place to manage and view everything about the clients like its Account detail, contact information, pending orders, cases in pipeline.

ROLES & RESONSIBILITIES

- Developed Apex Classes, Apex Triggers and Visual Force pages for various functional needs in the application.
- Having good experience on LWC file structure.
- Used Styling Hooks for lightning web components.
- Used asynchronous apex like-Batch apex, schedule apex, future method and queueable apex
- Good experience with data loader for data migration.
- Created visualforce pages & LWC components.
- Created Lightning Aura components and server-side controllers to meet the business requirements.
- Customized different page layouts and assigned them for different profile users.
- Create workflows, validation rules and components to suits to the needs of the application.
- Involved in testing and test coverage for triggers, Apex classes.
- Created various custom objects and tabs, record types and approval processes including various actions. Implemented Batch apex based on the requirements.
- Worked on automation like Process builder and Approval process.
- Having knowledge on Reports and Dashboards.

PROJECT #2

Project : Customer Relationship Management
Technology : Force.com, Apex, Visual Force
Role : Administrator

PROJECT DESCRIPTION

The Institute has provided training and learning to tens of thousands of individuals and organizations around the world for more than 60 years. The global member faculty includes members who are leading consultants, practitioners and researchers at the forefront of innovation in organization and leadership development, interpersonal skills and human development, group dynamics, and diversity and inclusion.

ROLES & RESONSIBILITIES

- Part of the Team for implementation of Salesforce CRM in NCL.
- Involved in customization of Standard Objects like Campaigns, Leads, Accounts, and creation of Custom Objects like Demos, Trainers, Programs and others as required.
- Involved in creation of Page Layouts, Record Types for different kinds of programs offered by NCL.
- Created Validation Rules for Data Authenticity and customized web to lead setup.
- Created Formula Fields, Lookup Fields, Rollup Summary Fields as required.
- Created Workflow Rules and related Work Flow Actions like Lead Ownership, Due Amounts along with Time Triggers.
- Created Reports like Sales figures for the different Programs and Services on a Monthly, Quarterly and Annual Basis.
- Created Visualforce pages by using Standard and Custom controllers.

HYDERABAD

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