Prathima Singh

Hyderabad 

+91 7702875659 

[pratima642@gmail.com](mailto:pratima642@gmail.com)

[www.linkedin.com/in/prathima-](http://www.linkedin.com/in/prathima-) singh-4a95b9112

Opentext Exstream developer with nearly 4.9 years of experience in agile based Development with the ability to collaborate alongside cross functional teams to execute strategies. Exceptionally abled to complete multiple complex assignments, together with proficiency in communication and presentation, while consistently exceeding performance initiatives.

# ValueMomentum | IT Services & SoftwareSummary

### [JULY 2016 – JANUARY 2019]

### Brand New: New Logo and Identity for Capgemini by BrandPie[JANUARY 2019 – PRESENT]

**Opentext Exstream Developer**

* Accomplished development of projects in IT industry involving Development of **HP/OpenText Exstream Dialogue,** Business Requirement Analysis, and Quality Assurances (unit testing).
* Overall experience in some of the world’s leading **Insurance** firms like **State Auto Insurance, EverestRe Insurance** and **Fredrick Mutual Insurance Companies**.
* Have extensive expertise in **HP/OpenText Exstream Dialogue-Version 8, Version 9, Version 16.4.5; Guidewire Policy/Billing Center**.
* Decent knowledge on **Interactive documents(Empower)**
* Extensive qualification in all facets of information systems methodology. Involved in all phases of the SDLC from Initiation, Planning, Requirements Gathering, Implementation, Maintenance, and project closure phases.
* As **HP/OpenText Exstream Dialogue** Applications Consultant; Responsible for developing dynamic document solutions, the solutions were complex in nature, cross-organizational in scope, and of significant importance to the organization’s commitment to enhancing the consumer experience.

### Well-versed with usage of Design Manager and Designer of Dialogue tool in creating Application, Documents, Page Layout, Data Mapping, Components, Frames, Placeholders, Sections, Messages, Campaigns, Search Keys, Barcodes, Templates, Tag Sets, Inserters, Sorting and Bundling, Output Queues, HTML output, and Multiple-Ups

* Good experience in generation of **Interactive Documents** like Statements, Letter, Billing documents using

**Empower Editor** in Opentext exstream.

* Good experience in mapping different types of data files like, **XML, Columnar and Delimited** data files.

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| **Techincal Skills**   * Opentext Exstream version (8,9,16.4.5) * Exstream Empower Editor * Vb scripting,XML,XSLT,C,XSD | **Software**   * SoapUI 5.5.0 * Command Center * Guidewire – Policy/Billing Center |

# Education

## Bachelor of Technology – KMIT

Graduated with 79% aggregate in 2016

**Professional Experience**

# Project Summary:

**Confidential- OH, United States**

### HP/OpenText Exstream Dialogue Consultant/ January 2019 – Present

**Responsibilities:**

* As an Exstream Dialogue Application Consultant; Responsible for developing dynamic and complex document solutions of significant importance to the organizations commitment to enhancing consumer experience in **Insurance Domain**.
* Primary business responsibilities included reviewing or creating prototype, proof-of-concept and providing the required sizing or effort estimation to the customers.
* Design cohesive communication solutions of small, medium and large-scale applications and willing to take on increasingly complex tasks in putting together document composition, print for Forms, Declaration statements, notices, **in PDF, Email and HTML using Exstream Dialogue version 16.4.5**.
* Delivered customized rules, formulas, functions in EXSTREAM based on business requirements.
* Involved in all phases of Exstream development such –Upstream **Guidewire** input data mapping in XML,Reference,Report file ; creation of various objects, designing of the pages, development of the rules, Unit/Integration testing, packaging the application to create the PUB file and pushing the Exstream code to QA/UAT environments.
* Worked on page components like; **Text Boxes, Tables, Data Sections, Flow Targets, Flow Frames, Relative Positioning, Headers, Electronic Signatures, HTML output.**
* Extensive knowledge about Variables and Data Mapping of **Columnar, Delimited, and XML d**ata files.
* Review requirements with business partners, providing feedback and/or comments, and troubleshoot any implementation issues; consulting on Technical Builds.
* In depth knowledge of document compositions; variables, tables, document flow.
* Monitor and troubleshoot observations or concerns related to dialogue development-to include researching issues/defects to determine root cause.

**Environment:** HP/OpenText Exstream Dialogue 16.4.5, Guidewire - Policy/Billing Center, SoapUI 5.5.0, Command center, Beyond Comparator, Nuance PDF

**Confidential- NJ, United States**

### HP/OpenText Exstream Dialogue Consultant/ July 2018 – January 2019

**Responsibilities:**

* Made business users to interact quickly with personalize customer communications via responsive, browser- based interface using **Exstream Empower Editor with upstream as Guidewire in the form to exchange data through XSD and XML**.
* With the help of fulfilment application document was available in PDF format for users to personalize communications in a controlled environment

### Worked with Interactive area properties like Buttons, Image Selector,Calenders, Rows, Tables, Design Layers, Templates, components.

* Experience generating **output in .mpw file , PDF**
* Decent knowledge in **Empower Console** and resolving errors for smooth user experience.
* Monitor and troubleshoot observations or concerns related to dialogue development-to include researching issues/defects to determine root cause.

**Environment:** HP/OpenText Exstream Dialogue 16.4.5, Guidewire, PDF comparator

**Confidential- NY, United States**

### HP/OpenText Exstream Dialogue Consultant/ February 2018 – July 2018

**Responsibilities:**

* Elicited and gathered business requirements through open discussions, prototyping and brainstorming.
* Developed an **Opentext exstream application** with input as XML and columnar datafile which is triggered by a Shell script on Linux Environment.
* Used **Columnar Datafile** for mapping variables with multiple indicators and later triggering data through data sections, attribute level mapping is also used to import pdf as and when enquired.
* Made use of Reference and Report file in order to generate reports of specific customers
* Triggered letters, notices, statement which is in use for banking.
* Used sections and paragraphs, placeholder, TLE’s, pie-charts, barcodes,conditional coloring feature and sorting and bundling to compile a two-pass application.
* Monitor and troubleshoot observations or concerns related to dialogue development-to include researching issues/defects to determine root cause.
* Output type AFP, PDF, TIFF

**Environment:** HP/OpenText Exstream Dialogue 9, AFP Viewer

**Confidential- MD, United States**

### HP/OpenText Exstream Dialogue Consultant/ February 2017 – February 2018

**Responsibilities:**

* Developed application in exstream for Business Owner Policy and configure control file to pick all policies to be run using batch process by a PowerShell.
* Understand and analyses business requirements high end Declaration and Quote forms.
* Was an active participant in order to collect data from business team as well as integration team(upstream) in order to develop an input file as needed.
* Made use of tables, component, barcodes,font coloring, design layers, flow positioning, data sections, recipient profiles,charts,flow targets, flow limits for development in projects
* Chanalized outputs in multiple formats like; **TIFF, PDF, PNG**
* Created unit test plans and executed test cases for unit testing purposes.

**Environment:** HP/OpenText Exstream Dialogue 8