

**RAVIT KOHLI**

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**PROFILE SUMMARY**

* A strong analytical expertise with good communication skills and over 7+ years of experience in IT Industry.
* Oracle Certified.
* Currently working with Virtusa Consulting Services Pvt Ltd as a Senior Consultant for Client-British Telecom.
* Expertise in writing SQL / PLSQL along with designing and developing reports.
* Thorough understanding of the SDLC with proficiency in mapping client / business requirements, development, integration & testing and troubleshooting for complex information system management.
* Possess excellent problem solving, analytical, team building skills and quick learning.
* Design and Development for DB Codes and setting up business rules.

**EDUCATION:**

**B. Tech (Bachelor’s in Technology)** from Bharati Vidyapeeth University, Pune (India)

**SKILL SET:**

**Software Tools**: Toad 10.5 / MySQL Query Browser, Splunk, APM Dynatrace, GENEOS, Autosys, Tealeaf, Oracle SQL developer, PLSQL developer, Apache NIFI, Grafana, Postman

**Programming Languages**: SQL, PL/SQL, Web Service   
**RDBMS/DBMS**: Oracle 10G/11G/12C, MySQL   
**Operating Systems:** Windows XP, 7, Linux

**Certifications**: Oracle Certified-1Z0-051

**EMPLOYMENT DETAILS:**

**1)Organization: Computech Solutions**

**Client** – **Shri Renuka Sugar Ltd**.

**Duration**: Aug 2013 to Oct 2015

**Database** – Oracle 10g/11g

**Tool -** Toad 10.5

**Role**: Technical Analyst

**Contribution / Highlights**: -

* Actively involved in Analysis and DB design.
* Development of DB code as per the Business Requirements and designed and developed Reports.
* Prepared Analysis of the project and further prepared Impact Analysis Document.
* Designed process for Extracting / Load data into Oracle DB.
* Perform DML, DDL Operations as per the Business requirement.
* Created Database Objects like Tables, Synonyms, Stored Procedures, Functions, Cursors and Triggers.
* Extensive Experience of Interacting with Client/User.

**2)Organization: Team ware Solutions   
Client: Tata Consultancy Services, Trent Ltd (Retail Domain)**

**Duration:** Nov 2015 to Oct 2016

**Database** – MySQL 5.7

**Tools –** MySQL Query Browser, Putty

**Role**: Support Executive

**Contribution / Highlights**: -

* Monitor system/application for uptime and performance.
* Monitor the interfaces supported by the applications.
* Monitor user support in application usage.
* Adhere to SLA’s for incident resolution.
* Proactive monitoring and handling of job/process failures.
* Investigate any data quality related issues.
* Familiarize with applications/business process and production environment.
* Interact with users for tickets related to requests and incidents logged by the users to resolve them within the SLA’s and to the users and customers satisfaction.
* Ensure that escalation is done and followed up on time.
* Ensure timely backups.
* Understand business criticalities and make efforts for continuous improvements.
* Assess the status of the applications and report status to the manager.

**3)Organization: Tech Mahindra LTD.   
Client – AT&T- MYATT**

**Duration:** March 2017 to Feb 2019 **Database** – Oracle 11G **Tools- Splunk**, **Dynatrace**, Tealeaf, Putty, SQL developer, CSI dashboard, Introscope, Putty **Overall Skills**: Splunk, Dynatrace, Introscope, SiteScope, SQL, PL/SQL, UNIX, WebLogic

**Elaborated Roles and Duties**:

* Monitoring several applications. 2. Creating tickets on One tool as per the business impacts. 3. Health checks Monitoring. 4. URL Validations of all the servers on daily basis 5. USH tickets creation for any network issue for any of the services or server breakdown / shutdown. 6. Splunk tool for finding logs and any API failures 7. Mail Monitoring. 8. Introscope Stalls. 9. Take care of Business CRs. 10. Being on several chatrooms for proactive replies. 10. Deployment related activities.
* Experienced payment related alerts which are like customer impacting alerts for which we also sometimes join C2W that is Triage call to investigate further for the root cause.
* Engineering, Implementation, Installation, Integration, version upgrade and patch installation of APM applications: Dynatrace and CA Wily Introscope.
* Triage of APM: Dynatrace and CA Wily Introscope monitoring environment events.
* Contribution to the development and support of the firms APM platforms and all associated technologies.
* Experience working in a support capacity in a time critical environment.
* L2/L3 Support of the APM platforms and associated technologies.
* Able to multi-task in a complex production and non-production environments and quickly acquire broad knowledge of applications.

**4)Client: British Telecom- ORWFMT/NIMS**

British Telecom is a British [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) telecommunications [holding company](https://en.wikipedia.org/wiki/Holding_company) headquartered in London, United Kingdom. This is basically a migration project where I’m working as a developer for NIMS Migration and for ORWFMT Tool.

**Duration:** March’19 to till **Database** – Oracle 11g,12c **Server-** Tomcat/Apache/Unix **Tools- Oracle** SQL, PL/SQL, Putty, File Zilla, Postman, Autofix, HP Service Manager

**Roles and Responsibilities**-

* Managing large and complex projects or multiple components of a large projects.
* Communicating with Internal/External Clients to determine specific requirements and expectations, managing client expectations as an indicator of quality.
* Working as the Developer in an Agile Squad for continuous sprint wise deliveries.
* Develop logics for various functionalities of ORWFMT Tool using PL/SQL, Java, Unix.
* Provide Fixes for day-to-day Production Issues.
* Skilled in identifying issues and risks in a timely manner, developed / implemented appropriate mitigation and contingency plans.
* As part of migration analyse various dependencies of the current code and find alternative for them using PLSQL and shell scripting and implement them
* Design Packages make changes in the existing packages and implement them across various countries as per client requirement.
* Tune the Queries for better performance during report generation using various tuning techniques.
* Performing unit testing on designed PLSQL code.

**PERSONAL DETAILS:**

**Name:** RAVIT KOHLI

**DOB:** 7th April 1990

**Permanent Address:** F-601, Sai Ambience Society, Pimple Saudagar, Pune, India.