

Tamanna Chhatwani

Address: Tower B2, Flat 704, Blueridge Township Hinjewadi Phase 1 Pune, Maharashtra Pin code - 411057
Mobile : +91-9158718207, **E- Mail :** chhatwanitamanna2017@gmail.com

About Tamanna

Salesforce Certified Administrator (201), Salesforce Certified Advanced Administrator (211), Salesforce Certified Platform App Builder, Salesforce Certified Platform Developer 1

Quick Learner, Deadline-oriented Salesforce Administrator/Developer with about 2.3 years of hands on experience in Administrative activities on gathering requirements. Detailed technical designing, translating customer's requirement, Building complex customization with experience upon implementation in Sales Cloud, Service Cloud (With Lightning, Apex, Visualforce)

Hands on Experience with SOAP API, Apex Data Loader.

Managing dashboards, reports, quote templates, page layouts, workflows and approvals



Creating and maintaining custom objects, object relationships, standard and custom fields

Establishing and implementing Salesforce best practices: system maintenance, security, duplicates, backups, etc

Experience working with Case Management, Email-To-Case, Workflow, and Approval Processes

Proficiency in MS Excel (pivot tables, functions, etc.) & Data Loader

Strong experience in Salesforce Business Analysis and Administration.

Ensuring the security settings on Salesforce are continuously up-to-date. This involves the creation and update of roles, profiles, sharing rules, permission sets and field level security

Familiar with basic SQL queries.

Key Skills



- Workflow, Process Builder
- Apex Data Loader
- Apex, Visual Force
- HTML CSS, Reports Dashboard

Professional Experience

Company: Eclerx – Analyst (June 2018 – April 2019)

Communications (also known as Cox Cable and formerly Cox Broadcasting Corporation, Dimension Cable Services and Times-Mirror Cable) is an American privately owned subsidiary of Cox Enterprises providing digital cable television, telecommunications and Home Automation services in the United States. It is the third-largest cable television provider in the United States, serving more than 6.2 million customers, including 2.9 million digital cable subscribers, 3.5 million Internet subscribers, and almost 3.2 million digital telephone subscribers, making it the seventh-largest telephone carrier in the country. Cox is headquartered at 6205 Peachtree Dunwoody Rd in Sandy Springs, Georgia, U.S., in the Atlanta metropolitan area.



Company: Cognizant – Senior Process executive (May 2019 – Present)

Salesforce.com, inc is an American cloud-based software company headquartered in San Francisco, California. It provides customer relationship management (CRM) service and also sells a complementary suite of enterprise applications focused on customer service, marketing automation, analytics, and application development.

In 2020, Fortune magazine ranked Salesforce at number six on their Fortune List of the Top 100 Companies to Work For in 2020 based on an employee survey of satisfaction

Education

Degree : Bachelor of Engineering in Computer Science [Year : 2015 , 78%]

University : Rajiv Gandhi Proudhyogiki Vishwavidyalaya, India



Higher Secondary : 12th Science [Year : 2011, Score : 73%]

Board : Central Board of Secondary Education, India

Secondary : 10th [Year : 2009, Score : 84%]

Board : Central Board of Secondary Education, India

Certifications



- ADM 201
- ADM 211
- Platform App Builder
- Platform Developer 1

References



References are available on request

Declaration



This is to certify that all the information given above is true to the best of my knowledge and I shall be willing to provide the relevant certificates in support of my claims