**IRLA RAVIKUMAR**

 **Bangalore, India. Ph: +91 7977939422.**

 **i.ravisfdc@gmail.com**



**Professional Summary**

Over 3.5 years of experience as Salesforce Developer engineer with in - depth knowledge of experience in Salesforce.com CRM, Force.com platform, consulting, project management and delivering projects covering requirement analysis, system design, development, testing, deployment, database and web server administration and technical support.

* **Implementation with Custom Apps, Objects, Layouts, Tabs, Validation Rules, Workflows, Approval processes.**
* Experienced in **Apex, Triggers**, **Visual Force pages.**
* Experienced in writing **Test Classes for Code coverage.**
* Experienced in **XML,** **Data Loader, Apex Schedulers** and **Batch Apex.**
* **Deployment Activities using Change Sets, Eclipse and ANT Migration Tool.**
* Having hands on like **Developer Console, Assignment/Sharing Rules, Security Control.**
* Involved in creating **Users, Roles, Profiles, & Security Settings** on Role Hierarchy**.**
* Experienced in developing **Visual Force, JavaScript.**
* Experienced with **Reports** and **Dash boards**.
* Experienced with App Exchange, **REST API, SOAP API**.
* Experienced with **SOQL** and **SOSL.**
* Capacity to do work for meeting deadlines.

**Technical Skills**

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| **Technology**  | **Tools**  |
| Languages | Salesforce |
| Web Technologies  | HTML, CSS, Java Script,  |
| Development tools | XML,SoapUI**,** Curl**,** Workbench**,** Eclipse, Force.com, Apex Data Loader, Visual Studio, JIRA |
| Application Servers | Web Services. |
| Build Deployment Tools | Apex, Apex Triggers, Workflows, Approvals, Email Templates, Web Services, Formulas, Validation Rules, App Exchange, REST API, SOAP API, Visual Force, SOQL, SOSL. |
| Software Configuration management | GIT, ANT |

**Educational Qualification:**

* Completed **MCA** from **Adikavi Nannaya University from 2017 in** Rajahmundry.

**Work Summary:**

* Currently working as **Software Engineer** in **Deloitte** Bangalore, Since 6th Nov 2017 to Till.

**Key Projects, Clients & Responsibilities:**

**Project 1:**

Project name : Gaia Sales

Client : Gaia

Role : Admin

## Description:

## GAIA SALES:

Gaia is an application where seller of Unique hire creates lead, Account, Opportunity, Proposal, configures Products, Present quote to customer, activate the order and generates Invoice. Business partners also can create Opportunities and Proposals, submits for approvals and gets proposals approved if they ask for more Bid amount.

**Roles and Responsibilities:**

* Understanding the new Requirements and analyzing the methods to achieve the requirement.
* Creating workflows and workflow actions to Update the fields or sending emails when a record is created.
* Creating Process builders and actions by understanding the requirement.
* Bulk loading and modification of data like Accounts, Contacts, Users.
* Creating custom objects and using them for achieving the proposed functionality.
* Creating permission sets and assigning to the users.
* Production environment support activities which include major release or emergency hot fix deployments, scheduling and coordinating with client regarding Operational Job Cycles or any activities coordinating with the team.
* Creating Dash Boards for better user experience.
* Creating page layouts and assigning them for the profiles.
* Create and manage custom objects, fields, formulas, validation rules, custom workflow, and approval processes.

**Project 2:**

Project name : IKEA

Client : Inter IKEA System B.V.

Role : Developer

## Description:

**IKEA:**

IKEA is one the largest retail business across the World. Inter IKEA System B.V. is a part of IKEA IT and deals with an internal application called ‘IKEA toolbox’. IKEA toolbox application has been used by all the co-workers of IKEA team which is used to communicate the business to end users.

**Responsibilities:**

* Handling project status call with client.
* Involved in Testing and Requirement analysis
* Bug fixes, end to end support for application.
* Writing Business logic using Apex classes.
* Defect tracking management using JIRA tool.
* Designing Visualforce Pages, Triggers and various service classes.

**Environment:** Salesforce CRM, JIRA, Apex Language, Visualforce, Force.com IDE, CSS, XML, Triggers, Apex, Workflow & Approvals, Custom Objects, Custom Tabs, JavaScript, Apex data loader.