**Jainesh**

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**SUMMARY:**

Certified Salesforce Professional with overall experience of around 8 years as Salesforce Developer and Salesforce Administrator involving in the complete life cycle of SDLC including System analysis, Design, Development, Testing and Deployment.

* **In-depth understanding of the capabilities and constraints of salesforce CRM application accompanying good understanding of the business processes (Sales, Marketing, Call center, Proposal Management, etc.)**
* Good knowledge on Apex development in creating Objects, Triggers, Apex Classes, Standard Controllers, Custom Controllers and Controller Extensions.
* Excellent work experience in designing of custom objects, custom fields, custom Tabs, custom reports, report folders, report extractions to various formats.
* Experienced in analyzing business requirements, Entity Relationship diagram and implementing them to Salesforce Custom Objects, Junction Objects, Master-detail relationships, and Lookup relationships.
* Excellent in administrative tasks like creating Profiles, Roles, Users, Page Layouts, Permission Sets, Email Services, Approvals and Activities.
* Extensive experience in designing Validation Rules, Custom Objects, Custom Fields, Customizing Page Layout, Workflows, Pick Lists, Record Types, Custom Tabs, Reports, Dashboards per the application requirements.
* Sound knowledge on Salesforce setup menu, Configuration, custom Application Development, Administration, Data Migration and Deployment of applications to Force.com platform.
* Expertise in Data Migration from Traditional Applications to Salesforce using Import Wizard and Data Loader Utility.
* Good understanding of Salesforce.com Governor Limits with an ability to optimize code to respect those limits.
* Have good working knowledge in querying salesforce.com database using SOQL& SOSL queries using Force.com Explorer.
* Extensive experience in App Exchange and familiar with the usage of Trial Force org and deployment using Change sets.
* Experienced in using Visualforce in Lightning Experience.
* Well versed in cloud computing and on-premises infrastructure integration for Salesforce.com using Force.com platform, Batch Apex, Web Services with third party applications.
* Experienced in integration of Salesforce.com with external applications by using web services SOAP and REST API.
* Hands on experience in designing and developing dynamic web content using HTML, XML, CSS, JavaScript, and other web development technologies.
* Expertise in Server-side programming/development using Java, JSP, Servlets.
* Experience in using Oracle, SQL Server, and SQL databases and familiar with stored procedures, triggers and Functions using PL/SQL.
* Extensively used ETL methodology for performing Data Profiling, Data Migration, Extraction, Transformation and Loading using Talend.
* Experience in using cloud components and connectors to make API calls for accessing data from cloud storage (Google Drive, Salesforce, Amazon S3, Drop Box) in Talend Open Studio.
* Competent in analyzing and creating Narrative Use Cases, Use Case Diagrams, Activity diagrams, Class diagrams, Data/Navigational flow diagram using UML Tools like MS Visio.
* Highly motivated and enthusiastic team player with excellent presentation and interpersonal skills.

**CERTIFICATIONS**

* Salesforce Certified Administrator (ADM 201)
* Salesforce Certified Platform Developer I (DEV 401)

**SKILLS**

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| --- | --- |
| **Salesforce tools** | Eclipse, Force.com Eclipse IDE Plug-in, Force.com Explorer, Force.com Data Loader, Force.com Platform, App Exchange, Data Loader |
| **SFDC** | Apex Classes, Apex Triggers, Test Classes, Apex Custom Controllers and Extension, Visual force (Pages, Components & Controllers), Validation Rules, Work Flows, Dashboards, Reports, Custom Report, Custom Objects, Apex Web Services, Sandbox development and testing, Apex Data Loader, SOQL, SOSL, Ajax Toolkit |
| **Programming Languages** | Java, Apex, Visualforce |
| **Database** | MYSQL, Oracle, SQL Server, SQL, SOQL, SOSL |
| **Web Technologies** | HTML, XML, CSS, JavaScript, jQuery, AJAX, REST, SOAP |
| **Platforms** | Windows, Unix |
| **Build Tools**  | Ant, Maven |
| **Methodologies**  | Agile, Waterfall |

**WORK EXPERIENCE**

**Client: Wells Fargo, Phoenix AZ Jan 2020 – Present**

**Role: Salesforce Developer**

* Worked on release management, data modeling and data migrations for different application in salesforce.
* Involved in designing and developing the applications.
* Created and Customized Custom Objects, Formula Fields, Cross Object Formulas, Roll up summary fields, dependent picklists.
* Worked on Apex classes, Visualforce Pages, Controller classes and Apex Triggers for various functional needs in the application.
* Developed Visualforce pages to prepopulate certain fields and embedded it in the application.
* Developed complex validation rules, formula fields according to the application requirements.
* Developed various Visualforce Pages, Apex Triggers to include extra functionality and wrote Apex Classes and Controller to provide functionality to the visual pages.
* Configured Salesforce.com to meet business requirements - including fields, page layouts, workflows, approvals, and validation rules
* Designed Workflow rules, Approval process and its associated actions like time triggered tasks, email alerts, field updates and time-triggered tasks to implement the business logic.
* Used SOQL and SOSL for querying the objects.
* Written SOQL, SOSL query language necessary for the application in Apex Classes and Triggers.
* Created custom Report types and Dashboards so that users can generate reports and visualize data on dashboards.
* Created several Unit Tests for code coverage.
* Complete bulk import of data from legacy System to Salesforce. Analyzing the data and making necessary changes.
* Worked with Visual Flows and Process builders.
* Worked on Batch class and scheduling the batch class.
* Worked on writing validations on the Heroku pages.
* Triggered interface events by user interactions, which includes Lightning Component framework and involved in building Lightning Components using the aura framework.
* Also embed Lightning Components in Visual force page by using new Lightning Out feature by event-driven programming.
* Worked on XML, HTML, SQL, JAVA SCRIPT, JQUERY.
* Used GitHub, Jenkins, Mavens mate for code migration from Personal Sandbox to Dev.
* Strong knowledge in Data cleaning and deduplication of records not only through app exchange applications but through traditional methods like using excel as well
* Provided daily user support in managing users, creating, and maintaining custom objects and fields, handling bulk data migration, maintenance of page layouts, and installation and support of App Exchange applications.

**Environment:** Saleforce.com platform, Deployments, Force.com Migration Tool, Translation Workbench, Sandbox, Change sets, Data Loader, App Exchange, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, and Email Services, Validation rules, HTML, Java Script.

**Client: Prudential, Roseland NJ May 2019 – Dec 2019**

**Role: Salesforce Developer**

* Customized Accounts, Contacts, Leads, Campaigns and Cases.
* Customized several Validation Rules, tasks, Workflow rules, Triggers, Apex classes to achieve the complex business functionality.
* Implemented Configuration, Customization and Development with Salesforce.com on Service Cloud and Sales Cloud.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Designed, developed, and deployed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs in the application using the Eclipse IDE.
* Developed Visual Force Pages, Visual Force Custom Controllers Components, Advanced Search Functionality, Custom Objects, Analytic Snapshots, Tabs, Tags and Components.
* Triggered interface events by user interactions, which includes Lightning Component framework and involved in building Lightning Components using the aura framework.
* Also embed Lightning Components in Visual force page by using new Lightning Out feature by event-driven programming.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Used Force.com web service API for implementing WSDL in the application for access to data from external systems and web sites.
* Analyzed the source data to know the quality of data by using Talend Data Quality.
* Used SQL queries and other data analysis methods, as well as Talend Enterprise Data Quality
* Integrated the SOAP and Rest based Web Services for extracting the data from external systems to display in the pages of salesforce.com.
* Load/Manage the data using Apex Data Loader.
* Developed and configured various Reports for different user profiles based on the need in the organization.
* Implemented DocuSign App Exchange Application.
* Created Custom Objects and defined lookup and master-detail relationships on the objects. Also created junction objects to establish connectivity among objects.
* Created workflow rules and defined related tasks, time-triggered tasks, email alerts and field updates to implement business logic.
* Performed Data Migration from legacy system to Force.com with knowledge of Data Mapping.
* Used Force.com IDE Plug-in for Development and deployment changes/application on production.
* Experienced in Unit Testing, for the customizations and developments done during the project and was involved in the Integration Testing
* Maintained data cleanliness and accuracy by adding custom validation rules, custom formulas, reports, and dashboards.

**Environment**: Salesforce.com platform, Salesforce Lightning, Apex Language, Workflow and Approvals, Visual force, Reports, Custom Objects, Tabs, App Exchange, Email Services Apex, Data Loader, Force.com, Import Wizard, Eclipse IDE, Controllers, Visual Force Pages, Triggers, Security Controls, API, Talent Open studio

**Client:** **ESRI, Redlands CA Mar 2018 – Apr 2019**

**Role: Salesforce Developer**

* Involved in gathering business requirements with other team members from various business teams spread over Sales, Marketing and Customer service.
* Interacted with various business team members to gather the requirements and documented them.
* Worked extensively on Accounts, Contacts, Opportunities, Leads, Campaigns, Activities and Customized Objects for Layouts based on Role hierarchy, record types and validation rules.
* Developed Apex Classes and Apex Triggers for various functional needs in the application.
* Created data validation rules and formulas as per business requirement.
* Designed & Developed Apex Classes, Apex Triggers, Visualforce pages, SOAP & Rest APIs.
* Involved in gathering customer requirements from business user teams spread over the Sales, Marketing and Customer service.
* Consolidate multiple Lead sources for easy tracking by marketing/Sales department throughout the process.
* Worked and maintained the front-end functionality of the Website from scratch Using HTML, CSS, and JavaScript.
* Worked with objects like Accounts, Contacts, Leads, Campaigns, Cases, Opportunity, Reports, and Dashboards.
* Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
* Developed Visualforce Pages to include extra functionality and wrote Apex Classes to provide functionality to the visual pages.
* Worked with Dynamic Apex to access Objects and Field values based on user inputs, execute dynamic SOQL, SOSL and DML queries.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Co-ordinate and helped tester and users to complete testing and UAT.
* Worked on integration team for the Salesforce.com based Veeva CRM implementation project.
* Used MuleSoft for integrating with salesforce helps to build some applications on CRM and ERP Platforms, Force.com Web Services API to connect your salesforce environment to MuleSoft.
* Responsible for Unit testing and performance testing of SFDC API/Web Service.
* Managing Sandboxes and moving metadata between sandboxes using Change Sets.
* Perform mass update to update the data in SFDC using Demand Excel spreadsheets using Apex Data Loader.
* Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation, and formula fields to the custom objects.
* Developed Apex Classes, Controller Classes, Apex Triggers, Visualforce pages for various functional needs in the application.
* Worked in all phases of Software Development Life Cycle, quality management systems and Agile (Scrum)project life cycle processes.

**Environment:** Saleforce.com platform, Apex Language, Visual Force (Pages, Component & Controllers), Pages, Data Loader, S-Controls, HTML, JavaScript, Jitterbit, Service cloud, Informatica, Veeva, GitHub, MuleSoft, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox data loading, Eclipse IDE Plug-in

**Client: Unity Infoway, India Dec 2013 – Dec 2015**

**Role: Jr. Salesforce Developer**

* Designed and developed Visual Force Pages to meet various functional needs.
* Migrated data using Apex Data-loader to centralize data and processes across different divisions that were previously using decentralized systems / databases.
* Used Apex classes and Visual force page to customize partner portal and make it convenient for the customers to review and renew the licenses for the purchased products.
* Created web to lead forms, assigned tasks, and managed workflows for managing Marketing app.
* Worked on various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, Reports and Dashboards.
* Created workflow rules to send auto response emails, email alerts, field updates, and other tasks.
* Created test classes with test code coverage of 80-90%.
* Designed, and developed the Custom objects, validation rules, Page layouts, Custom tabs, Components, Visual Force Pages to suit to the needs of the application.
* Designed various HTML Email templates.
* Designed, developed, and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application using Force.com IDE.
* Used Translation Workbench on SFDC in-order to translate the custom labels, validation rules and email templates in different languages.
* Integrated 3rd party applications Adopt technically with custom objects, validation rules, workflows, process automation, reporting, and dashboards.
* Salesforce development skills, including LWC, Apex, Visualforce, REST, APIs, SOQL, XML, JavaScript, CSS, and HTML.

**Environment:** Salesforce.com, Apex, Visualforce, Data loader, security, Salesforce objects, Triggers, SOQL, SOSL, SFDX, VScode, Eclipse IDE

**Client: A-One Technology Inc, India  June 2010 – Sep 2013**

**Role: Java Developer**

* Involved in various internal releases of the application and supported the application modules during testing and pre-production phases.
* Involved in the overall system analysis, design, development, and documentation.
* Used JDBC to connect and perform operations on database.
* Created SQL queries and Stored Procedures for CRUD (Create, Read, Update and Delete) operations on database
* Involved in Object Oriented Analysis and Design (OOAD) using UML for designing the application.
* Eclipse was used as Integrated Development Environment (IDE).
* Developed and deployed Servlets and JSP's on Tomcat server.
* Designed and developed the Web-based User Interfaces, JavaScript, HTML and CSS.
* Used Maven to build, run and create JARs and WAR files, also used JENKINS for deploying applications into WebSphere Application Server.
* Contributed to the system study to understand the functionality of the current system Requirement Specification document.
* Used log4j for logging messages, CVS as Version Control, and ANT for Build automation tool.
* Consumed Web Services (WSDL, SOAP) from third party for authorizing payments to/from customers.
* Developed application code using Core Java and J2EE (Servlets, XML) in Eclipse tool.
* Played an active role in testing the application by writing test cases for different.

**Environment:** Java 1.4 SDK, JDBC, J2EE, JavaScript, Tomcat server, HTML, CSS, XML, UML, SVN, log4j, Maven, Jenkins, CVS, ANT, Eclipse.

**EDUCATION**

* MBA (Business Statistics & Data Analysis), Westcliff University, 2019 – Irvine, CA
* Computer Engineering, Gujarat University, 2010 – Gujarat, India