

# Mrityunjai Kumar Dwivedy

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## Summary

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- An ardent engineer having 3 years of experience of software development experience with increasing responsibilities and having working experience in as DevOps Engineer with a demonstrated 2+ years and 1+ years in the Robotic Process Automation (Blueprism) division of IT Consulting.
- Experience with CI/CD pipelines, GIT and build tools.
- In current organization I am working extensively with different DevOps tools to design and implement infrastructure of premier customers. Also providing support to them and resolving issues within SLA.s.
- Worked effectively within a SCRUM team and focused on sprint goal delivery.
- Deployment using CI/CD pipeline and support existing environments for CI/CD pipelines.

## Education

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- Bachelor of Engineering in Information Science & Engineering, from NMAMIT(Nitte) VTU, Belgaum, India

## Technical Skill Set :-

SCM tools:- GIT

CI tools:- Jenkins

Ticketing tool:- Service Now, Jira

Scripting:- YAML,Python

Robotics Process Automation :-Blueprism

Configuration Management Tool:-Ansible,Basic of Teraform

AWS Cloud:- EC2 instance, Cloud watch, IAM

Container Platform:- Docker

## Project:-

**Accenture May 2020 – Present**

**Application Development Analyst**

- As a DevOps engineer responsible for working, configuring, installing, managing and updating tools like Jenkins, Nexus, Github . Experinced in working on ticketing tool-Service Now, Jira.
- Troubleshooting and resolving the issue like build failures in Jenkins, Master-Slave configuration, Nexus artefact upload. Preparing reports on tools to analyze the pain areas related with the tools and work with Development team actively to automate it. Writing Jenkins-file for performing automated tasks from checkout to deployment.
- Focused on automation, integration, monitoring and configuration management
- Work with existing team members to develop a plan to migrate from existing CI/CD pipelines to newer, more agile tools and processes.
- Created solution design for various BOT developments using Blue Prism
- Working experience with Cloud infrastructure of AWS (Amazon Web Services) and computing AMI virtual machines on Elastic Compute Cloud (EC2 instances).
- Involved in Service now development and created the Service catalog and workflow for it

- ServiceNow applications implemented: Incident, Problem, Change, Asset Management, Software Asset Management.
- Involved in installation of complete RPA end to end setup.
- Experience with Docker, building and deploying Docker images.
- Interacted with web based application and created an object and interacted all the objects in process studio and created work queue and ran the process.

#### **Accenture Feb 2019 –April 2020**

##### **Associate Software Engineer**

- Learnt more aspects of Blue Prism other than development of objects and process
- Having 1+ years of experience in Robotic Process Automation (RPA) using Blue Prism
- Involved in development of BOTs using thin client technology for accessing Remote desktop
- Involved in requirement gathering from client. Identified non compatible screens and provided suggestion on making the process automatable and designed automation solutions using Blue Prism RPA platform .
- Involved in preparation of Blue Prism documents such as Process definition document (PDD), Solution design document (SDD), deployment document and exception documents
- Automated SAP UI interface with the help of SAP scripting and Developed the project using Agile methodologies
- Involved in grooming of juniors by taking trainings on Blue Prism and Monitored and developed applications and fixed bugs

#### **Accenture**

##### **Associate Software Engineer June-2018-Jan2019**

- Created Open Process Bot in blue prism which was awarded in a quarterly town hall and involved in solving request and incident ticket in OTM application
- Provide 24/7 support on critical / high priority issues in the Environment point of contact for all technical issues. Involved in monitoring OTEL task in OTM application and provided OTM support to members of the team.
- Involved in monitoring OTEL task in OTM application