**Yasaswini Nannapaneni** **Mobile :** (+91) 8184968242

Software Testing Senior Associate **Email :** yasaswini267@gmail.com

**Professional Summary :**

* Overall, 1 years 8 months of experience in the areas of Salesforce testing, Manual testing, ETL testing, Database Testing and Mobile App testing.
* Having 1 year 8 months of experience in Salesforce Sales, Service and Marketing cloud domain.
* Authoring/Reviewing/Updating test outline, Test Cases, Test Plan.
* Execution of Test Cases within time limits, accuracy and performing adequate levels of testing like Functional, System, Regression, Integration, Compatibility, Database testing & End to End testing.
* Experience in Waterfall, V-model and Agile Methodology.
* Having Strong implementation knowledge of SDLC and Testing Life Cycle.
* Excellent technical writing skills with hands on experience creating Test Plan, Test Cases, Test Scenarios, Defects and Status Reports.
* Ability to understand Software Requirement and identifying the required Test Scenario’s for a project.
* Involved in participation of daily project status meetings to discuss the risks involved in ongoing projects with Teammates and Onsite.
* Experience in preparing project understanding documents and weekly reports for projects.
* Highly motivated, organized and results oriented with excellent communication and presentation skills and capable of adapting to new and fast changing technologies.

**Work Experience :**

 **NTT DATA Global delivery Services Private Ltd. – Aug 2019 - Present**

Software Quality Assurance Analyst in healthcare domain and have complete knowledge of US healthcare.

Project 1: SFDC – Commercial Salesforce CRM Implementation

The project is mainly focused on the following areas:

* Lead Management - Manual creation of Leads in SFDC
* Accounts Management - Account Creation process, Account Update process, Account Delete process
* Contact Management - Contact Creation process, Contact Update process, Contact Delete process
* Opportunity Management - Opportunity Creation through Internal Sales Involvement, Opportunity Creation through Lead Conversion

Project 2 : SFDC – Commercial Salesforce CRM Transformation

The project is mainly focused on the following areas:

* Change forms – Rollover, Termination and Reinstatement.
* Rollover - Rolling the members from groups based on the Enrollment date and the Renewal date.
* Terminate - Terminating the members along with Groups by changing the End date.
* Reinstate – Reinstating the Terminated members and groups by generating Member Extract, Verification reports and Caremark Letters.

Project 3 : SFDC – Commercial Market Strategy – Product Engine, Rating & Quoting

* Creation of Quotes and Plans for the Products.
* Assigning the rates for the plans which contains members and Subscribers.

**Tools Experience :**

1. Salesforce CRM

2. ICM

3. Perfecto

3. JIRA Align

4. Oracle SQL developer

5. HP ALM

**Educational Qualification**

* Bachelor of Technology (Electrical and Electronics) from Vignan’s Lara Institute of Technology & Science, in 2019

**Personal Details :**

Father’s Name : Nannapaneni Srinivasa Babu

Mother’s Name : Nannapaneni Sita

Language Known : English, Telugu, Kannada (Beginner)

Hobbies : Web Browsing, Quilling, Craft Making

**Declaration :**

 I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness.

Date:

Place:

 Signature

 (Yasaswini Nannapaneni)