

## RESUME

**S . Jameer Basha**

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### Professional Summary:

- ✓ Having **Around 4.9 Years of Total experience** in IT Development and Support as Software Engineer and **Relevant experience in salesforce is 4 years.**
- ✓ Certified in **PD 1 & Salesforce Administrator**
  
- Having 3.8 + years of experience in **Salesforce.com CRM and Salesforce Lightning Platform as a Developer.**
- Hands on experience in creating/modifying Apex **code** and Triggers.
- Hands on experience with **Apps, Objects, Tabs, Fields, Profiles, permission sets**
- Experience in **Configuration & Customization, Workflow Approvals, Data Validation.**
- Worked on **Lightning Process builder, flows, and Escalation Rules**
- Experience in developing client-specific solutions on **force.com** platform using **Apex classes and Triggers, Force.com, SOQL.**
- Strong knowledge on **Administration setup, Apex** and experience with different SFDC development tools like **Force.com** tools like **Apex Data Loader.**
- Experience on working with **Service cloud** and sales cloud.
- Hands on experience in writing queries using SOQL and SOSL in Apex Classes.
- Hands on experience in **Schedule Apex, and Batch Apex.**
- Experience in designing of **custom objects, custom fields, roles, page layouts, Workflow Alerts and Actions, Validation Rules, Approval Processes, custom Tabs, custom reports and the Dashboards Creations, report extractions to various formats, Record Types.**
- Having the Experience in developing the **Lightning components** and in **java scripts, Lightning Design System & Lightning Data Services.**
- Having the Knowledge on the **Integrations** Such as **s RestFul WebServices.**
- Having **Administrator experience on CRM Applications** like **Data Exports & imports, Application support, Users and the security Management**
- Experience in working with **Force.com** and salesforce.com different types of **Sandbox** Environments and deployments.

### Certifications in Salesforce:

- ✓ **Certified Salesforce Administrator**
- ✓ **Salesforce Pd1 Certified**

### **Professional Experience in Salesforce:**

- ✓ Worked as a **Salesforce Developer** for “**Whitehedge Technologies Pvt ltd, Pune**” from **Dec 2021 to Sep 2022**
- ✓ Worked as a Software Engineer –Salesoforce for **Cubespace Technology Pvt Ltd, Bangalore** from **Dec 2017 to till Dec-2021.**

### **Interpersonal Skills:**

- ✚ Sincere towards the work
- ✚ Hard-Working and dedicated to complete the task
- ✚ Quick Learner and able to work as both individual and team
- ✚ Self-confident and self-motivated

### **TECHNICAL SKILLS**

- SFDC- CRM Administration and Configuration
- SFDC Development – Apex, Triggers, Java Scripts, Integrations(REST)
- lightning components - Aura & Lightning Web Components (LWC)
- Apex Trigger and Batch Classes
- VS Code, Copado, Version One
- Change-Sets, work- Bench, Data Loader

### **Salesforce Project Experiences:**

**Project** : **Case Management**

**Role** : **Salesforce Developer**

**Description** : FedEx Express is the company's original overnight [courier](#) services, providing next day air service within the US and time-definite international service. It operates one of the largest civil aircraft fleets in the world, has the largest fleet of wide bodied civil aircraft, and carries more freight than any other airline.

### **Responsibilities:**

- ✓ Developed **Salesforce Lightning** applications as per the requirement
- ✓ Developed apex classes and apex triggers, DML statements, Creating Debug logs for users.
- ✓ Worked on the Batch Apex and the Schedule apex Programming.
- ✓ Implementation of Case assignment rules, Escalation rules, email-to-case functionality, classic email templates, Auto Response Rules, Custom notifications, queues etc.
- ✓ Developed the Lightning Components as per the business requirements.
- ✓ Developed different business processes with process builders, validation rules & flows

- ✓ Having the Experience in developing the Lightning components and in java scripts, Lightning Design System & Lightning Data Services.
- ✓ Worked on profiles, permission sets, roles, access & permissions for different profiles
- ✓ Hands on experience with Sales cloud and Service cloud

**Project : Business & operations**  
**Role : Salesforce Developer**  
**Team Size : 8**

**Responsibilities:**

- Worked on bug fixes and issues related to managed package
- Participated in user experience enhancement planning with team and client
- Involved in requirement gathering, analysis and estimation
- Worked on the SOQL Queries
- Developed Apex Classes and Apex Triggers as per requirement
- Worked on Email to cases Auto acknowledgements, workflow alerts, Case assignments rules, field updates and so on
- Worked on salesforce.com-Aura and LWC
- Worked on data export, Custom settings, configurations and customizations as well.
- Developed fields and page layout customization and Salesforce mobile app navigation

**Project : TravelClick**

**Name:** CRM Support and developer

**Role:** Administration and Support

**Tools and Technologies:** CRM, Workbench, SOQL

**Team Size:** 5 Developers

**Description:**

- Administration and Support Salesforce - application of the client.

**Responsibilities:**

- ✓ Participated in user experience enhancement planning with team and client
- ✓ Worked On Page Layouts, Buttons, Actions & Links, tabs, Custom objects and fields
- ✓ Worked on process Builders, validations rules, Formula fields, field dependencies, etc
- ✓ Worked on Auto response rules, Schema Builder, workflow alerts as per the requirements.

- ✓ Also worked on the Data import Wizard for data management, Data loader which is an On-premise tool and other tools and extensions or plug ins.
- ✓ Worked on the Users creations, access policies, sandboxes associated, Data export & import
- ✓ Worked on the Email to Case creations for sending the auto acknowledgements to the users and setup features,

**Educational Qualifications:**

**B.Com (Computers) From Yogi Vemana University, AP, India in 2013.**

**Intermediate (M.P.C) from Board of Intermediate Education, AP, India in 2010.**

**S.S.C in S.B. Memorial High School, AP, India in 2008.**

**Personal Details:**

Name	:	Shaik Jameer Basha
Father Name	:	S Usman Basha
Date of Birth	:	29/06/1993
Nationality	:	Indian
Marital Status	:	Married
Languages	:	English, Hindi & Telugu

**Declaration:**

I hereby declare that the above given information is true and correct to the best of my knowledge.

Place:

Date :

(S Jameer Basha.)