

**HEMANT KUMAR  
DUNNA  
SalesForce Developer**



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**Carrier Objective:**

To join and work in a challenging and stimulating organization, which is progressive and gives me a chance to enhance my interpersonal skills and knowledge and be a part of the team that excels in work towards the growth of the organization and gives me satisfaction thereof.

**Professional Summary:**

- Having 5+ Years of IT experience which is into **Salesforce.com CRM**.
- Experience on building **Visualforce pages** and **Apex Programming**.
- Experience in building custom Applications that includes administration, configuration and implementing support experience with Salesforce.com platform.
- Experience on custom objects, **Fields, Records types, Relationships, Rollup summary fields**.
- Experience on developing **Workflows, Approval Process** and **Validation rules**.
- Experience on **Users, Roles, Profiles** and **Security settings based on role hierarchy**.
- Experience on many **Reports** and **Dashboards** for business needs.
- Experience on Standard, custom and Extension Controllers, SOQL And SOSL.
- Developed **Apex Triggers** for business needs.
- Developed **Batch Apex** and **Scheduled apex**.
- Experience in working with **Force.com IDE, Data Loader** and **Import wizard**.
- Good understanding of Cloud Computing Services such as SAAS, PAAS and IAAS.
- Having Knowledge on M.V.C pattern of Salesforce.com Applications.
- Developed on Database concepts, Integration using **REST API, Lightning** and **LWC**

**Technical Skills:**

Windows XP,7, 8,10.	<b>Operating Systems</b>
Apex	<b>Languages</b>
CRM functionality, Workflows, Triggers, Schedule Apex, Batch Apex ,Change set and Test classes.	<b>SFDC Technologies</b>

## Education Qualification:

1. Completed B.Tech in Applied Electronics & Instrumentation Engineering from Vignan Institute of Technology & Management, Berhampur and Odishas.

## Work Experience:

Worked as a SFDC Developer with "Tech Mahindra " (NOV 2016-May2019).

Worked as a Senior consultant with "Quinnox Consultancy Services Limited"(May2019-Dec2020).

Worked as a Sr.Software Engineer with "ZenSar Technologies Ltd " (Feb2021-Jan2022).

Worked as Consultant with "Concentrix"(March2022-Dec2022)

## Project Handled:

### Project#1:

**Client** : Bill.com

**Role** : Consultant

**Project Title** : Bill.com wave2

**Duration** : March2022-Dec2022

### Project Description:

Bill.com is a company based in San Jose, California, that provides automated, cloud-based software for financial operations. a white-labeled, end-to-end payments automation platform,Bill.com Connect is offered to financial institutions as part of their single sign-on online business banking ecosystem.

### Responsibilities:

- Coordinated requirement gathering along with Business Analysts and Super Users.
- Developed Batch Apex, Apex classes, Triggers, Apex Controllers.
- Involved in developed Webservice Classes,Lightning and LWC.
- Worked on Experience cloud with both partner and customer.
- Created Changeset for Code Movements, github and littlefish and Document.
- Good experience in handling complex business requirements independently both functionally and technically along with working with the onshore/offshore team.
- Involved in Unit Testing and Test Coverage of Apex classes and triggers and writing SOQL and SOSL queries.

## **Project#2:**

**Client:** M Group Services

**Role:** Sr. Software Engineer

**ProjectTitle:** ThamesWater

**Duration:** Feb 2021-Jan2022

### **Project Description:**

MUS is work management system for managing MUS contract and client data. OptiMUS is to increase business efficiency through the integration of disparate systems and processes, and by encouraging and facilitating collaboration with clients and subcontractors throughout project delivery. By integrating systems and processes, eliminating duplication and providing a single source of accurate work management data, OptiMUS helps reduce costs, pass on efficiency savings, and gather and apply reliable business intelligence to improve services to clients. Through OptiMUS MUS delivers innovative end-to-end turnkey solutions for telecommunication network providers that encompass the entire scope of work including design, build, programme management and ongoing operational maintenance and support.

### **Responsibilities:**

- Involved in Salesforce.com Application Setup activities and customized the apps to match the **functional** needs of the organization.
- Created custom objects, tabs, fields, page layout as per business requirements.
- Created APEX classes, Visualforce pages, Triggers, Apex Controllers.
- Involved in developing Webservice Classes (REST API), Lightning and Aura.

### **Project#3:**

**Client:** Waste Management

**Role:** Senior consultant

**ProjectTitle:** Driver Lead App

**Duration:** May2019-Dec2020

#### **Project Description:**

Waste Management is North America's Leading provider of integrated environmental solutions. WM partners with its customers and communities to manage and reduce waste from collection to disposal while recovering valuable resource and creating clean, renewable energy.

#### **Responsibilities:**

- Created custom objects, tabs, fields, Button and page layout as per business requirements.
- Developed Batch Apex, Visualforce pages, Apex classes, Triggers, Apex Controllers.
- Involved in developed Webservice Classes and Lightning Components

**Project#4:**

**Client** : ThreeUK

**Role** : Softwar Engineer

**ProjectTitle:**3UKRebusTransform

**Duration** : AUG2018-May2019

**Project Description:**

**Three UK** is a British telecommunications and internet service provider operating as a subsidiary of CK Hutchison Holdings, operating under the global Three brand. The company launched in March 2003 as the United Kingdom's first commercial video mobile network. It provides 3G and 4G services through its own network infrastructure.

**Responsibilities:**

- Interacted with team lead to gather the requirements and documented therequirements.
- Created pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects.
- Involved in developing Classes, Configuration and created Custom MetaData and also testing E2E in respective Environments.
- Implemented Reports.
- Working for Vlocity, a product based company where created VIP's(Vlocity Integratin Procedures), Data Raptors (Extract, Load & Transform).
- Created Backlog Items for Code Movements.
- Involved in Creating Low Level Design documents.

## **Project#5:**

**Client** : Merck & Co

**Role** : Software Engineer

**Project Title** : Merck & Co

**Duration** : FEB2017-JULY2018.

### **Project Description:**

Merck & Co has implemented a solution for its Sales agents where they are trying to provide rebates on the products to the customers who are using the products since a long time.

### **Responsibilities:**

- Designed and deployed the Custom objects, Entity-Relationship data model, Formulas, Validation rules on the objects, Page layouts, Custom tabs and Components.
- Coordinated requirement gathering along with Business Analysts and Super Users.
- Configured Security using Profiles, Permission Sets, OWD, Roles, and Sharing Rules, to suit to the needs of the application.
- Performed Asynchronous Callouts using the Future Annotation and executed the future methods from Triggers.
- Developed Triggers to accommodate complex business logic.
- Designed and Developed Batch Classes to handle bulk logic.
- Created the workflows with email alerts and field updates.
- Developed Visualforce pages for Wizard Style functionality.
- Implemented the Single and Mass Email Messaging feature to automate the Emails based on business logic.
- Involved in Data Migration Activities to handle bulk loads using APEX DataLoader.
- Created Page Layouts, Record Types to organize fields, custom links, related lists, and other components on record pages.
- Experience using Salesforce Lightning UI. Created Lightning Apps Combining Lightning Design System, AppBuilder and Lightning Component features.
- Performed deployments using Change Sets as needed and validated the components before deployment to ensure a smooth process.