

# Raghav Sharma

## Salesforce Developer



Seeking an adjunct developing position in an organization to utilize my past experience to design and program applications.

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## WORK EXPERIENCE

### Analyst

JAN 2019 – CURRENT

Achievements/Tasks



- Involved in Requirement gathering, technical spec preparation, design documents and deployment planning.
- Experience in SFDC Development implementing the APEX Classes, APEX Triggers, Asynchronous APEX and Lightning Components.
- Experience in working with E-commerce and Healthcare industries.
- Proficient in dealing with functionalities related to community cloud, service cloud and sales cloud
- Hands on experience in writing queries using SOQL and SOSL
- Good knowledge of providing security controllers to users by using Profiles, Roles, Permission Sets, Process Builder and sharing architecture.
- Experience designing data architecture and loading high volume of data in Salesforce through Data Loader.
- Experienced in performing deployments through ANT, Azure Dev Ops and change sets.
- Knowledge on end to end Deployment process by setting up branching strategy, GIT Repository and creating CI/CD pipelines using Azure Dev Ops.
- Worked on developing REST API classes for Integration with MuleSoft and Azure.
- Experience in Agile Software Development Methodology.
- Excellent and effective interpersonal and communication skills and the ability to interact professionally with a diverse group of clients and staff

### Application Development Analyst

FEB 2017 – DEC 2018

Achievements/Tasks



- Experience in Administration, Configuration, Implementation and Customization with Salesforce platform.
- Hands on experience in SDLC of Salesforce development, Requirements analyzing, design, development, testing and deployment of the projects.
- Proficient in creating Objects, relationships, Page Layouts, Record Types, Formula fields, Rollup Summary fields, Validation Rules, Workflow and Approval Process
- Good knowledge on Refresh activities for Sandboxes.
- Ability to effectively work in a multi-location team environment
- Hands on experience in writing queries using SOQL and SOSL
- Good knowledge of providing security controllers to users by using Profiles, Roles and Permission Sets, Process Builder and OWD settings
- Experience in data exporting and importing using Data Loader and through Workbench
- Excellent and effective interpersonal and communication skills and the ability to interact professionally with a diverse group of clients and staff

## TECHNICAL SKILLS

**SKILLS:** Salesforce CRM, Apex Programming, Lightning, REST API,

SOQL, Sharing Architecture, Community Cloud, Object Modelling

**SALESFORCE DEPLOYMENT:** ANT, AZURE DEVOPS, CHANGESET

**TOOLS :** Apex Data Loader, Workbench, POSTMAN, VSCODE, GIT

## EDUCATION

### B.TECH- Computer Science and Engineering

Maharaja Surajmal Institute Of Technology,  
New Delhi

2012 – 2016

Aggregate: 74.59%

### Class XII

DAV Public School

2011 – 2012

Aggregate: 86%

### Class X

DAV Public School

2009 – 2010

Aggregate: 79%

## HOBBIES

- Guitar
- Singing
- Table Tennis
- Socializing
- Travelling