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| **EDUCATION** | |
| **MCM** | **Mody Institute Of Technology & Science, Laxmangarh** (2008-10) Score: 8.9 CGPA |
| **B.COM(H)** | **University Of Rajasthan** (2005-08) Score: 67.1% |
| **HSC** | CBSE Board (Commerce) Score: 76.4%  Indian Language School, Lagos (2005) |
| **SSC** | CBSE Board (Commerce) Score: 78.2%  Indian Language School, Lagos (2003) |
| **professional experience** | |
| *July’19-current* ***Primor Consultancy Services Pvt Ltd.*** *Sr.Branding & Admin Executive*   * Developed meaningful content for the website. * Proof-reading official letters for sales pitch prepared for the government. * Documenting the functionality of the company’s products. * Curating necessary taglines to promote the company.   *Jan’17-June’19* ***red* Magazine- redefines Vizag & Hyderabad** *Feature Writer*   * Researching and writing articles keeping in view reader’s taste. * Interviewing and publishing articles of eminent personalities in the city  including Tollywood actors and actresses. * Reviewing the latest ventures/institutes in the city. * Contributing to the editorial column. * Developing content for the magazine’s Facebook/Twitter/Instagram page. * Proof-reading and editing before the final print   *Jul ’10 –Apr’12* VConnect-Largest Local Search Engine In Nigeria *Operations Manager*   * **Successfully managed 150 field executives across the state of Nigeria for developing the database of VConnect and for use on the website (**[**www.vconnect.com**](http://www.vconnect.com)**).**   - Oversaw the training & development of field executives & data entry executives which helped in  educating the potential customer base about VConnect & it’s features.  - Effectively handled the quantity & quality of data at the level of data entry & data verification.  - Achieved the target of 200,000 business data within a span of one year.   * **Managing customer centric operations to ensure client satisfaction.**   - Coordinated the “client satisfaction program” by conducting monthly surveys & field visits for customer  feedback.  - Immediate resolution of customer issues by communicating with the product development team.  - Improved client satisfaction rating from 57% to 68% within six months. | |
| **references:** | |
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