

Rahul Patel

Oracle Cloud Principal Consultant

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[A] Summary

- Principal Supply Chain Consultant having More than 13 years of experience in Oracle Planning and Execution Suite.
- Implemented Oracle Cloud Demand Management, Oracle Cloud Supply Planning and Sales and Operation planning for Oil and Gas Business.
- Implemented Advanced Supply Chain Planning Application for Healthcare, Pharmaceuticals, oil & Gas, Retail and Manufacturing Businesses.
- Worked as a business analysis to improve supply chain solution which includes Oracle fusion modules i.e. Oracle OM, Oracle Cloud Manufacturing, Oracle cloud inventory management, and Oracle WMS logfire.
- Involved in Pre-sales Activities to provide solutions to improve Supply and Demand Planning Process.
- Rich experience of being actively involved in each phase of a project life cycle, starting from requirement gathering to requirements analysis, solution design, testing, CRP and SIT, implementation and post Go-Live infant care support.
- Worked on AMS project to provide customer support for Oracle WMS logfire Application.
- Conducted Workshops to provide high level solutions of Cloud Manufacturing application.
- Good understanding of supply chain management concepts with special emphasis on Oracle ASCP, MRP, Inventory, BOM, Purchasing, and Oracle alerts.
- Successfully Implemented ASCP with Multiple ERP system (Oracle EBS, JDE, SAP).
- Worked in Implementation and support Projects using Oracle AIM Methodology (MD50, MD120, BR100, BR110 and BP080 documents).
- Preparation for Client demo in VCP Modules (OPM-ASCP, IO, APCC, Cloud Supply Planning) and Presented in front of clients.
- Oracle R13 Planning Central Cloud Implementation Specialist Certified.
- Green Belt Six Sigma Certified.
- Travelled across Europe and Middle East region to Perform Project life Cycle Phases.

[B] Skillsets

Skills	Implementations	POC	Support
Cloud Demand and Supply Planning	✓	✓	✓
Cloud Sales and Operation Planning	✓	✓	✓
Oracle Advanced Supply Chain Planning	✓	✓	✓
Oracle Inventory Optimization	✓	✓	✓
Oracle Global Order Promising	✓	✓	✓

PL SQL			✓
Oracle WMS Log fire		✓	✓
Oracle Cloud Manufacturing		✓	✓

[C] Organizational Experience

Organization: Birlasoft

Role: Principal Consultant

Duration: Aug 2022 to Current

Current Project: Oracle Cloud SCM Enhancement

Industry: Manufacturing

Activities:

- This project involves end to end supply chain process improvement and provides solutions on identified gaps during implementation.
- Customer is using Oracle Cloud SCM, Planning and WMS logfire module to run their business process.
- Responsible to implement new solutions based on customer requirements.
- Responsible to manage team by allocating customer issues and enhancement requests.
- Responsible to provide value added on Quarterly basis
- Responsible to update existing document on regular basis as well as add new documents for new solutions.
- Participated in API event

Key Highlights: Helped Support team to prepare SOP document to resolve regular issues related to interface between Oracle WMS and SCM.

Organization: Birlasoft

Role: Principal Consultant

Duration: Jan 2021 to Jul 2022

Current Project: Oracle Cloud VCP Enhancement Project

Industry: Oil & Gas, Manufacturing

Activities:

- This project involves customer support of Cloud VCP module (Oracle Cloud Demand Management, Oracle Cloud Supply Planning, Oracle Cloud Global Order Promising)
- Responsible to implement new solutions based on customer requirements.
- Responsible to manage team by allocating customer issues and enhancement requests.
- Responsible to provide weekly and Monthly status of team activities to NOV IT.
- Provided new solutions to manage forecast publish process
- Built new KPIs(End Pegging Analysis, Forecast consumptions) which helped business user to expedite their daily activities
- Conducted user training to educate them a new features of planning module on quarterly basis.
- Responsible to provide value added on Quarterly basis

- Responsible to update existing document on regular basis as well as add new documents for new solutions.
- Improved GOP performance.

Key Highlights: Provided Solutions to improve supply chain planning process, Forecast Tunning, Process improvement of analysing forecast of New Product Introduction(NPI) items, Customer Appreciation.

Organization: Birlasoft

Role: Sr. Functional Consultant

Duration: Jan 2019 to Dec-2020

Current Project: Oracle Cloud Demand Management and S&OP Implementation Project

Industry: Oil & Gas, Manufacturing

Activities:

- This project involves end to end implementation of Oracle Cloud Demand Management and S&OP Modules
- Performed Fit Gap Analysis
- Involved in Solution designing Phase
- Provided Custom Solution for Inventory Utilization at Geo zone level and Days of Cover
- Configured DM and S&OP Functionalities for Weatherford Business.
- Performed Project Life Cycle Phases (CRP, UAT, GO-live, Infant care support)
- Conducted User training before go live
- Document preparation of BR100, Design Document and User Training Document
- Performed Forecast Tuning During Infant care support
- Solution Designing and Development of Weatherford Maintenance and Rental business.

Key Highlights: Provided Solution for Role Based MAPE Calculation, Forecast Tunning, MRO Soution, Customer Appreciation

Organization: Birlasoft (KPIT Technologies Ltd)

Role: Sr Functional Consultant

Duration: Jan 2018 to Jan 2019

Current Project: ASCP Implementation Project

Industry: Wholesale Supply Chain, Distribution

Activities:

- This project involves end to end implementation of Oracle Release 12 Advanced Supply Chain Planning application for managing McLane distribution Planning.
- Performed a role as a senior consultant and successfully completed CRP Sessions.
- Providing analysis and resolution for the issues arising out of CRP.
- Provide solution to their key Planning requirements.
- Functional testing of designed solutions.
- Involved in Document preparation of BR100, MD50, MD70, MD120.

Key Highlights: Customer Appreciation. 5 out of 5 Customer Satisfaction Rating.

Organization: Birlasoft (KPIT Technologies Ltd)
Project: IMI ASCP and GOP Infant Care Support and Rollouts
Duration: July 2016 – Dec 2017
Role: VCP Functional Consultant
Industry: Manufacturing

Activities:

- Responsible to provide post Go-live Support of Oracle GOP, Oracle Constraint based ASCP, Oracle APCC for Poland Plant.
- Successfully completed User Training.
- Responsible to Provide Custom Solutions (Enablement of Reservation)
- Responsible to provide Solutions for customer's Critical issue.

Key Achievements: Customer Appreciation to provide custom solution of Enabling Reservation.

Organization: Birlasoft (KPIT Technologies Ltd)
Project: VCP Implementation
Role: Sr. VCP Consultant
Duration: March 2016 to June 2016
Industry: Telecommunication, Distribution

Activities:

- Understanding of the Business requirement.
- Successful completion of ASCP and IO GO-Live.
- Responsible to provide End User training.
- Responsible to resolve critical issues during go-live of ASCP and Oracle Inventory Optimization.
- Responsible to find out customer pain Area and suggested custom solutions.
- Responsible to gather all business requirement to provide Custom reports.
- Successfully Completed Infant care support for 15 days.

Key Achievements: Customer Appreciation

Organization: Inspirage Pvt Ltd
Project: ASCP Implementation and Rollouts
Role: Sr. VCP Consultant
Duration: Jan 2015 to Feb 2016
Industry: Pharmaceutical

Activities:

- Understand business requirement and suggest Oracle fitment.
- Prepared and conducted the design workshops for Teva Markets as well as Plants.

- Perform requirement gathering and fit gap analysis for ASCP and Demantra modules.
- Solution designing and configuration.
- Travelled Turkey, Croatia, Ireland for CRP, UAT and Go live.
- Preparation of Design and Setup documents based on Teva standard processes
- Interacting with business users and technical team for issue resolutions.

Key Achievements: Customer Appreciation

Organization: Inspirage Pvt Ltd

Project: ASCP Implementation

Role: Sr. Functional Consultant

Duration: July 2014 to Jan 2015

Industry: Healthcare

Activities:

- This project involves end to end implementation of Oracle Release 12 Advanced Supply Chain Planning application for managing Attends Planning (Distribution, Production & Material)
- Performed a role as a senior consultant (Techno-Functional) and successfully completed the User acceptance testing, user training and post go-live support
- Providing analysis and resolution for the issues arising out of CRP
- Provide solution to their key Planning requirements
- Work with technical developers during development phase for custom reports
- Functional testing of designed solutions
- Involved in Document preparation of MD050, MD70, MD120
- Interacting with business users and technical team for issue resolutions.
- Travelled Sweden for CRP, UAT and Go live

Organization: Tata Consultancy Services

Project: ASCP Implementation

Role: IT Analyst

Duration: Oct 2013 to June 2014

Industry: Oil & Gas, Manufacturing

Activities:

- Understand the business requirement and done with the mapping of legacy system (JDE, AS400) data with Oracle system.
- This project involves end to end implementation of Oracle Release 12 Advanced Supply Chain Planning application for managing Attends Material Planning.
- I performed the role as Project Lead & solution architect and successfully completed User Acceptance Testing, Go-Live and user training.
- Travelled Singapore for providing user training for GE Oil&Gas drilling and surface business.

Key Achievements: Customer Appreciation, Provided custom Excess Inventory report to the customer.

Organization: Tata Consultancy Services

Role: Associate System Engineer

Duration: Jan 2010 to Sep 2013

Industry: Oil& Gas, Manufacturing

Activities:

- Responsible for supporting ASCP (Supply Chain Planning) for the North America, Firenze Client located in GE USA & Canada and Italy.
- Providing analysis to the user cases raised in ASCP like demand missing, excess planned order, planning date calculations, pegging and netting related issues etc
- SPOC for all the client calls, queries, escalations and interactions.
- To restore a refreshed plan to end users every day without fail (Zero Defect) by fixing the technical/functional problems. To make planning related setups
- Setups, Interface development, Plan Support, Failure Resolution, User Support & training
- Handling enhancement requests raised by users in ASCP & other modules – Custom interfaces & functionalities
- To raise inherent issues in the module to Oracle through SR.
- To resolve functional issues in other supporting modules such as Inventory, BOM, WIP, Project Contracts, OM & PO with which ASCP is integrated.
- engaged as Functional team Lead for planning applications and completed rollout of North America Plant
- Additionally, I managed ASCP side technical development activities.

Key Achievements: Customer Appreciation for Performance Tuning of Post ASCP run Report.

[D] Training & Education

Educational Qualification

- **Bachelor of Engineering (Mechanical), 2005-2009**
Score: 72.69%
Institute of Engineering Technology, DAVV, Indore
- **Higher Secondary(12th),2003**
Score: 74.8%
- **High School(10th),2001**
Score: 76%

Certifications

- Oracle R13 Planning Central Cloud Implementation Specialist **2017**
- Green Belt Certification