

## UMA MAHESWARI DEVI

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### Professional Summary:

- ☞ Having 3 years of Experience on **Salesforce.Com Administration and Development.**
- ☞ Having 1.5 year of Experience on **CPQ Implementation.**
- ☞ Having Knowledge in **Lightning Experience.**
- ☞ Working Experience in Creating **Lightning App, components, tabs, Lightning Pages**, etc.
- ☞ Working Experience on creating and retrieving records through **lightning components.**
- ☞ Working Experience in creating **Lightning user interface** based on user flexibility.
- ☞ Experience on generating **customized dashboards using chart.Js.**
- ☞ Having Knowledge on **Lightning Web components.**
- ☞ Working Experience in creating **objects and customizing standard objects.**
- ☞ Working experience in Administration: creating all types of relationships and implemented security and sharing rules at object, field and record level and configure the permissions based on the organizational hierarchy.
- ☞ **Experience in customization: formula fields, validation rules, workflows, approval Process, page layouts and search layout.**
- ☞ Expertise in **Data Migration** from Traditional Applications to Salesforce.com using **Apex Data Loader Utility.**
- ☞ Experience on generating SFDC Customized **Reports and Dashboards.**
- ☞ Experience on **Agile Scrum Methodology implementation.**
- ☞ Experience in development: **Apex classes, Triggers and Visual Force Programming, SOQL, SOSL, Batch apex, Test classes and test coverage** for Apex classes.
- ☞ Done CPQ Training, assessments and Trailhead.
- ☞ Experience in deployment using **ANT Tool, Changeset.**

### Certifications

- Salesforce Certified **Administrator.**
- Salesforce Certified **Platform Developer 1.**
- Salesforce Certified **Service Cloud Consultant.**
- Salesforce Certified **CPQ Specialist.**

### Professional Experience:

- ☞ Working as a Senior software Analyst for Accenture, Bangalore from October 6<sup>th</sup>, 2021 to till now.
- ☞ Worked as a Software Engineer for Mindtree, Bangalore from June 24<sup>th</sup>, 2019 to October 5<sup>th</sup>, 2021.
- ☞ Worked as a software Engineer for Pyramid It Consulting solutions (DXC) from April 13<sup>th</sup>, 2018 to June 21<sup>st</sup>, 2019.

### Technical Skills Summary:

- SFDC Technologies : Apex, Visual Force, Apex Data Loader, Lightning, CPQ, Flows, Test Classes, Triggers.
- CRM : Salesforce.com CRM
- Tools : Force.com IDE, Data Loader
- Database : Salesforce Database
- Operating systems : Windows 2003/XP/2007

### Education:

- ✎ MCA from JNTU, Andhra Pradesh.
- ✎ B.S.C (Computers) from SKU, Andhra Pradesh.

### Project#1

- Title : Alstom Transport AO
- Client : Alstom, France
- Role : Application Development Senior Analyst
- Environment : Lightning Experience, Data Loader, Flows, Approval Process, Email Alerts, Apex classes, Test Classes, Triggers, Validation rules, Permission sets, and Windows XP.

### Project Description:

Alstom Transport is one of the Transport company and Alstom develops and markets integrated systems that provide the sustainable foundations for the future of transportation. Alstom offers a complete range of equipment and services, from high-speed trains, metros, trams and e-buses to integrated systems, customized services, infrastructure, signaling and digital mobility solutions

As part of Alstom Enhancement provided sales and Service support for multiple applications called BSV, Wall C, R&D, MIR, Resource Management, CSS. Each application had different kind of functionality from Alstom and its key users.

### Responsibilities:

- ✎ Involved in Creating Apex classes, Triggers as per the client Requirement.
- ✎ Involved in Creation of Flows, Email Alerts using Flows, Updation and creations of records using Flows.
- ✎ Involved in creation of Approval Processes and Validation rules.
- ✎ Used ANT Tool and Changeset to migrate the components from one sandbox to other sandbox.
- ✎ Involved in Document Preparation.
- ✎ Used Data Loader to insert the into force.com platform.
- ✎ Used JIRA Scrum Methodology to implement and deliver the requirements.

## Project#2

Title	: SITA Airlines
Client	: SITA Airlines, UK
Role	: Senior Software Engineer.
Environment	: Lightning Experience, Workbench, Product Rules, Price Rules, Bundle Configuration, Summary Variables, Data loader and Windows XP.

### Project Description:

SITA is a multinational information technology company providing IT and telecommunication services to the air transport industry. The company provides its services to around 400 members and 2,800 customers worldwide, which it claims is about 90% of the world's airline business.

Around the world, nearly every passenger flight relies on SITA technology. It provides all services like Airport operations, Baggage processing, Passenger processing, Border management, Business intelligence Platform services, Data services, Cabin communications, Cargo operations Etc..

### Responsibilities:

- ☞ Involved in Creating Products, Product options as part of product bundle configuration.
- ☞ Involved in Updating Price, Cost details respective products.
- ☞ Involved in creation of option constraints, product rules, price rules, Validation rules.
- ☞ Used Dump IT and Prodly to migrate the records from one sandbox to other sandbox.
- ☞ Involved in Document Preparation.
- ☞ Involved in Creating reports and generating Dashboards.
- ☞ Used Data Loader to inserting the into force.com platform.