

**Havinal Gururaj**



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***Seeking a challenging career in Software Testing/Quality Assurance and to put maximum efforts in pursuit of excellence and help the organization and myself of carve a niche in this competitive world in the field of Software.***

**Competency Forte**

* Having 8+ Years Experience in Software Testing and having worked on Retail, Financial Services, Healthcare domains and Web Based applications technologies.
* Worked on Fixed Income Securities like Bonds and Equities, Derivatives like FRA and Fx, and other instruments like CDS, MTN, Capital Series, Capital Investor etc. w.r.t Financial Services Domain
* Worked on Retail Instore and Retail back office applications, Retail POS w.r.t Retail domain. Also worked on Siebel-UCM loyalty functionality for Retail Vertical.
* Extensive experience in coordinating testing effort, responsible for test deliverables, status reporting to management, issue escalations.
* Effective coordinator and having ability to strike perfect coordination to **facilitate successful project execution**. Fine-tuned analytical & problem solving skills coupled with exceptional communication.
* A systematic, organized, hardworking **team builder** with an analytical bent of mind; reliable as a **fully contributing**, responsible & accountable member of task/project teams.
* Proficient in all cycles of test life cycle from test planning to defect tracking and managing defect lifecycle
* Experienced in defining Testing Methodologies, Designing Test Plans and Test Cases, Verifying and Validating Web based,Web Services applications and Documentation based on standards for Software Development and effective QA implementation in all phases of Software Development Life Cycle (SDLC)
* 2 years of Siebel CRM/UCM application Integration testing experience.
* Skilled in understanding Software Requirement Specification and identifying the required Test Scenarios.
* Experience in managing team as a Test Lead across different geographical locations.
* Experience in managing Product Releases cycle.
* Experience in conducting regular defect triage meetings and prioritization.
* Experience in providing testing estimates for different releases.
* Experience in maintaining a healthy atmosphere in team by keeping the team together all the time.
* Experience in conducting regular Daily/Weekly project status meetings to discuss the risks involved in ongoing projects with Team-mates and Team Managers.
* Experience in managing Test Dashboards and communicating the same to the stake holders.
* Experience in Effective Test Case Designing ,Test case execution, Smoke, Sanity, Black box, White box, Web Services, Security and functional testing.
* Experience in testing the Functionality, Compatibility, Database and regression testing.
* Experience in Defect Reporting and Tracking using Automation Tool HP-QC, Oracle Test Manager.
* Experience in preparation of test scripts to perform Regression using automation.
* Experience in executing SQL queries on SQL Server and Oracle database tables in order to view successful transaction of data and to validate data.
* Good knowledge in all stages of SDLC, STLC, Security testing, Web Services testing.

**Career Credentials**

* Presently working as a Senior QA in Epsilon from Feb 19 to Oct 19.
* Worked as a Associate Consultant(from iMarkServ a subsidiary of IL&FS) in J.P.MorganChase from May 16 to November 18.
* Worked in Indecomm Global Services Ltd as Technical Lead Consultant from July 11 to July 15.
* Worked in KPIT Cummins Infosystems Ltd as Senior QA Engineerfrom July 10 to April 11.
* Worked in **Supervalu Software Services India Pvt. Ltd** as a **Senior Test Engineer** from May ’08 to Jun ’10.
* Worked in **Iflex Solutions Ltd** as an Associate Consultant from August '07 to Mar ’08.

**Technical Expertise**

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| **Testing Tools** | Fitnesse, WinRunner, Jmeter, Selenium IDE,Burp Suite, JIRA, TIMS, Test Director, HP- QC, Documentum, Share Point,SOAP UI,Clear Case |
| **Database** | M.S. Access, SQL Server 7.0, Oracle 9i |
| **Packages** | Ms-Office |
| **Configuration tools** | SVN & CVS |
| **Database Client** | TOAD |
| **Operating system** | Win XP/7/Vista, UNIX |
| **Programming Language** | Java, XML, H.T.M.L, V.B Script, Java Script |
| **Domain** | Capital Markets, Retail, Health Care |

**Project Experience**

**1. Informatica Market Place**

This project is about migration of data content from JIVE to AEM 6.3. The features and functionality for the new website will remain identical.

1. Design of test scenarios and test cases.
2. Execution of test cases and bug reporting in JIRA.
3. Participating in daily SCRUM call and reviewing the system redesign with various business teams.
4. Reviewing BRDs, FRD and JIRA Requirements prepared by business and working closely with IT and Operations team and advising changes to requirements when necessary.
5. Participating in daily team call, giving updates, discussing blockers and show stoppers while testing.

**2. Project:** Redesigning of application for financial reporting – Corporate investment banking fund services.

**Client:** JP Morgan Chase & Co.

**Application Technology:** Web based applications

**Testing Model:** Agile (SCRUM)

**Testing Tools:** HP ALM, JIRA

**Team Size:** Seven (QA)

**Project Description:**

Redesign of financial reporting system to offload data scrubbing to a separate sub system. Redesign of the system encompasses changes around architecture, dashboard reporting and rules engine. The end state vision is to build capabilities in new sub system to be more than a rules engine and data flow enabler to reporting application. Redesign of the application enables users to scrub data everyday and therefore reduce erroneous data in production-cycle.

**Responsibilities:**

1. Test Design and Execution Effort Estimation.
2. Design of test scenarios and test cases.
3. Execution of test cases and bug reporting in ALM.
4. Participating in daily SCRUM call and reviewing the system redesign with various business teams.
5. Reviewing BRDs, FRD and JIRA Requirements prepared by business and working closely with IT and Operations team and advising changes to requirements when necessary.
6. Participating in daily team call, giving updates, discussing blockers and show stoppers while testing.
7. Creating test data, preparing and mocking up for testing.

**3. Lavante**

**Project Name –Lavante Recovery &Lavante SIM**

**Project Details:**

Lavante Supplier Information Management (SIM) solution is an innovative enterprise Software as a Service (SaaS) solution that allows companies to manage their supplier data seamlessly on the cloud. Some of the notable features that SIM offers include configurable supplier profile, work flow, multi-mode outreach, governmental regulations compliance, data validation, banking information validation, real-time reporting, document repository and 3rd party integration.

**Roles and Responsibilities-**

* Preparing the Test designing & execution
* Involved in GUI, Integration, Automation, Integration ,Security Testing, Web Services ( SOAP and Restful API’s) & Functional Testing
* Involved in Preparing Defect Summary Report, Metric Sheet and Root Cause Analysis/Impact Analysis.
* Test Case designing, incorporating the Review comments, getting the Sign off after incorporating the review comments from the client.
* Test case execution for the signed off Test cases, providing the Test result evidences for the Test cases executed.
* Prepare POC for Automation using Selenium WebDriver Automation tool
* Used Jmeter tool for preparing POC related to Performance tool
* Verified the Defects logged in JIRA during Test execution and tracked the same to closure
* Defect Reporting and retesting of fixes
* Sending the daily status Test case designing status & Test case execution status.
* Involved in preparation of Metrics after the Test case execution.

**4. SONY**

**Project Name - Ecube& Golfer Cobra**

**Project Details:**

E-Cube, Golfer, Cobra servers are hosted at Nagoya Data Center (NDC, main) and Tokyo Data center (TDC, DR). SGTS needs to move the data center from NDC/TDC to GDC within March 2012. Some of the servers/hardware/ software used in NDC/TDC are obsolete and needs to be upgraded to the latest version to provide a more stable environment..  E-Cube is a treasury application developed to offer financial transactions to all the sister companies and allow them to hedge via E-Cube effectively.  It facilitates financial and IS infrastructure for corporate treasury for whole of the group.  Centralizes cash & debt and other financial needs within the group.  Below services are provided using this application.

* Term Loan / Term Deposit
* Automatic Cashless Settlement Service
* Running Account Services
* Automatic Sweeping to account
* Proxy Payment Service

**Roles and Responsibilities -**

* Preparing the Test designing & execution schedule for Build # 1 Ecube& Golfer Cobra Migration project.
* Involved in GUI & Functional Testing
* Involved in Preparing Defect Summary Report, Metric Sheet and Root Cause Analysis/Impact Analysis.
* Assigning the Task to the Ecube& Golfer Cobra Team members.
* Test Case designing, incorporating the Review comments, getting the Sign off after incorporating the review comments from the client.
* Test case execution for the signed off Test cases, providing the Test result evidences for the Test cases executed.
* Verified the Defects logged in HP-QC during Test execution and tracked the same to closure
* Defect Reporting and retesting of fixes
* Sending the daily status Test case designing status & Test case execution status.
* Involved in preparation of Metrics after the Test case execution.

**5. TESCO**

**Project Name :CSSC ( Customer Self Service Checkout)**

**Project Details:**

CSSC is used to increase throughput of customers in Tesco Stores. Customer is permitted to scan the barcodes of their items, and manually identify items such as fruits and vegetables (usually with a touchscreen display), which are then weighed where applicable, and place the items into a bagging area. The weight observed in the bagging area is checked against previously stored information to ensure that the correct item is bagged, allowing the customer to proceed only if the observed and expected weights match, although not all machines do this.

In some self-checkout systems, rather than weighing items in the bagging area, a conveyor belt is provided to move items from the barcode scanner to the bagging area. In such a system, the item is checked while it is on the conveyor belt, reducing the confusion and limited working space sometimes associated with "bag-as-you-scan" systems

**RAP**

A Remote Attendant program has maximum of 6 Self service checkouts connected to it where an Attendant can monitor the transactions on all the SSC’s attached to it and assist the customers if needed.

**WLDB**

 Self Service Checkout has MsAccess Weight Learning Database which has the PLU’s of items, their Weight entries and their tolerances. This Database helps in validating if the Customer has placed the item in bagging area that is actually scanned which in turn helps in detection of fraud.

**Storeline /Point of Sale**

Point of Sale is an application running on Self Service Checkout in the background of the NCR application. POS is connected to the Instore server 1 and 2 which has Storeline application. Storeline has the Configurations, settings and the Data that is required to perform sales and day to day activities in all the Tills in the Store

**Roles and Responsibilities -**

* Verified the Fixed CRs and tracked the same to closure
* Defect Reporting and retesting of fixes
* Attending defect Triage calls
* UAT support
* Understanding Specifications of the Application.
* Derive Functional Test Scenarios from requirements.
* Involved in GUI, Functional Testing and Integration Testing.
* Involved in writing Test Plan, Test Strategy and the Scope of the application under Test.
* Involved in writing Test Case Preparation derived from Requirement Document, SRS, Test Data Preparation and Review & Execution Process.
* Involved in Preparing Defect Summary Report, Metric Sheet and Root Cause Analysis/Impact Analysis.

**6. Supervalu**

**Project Name:IPlan™**

**Project Details:**

iPlan™ is tool that is used to,

* Helps retailers to optimize their workforce schedule.
* Facilitates proper utilization of right resource at the right time.
* Integrates with various remote systems, runs a series of processes and algorithms to provide forecasts, labor standard, workload, schedules and also payroll calculations.

**Roles and Responsibilities -**

* Involved in writing the Test Cases for Use Case and Release Notes document.
* Executed the Test Scripts and reported bugs using HP-QC tool for different builds.
* Updated the Test Scripts based on Review Comment and uploaded the Test Cases in the HP-QC
* Participate in Project meetings and weekly status meeting
* Interacting with Onshore QA lead on daily basis and providing the status of Testing
* Follow up with Issues with Off Shore Development team and BA’s for any clarifications
* Setting up meeting with BA’s for clarifications if needed.
* Sending the weekly and daily status report to Onshore QA Lead.
* Provided effort estimation for each release.
* Assigning Tasks for the Team members and send the consolidated status to Onshore QA Lead.
* Involved in preparing the Test plan.
* Attended the Defect Triage meeting with the Project Team
* Test Reporting of the Testing activities and Defect logged on daily basis
* Involved in collecting Metrics during Test case Designing, Test Execution and Defect logging for each release.

**7. Supervalu**

**Project Name: Siebel – UCM Loyaly**

**Project Details:**

        Customer interaction center is responsible for the direction, operation, and service level commitments of the CIC.SUPERVALU’s strategic customer service direction, execution and implementation of a loyalty card solution which will  provide issuance of new and replacement customer loyalty cards by call center (CIC) agents Consolidation / integration of the existing suite of customer service tools, looking like a single source of the application without launching external applications Agents able to utilize the existing suite of customer service tool to perform their task as a single solution without the need to access external applications.

**Roles and Responsibilities -**

* Involved in writing the Test Cases based on Use Case document.
* Executed the Test Scripts and reported bugs using HP-QC tool for different builds.
* Updated the Test Scripts based on Review Comment and uploaded the Test Cases in the HP-QC
* Used SQL Developer for executing the Queries to compare the data in the Backend w.r.t the data in the UI.
* Participate in Project meetings and weekly status meeting
* Interacting with BA’s for any issues and clarification
* Sending the consolidated status of Testing activities to Onshore QA Lead
* Assigning Tasks for the Team members and send the consolidated status to Onshore QA Lead.
* Involved in preparing the Test plan.
* Attended the Defect Triage meeting with the Project Team
* Test Reporting of the Testing activities and Defect logged on daily basis
* Involved in collecting Metrics during Test case Designing, Test Execution and Defect logging for each release

**8. Iflex Financial Services**

**Project Name :TRIMS FE Reengineering**

**Project Details:**

Trade Record Information Management System (TRIMS) is used for Trade Processing in GTS (Global Transaction Services) of Citigroup. TRIMS application consists of two parts viz. TRIMS processing and TRIMS Imaging. TRIMS Processing provides the business functionality of processing of trade products based on an automated workflow, electronic message handling, customer service, transaction repository and reporting. TRIMS imaging, being the image database and repository, provides scanning, faxing, bar-coding and an automated workflow.

**Roles and Responsibilities -**

* Involved in writing the Test Cases for three Modules: Bonds, FRA and FX based on the Use Case document and the Process flow diagram.
* Executed the Test Scripts and reported bugs using Jira Bug Tracking tool for different builds.
* Updated the Test Scripts based on Review Comment and uploaded the Test Scripts in the CVS (Version Control Tool).
* Used TOAD for executing the Queries to compare the data in the Backend w.r.t the data in the UI.
* Sending the consolidated status of Testing activities to Onshore QA Lead
* Assigning Tasks for the Team members and send the consolidated status to Onshore QA Lead.
* Involved in preparing the Test plan.
* Attended the Defect Triage meeting with the Project Team
* Test Reporting of the Testing activities and Defect logged on daily basis

**Educational Qualifications**

* Passed out B.E ( Mechanical Engineering) from Gulbarga University with an aggregate of 70.33%.

**Personal Dossier**

Father’s Name : Late Sri. Narayanacharya

Nationality : Indian

Sex : Male

Contact : +91-9880870505

Passport/Location : B-543678/Bangalore