

Babu Dudekula Software Engineer 7207230679 Dudekulababu70@gmail.com

Summary:

- Over 3.2 years of experience in Salesforce Developer & Administration with Domain experience including analysis, requirement gathering, design, developer, enhancements, testing, deployment and maintenance of standard object-oriented enterprise applications Experience with Salesforce.com Sales Cloud, Service Cloud.
- Experience in Apex Triggers, Apex Classes and Visualforce Pages.
- Good Knowledge in developing Salesforce Lightning Apps, Components, Controllers.
- Experience with agile methodology. Strong implementation and rollout experience with **salesforce**.com CRM (sales cloud, service cloud, and marketing cloud), Communities, Sites and Force.com platform.
- Experience in creating, maintaining and enhancing Flows, workflows, approval processes, formula fields, validation rules, field dependencies, automated alerts, and field updates according to business requirements.
- Implementation of Salesforce Service Cloud from Business case to operation.
- Worked on building **Salesforce** standard/custom report types, Reports and Dashboards across various objects for different business groups.
- Good working experience with Force.com Plug-in, **Developer** console.
- Team player with good interpersonal skills, strong understanding of fundamental business processes, excellent Communication and Problem-solving skills.
- Strong experience in deploying **Salesforce** components across various sandbox and production instance using Change Sets and ANT
- Used JIRA Agile for project management and bug tracking. Always willing to learn new skills to improve efficiency and increase knowledge base.
- Experience in creating Custom Objects, Custom Formula Fields, Field dependencies, Relationships, Picklists, Custom Tabs, Validation rules, Workflows, Approval Processes, Page Layouts, Search Layouts to meet the client's requirement and functionality.
- Experience on designing the Integration between salesforce and external systems by considering aspects like security and real-time requirements.
- Knowledge and Working experience on Salesforce Data Management, Managing Large Data Volumes, Avoiding
 Data Skewing (Ownership Skew or Lookup Skew), Data Model, Data Quality, Managing Duplicate Records
 (Duplicate Management) and Data Governance.
- Hands on experience in developing Lightning components.

Certifications

Salesforce Certified Platform Developer I

Education

Bachelor of Technology – JNTU Anantapur passed out in June 2017.

Work Experience

• Currently working with Apidel Technologies Private Limited as Senior Software Engineer from Dec 2021 to June 2022.



Technical Skills:

SalesforceTechnologies	SFDC Certified Force.com Developer, Salesforce CRM, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages / Components, Apex Web Services, Workflow & Approvals, Dashboards, Custom Objects., Lightning, Lightning Data Services, Lightning Design Systems, Integrations, User Interface API, Lightning Web Components.
Salesforce Tool	Apex Data Loader, Workbench, Force.com Platform (Sandbox and Production), SFDX, Salesforce CLI, Visual Studio Code and ANT
Other Programming Languages	JavaScript, HTML, CSS,
Databases	MS SQL Server 2000/2005, MS Access, and MySQL
Operating Systems	Windows NT / 2000 / XP Pro / Vista, Windows Server 2000 / 2003 / 2008.

Professional Experience:

All State Allconsult Salesforce Developer Dec 2021 to present.

Responsibilities:

- Involved in study/analysis of business functional specification document.
- Implemented dynamic SOQL Queries for Refactoring pagination, sorting and filtering.
- By using OFFSET refactor the code for fast loading the data dynamically.
- Designed and developed UI using Aura Lightning components.
- Involved in Unit Testing and created test classes to achieve code coverage of 85% or above. Ensured that code followed Salesforce coding standards.
- Created various Roles, Profiles, and Page Layouts and configured the permissions based on the hierarchy requirements of the organization.
- Developed apex triggers to perform custom actions for before and after changes. Designed and developed custom app for the users in Salesforce Lightning.
- Customizing Salesforce Lightning application using lightning component, Lightning pages.
- Maintained user accounts, sharing rules, user roles, user profiles, field level security, content folder rights, groups and list view rights.
- Written Apex Classes and Apex Triggers complex business requirements.
- Written Test Classes for code coverage and test scenarios.
- Design and developed various Custom Objects, Tabs, validation rules on the Fields, Page layout setup.
- Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
- Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
- Define reports, charts, and dashboards.
- Implemented business requirement using Salesforce Business process Automation tools like process builder, lightning flows and workflows.

Environment: Service Cloud, Sales Cloud, SaleForce.com platform, Visual Force (Pages, Component & Controllers), Apex (Classes, Controllers & Triggers), Aura component, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Data Loader, Sandbox, HTML, Java Script, Lightning Data services, Lightning Test services, Lightning Events.

Med Express Salesforce Admin/Developer July 2018 to Aug 2020



Responsibilities:

- Worked with various salesforce.com objects like Accounts, Contacts, Leads, and Campaigns etc.
- Developed various custom objects, tabs, components and Visual Force pages. Customized page layouts for Standard/custom objects and assigned record types.
- Developed and configured various custom reports and report folders for different user profiles based on the need in the organization.
- Using service cloud worked on customer service Automation with our partners.
- Built lightning pages with reusable lightning component on app and record level, configured component visibility on page.
- Worked on lightning flow, process builder, platform events and quick action.
- Designed and deployed the Custom objects, validation rules, Custom Label, Page layouts.
- Worked on custom lightning tabs.
- Worked on security settings, criteria-based sharing rules, field level security, record level security and created public groups.
- Worked on unit testing and test classes.
- Worked on custom email templates and letterheads.
- Designed and developed apex program, apex triggers for various functional needs in the application.
- Designed various web pages in visual force for functional needs within sales force.
- Designed, and developed Apex classes, Controller classes, Extensions and Apex triggers for various functional needs in the application.
- Integrated the web services by generating the necessary stubs from the WSDL files for extracting the data from the home-grown applications by using the home-grown web services.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Developed Lightning components and Lightning apps to provide better and more interactive interfaces to end users, which help in sales enhancements.
- Responsible for all the activities related to configuring Data Loader, uploading data in CSV files intosalesforce.com, checking for the correctness of the data.
- Packaged and Deployed customizations from Sandbox to other environments using Force.com IDE.

Environment: Saleforce.com platform, Apex Language, Service Cloud, Sales Cloud, Visualforce (Pages, Component & Controllers), Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox data loading.