**Raghuvamshi Rallabandi**

PBA at emids Technologies

Skilled business analyst with 10+ years of experience in HealthCare domain. Committed to conduct in-depth evaluations, designing procedures, and simplifying work. Experience in various business settings with management teams of various backgrounds. Dedicated professional seeking to help businesses improve operations.

**Professional Experience**

* Working as a Principal Business Analyst for Emids Technologies from Apr 2020 till date
* Worked as a Sr.Business Analyst for Emids Technologies from Feb 2020 to Mar 2021
* Worked as a Sr. Business Analyst for UHG from April 2015 to Nov 2019
* Worked as a System Analyst for TCS from Aug 2014 to April 2015.
* Worked as a Technical Associate for Tech Mahindra Ltd., from Feb 2011- Jul 2014.

**Professional Synopsis**

* **4 years of experience in** **plsql development** and maintenance.
* **6+ years of experience in Business Analysis.**
* Adept in analyzing system needs, learning new technologies, capturing, and evaluating end-user requirements, customer interaction.
* Strong database knowledge, with experience of creation of procedures, packages, triggers, dynamic sql, autonomous transactions etc.
* Strong analytical and problem-solving skills coupled with effective communication.
* Highly dependable Software Engineer and enthusiastic team player dedicated to streamline processes and efficiently resolving project issues.

**Skills**

Database : Oracle 11g

Languages : SQL, PL/SQL

Operating Systems : Windows, UNIX (HP-UX)

Tools used : SQL Developer, Toad, Kintana, Putty, File Zilla, MS Office

**Work Experience** *Feb 2020 to till date*

**Emids Technologies -** Sr. System Analyst

**Project:** Scriptmed

* Streamlined, Comprehensive platform to manage patient referrals, patient care, service levels and pricing, improving quality of care and increasing operational efficiency and cost management controls

**Role & Responsibilities:**

* Develop business flow using requirements such as scope, processes, alternatives, and risks.
* Analyze client’s business requirements and processes through document analysis, interviews, workshops, and workflow analysis.
* Conduct 5+ levels of testing including functional, regression, user acceptance, integration, and performance to verify the client’s needs are met.
* Communicate client’s business requirements by constructing easy-to-understand data and process models.
* Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.

**UHG -** Sr. System Analyst

**Project 1:** Rxbuilder

RxBuilder is a web-based tool used for comprehensive formulary management. It uses an innovative Rules-based approach, in conjunction with traditional product list building to streamline formulary construction and maintenance. Numerous efficiencies are realized in the sharing of formulary information by multiple export formats and connections with other applications in the OptumRx product suite.

**Role & Responsibilities:**

* Defining and documenting customer business functions and processes
* Ensuring the system design is perfect as per the needs of the users
* Participating in user acceptance testing and undertaking the testing of new system
* Developing a training curriculum and conducting formal training sessions covering systems modules

**Project 2:** eHP-Onboarding

* eHP is a web application of UHG which provides a way to browse and check their Insurance policy, benefits, and the activities for which they get rewarded. This application will help employees to be fit and healthy by providing their health statistics.

**Role & Responsibilities:**

* Continuous interactions with PMs for the client requirements
* Understanding the requirements and creating configurations
* Explaining the business requirements to Database/Dev teams
* Designing custom and system rewarded activities
* Presenting/auditing the configurations to teams downstream
* Reviewing and peer validating configurations

**TCS** *– System Engineer Aug 2014 to April 2015*

**Project:** Build and Price

* Build and Price is a web application of CISCO which provides a way to browse and purchase various types of products, technologies, and services.

**Role & Responsibilities:**

* Developed solution by preparing and evaluating alternative workflow solutions.
* Developed solution by establishing specifications, coordinating production with programmers.
* Provided reference by writing documentation.
* Worked under tight schedules for successful development and implementation.
* Debugged various defects related to implementation of business logic.

**Tech Mahindra Ltd.** – Technical Associate*Feb 2011 – Jul 2014*

**Project:** B+ Italy Pegaso

* Pegaso is a web enabled Service Delivery Solution (SDS) of BT Italia which provisions various types of orders generated by CRM system Easy sell. Pegaso processes the requests and sends it to various OLO’s. All the communication is done using XML files.

**Role & Responsibilities:**

* Performed activities like data analysis, suggesting code fixes, resolving user complaints and data errors, performing ad hoc service requests etc.
* Actively involved in requirement gathering, impact analysis, high-level design, and PL/SQL development.
* Had onsite assignment for requirement gathering and development of future work stack.
* Provided service Improvement plans and resolution of bugs in the existing code.
* Provided support for various escalations originated from ASM team.

**Personal details**

Name: Raghuvamshi Rallabandi

Permanent Address: H-1502, Pbel City, Peerancheru, Kali Mandir Road, Near TSPA, Hyderabad - 500091

Email Address: [raghuvamshi.rallabandi@gmail.com](mailto:raghuvamshi.rallabandi@gmail.com)

Passport no : J0588714

Date of Birth: 21st Dec 1989

Languages Known: English, Telugu (Mother Tongue), Hindi

Nationality: Indian

**Declaration**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Raghu