SHRAVAN KUMAR NAGARAPU

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Objective

I intend to serve an organization as a Software Engineer to bring 3.3 years of experience in quality assurance. I aim to utilize my skills and competencies to provide excellent software solutions and to excel on personal and professional level.

**Professional** **Summary**

* A dynamic professional with 3.3 years of experience in Software Testing & deployment conducting product based and web-based applications.
* Presently associated with Tech Mahindra in Hyderabad as STE - Software Testing Engineer.
* Having experience in working in FP and T&M contract types
* Experience in Agile business model.
* Having 2.3 years of experience in Healthcare domain
* Having 1 years of experience in Retail Domain
* Well versed with Functional Testing, API Testing ,Integration Testing, Automation Testing, ETL Testing and Mobile Testing ( iOS).
* Experienced in Documenting Test plans, Test cases and editing, executing Tests cases and Test Scripts Using Manual, Analyzed User Requirements and Technical Specifications.
* Good experience on Bug tracking tools like JIRA, HPALM.
* Experience in Salesforce CRM platform Testing
* A reliable team player with decent interpersonal and communication skills
* Ability to manage project initiatives independently as well as in a team.
* Hard working nature with high commitment.
* Ability to learn and grasp quickly in any new environment and work proactively towards meeting the deadlines in my forte

**Education**

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| 2013 – 2017 | Vardhaman College of Engineering, Shamshabad, Hyderabad   * B.Tech in Electronics and Communication Engineering |
| 2011 – 2013 | Sri Chaitanya Junior College, Bachupally, Hyderabad   * Higher Secondary |
| 2010 – 2011 | Bhagavathi English Medium High School   * SSC |

**Technical Skills**

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| Programming | : | C,Java,HTML,CSS,Python-Django |
| Automation | : | Selinium Webdriver,UI Path,BluePrism |
| Database | : | Oracle,SQL Server |
| Reporting | : | Tableau |
| Bug Tracking | : | HP ALM,JIRA |
| Testing | : | Functional Testing,ETL Testing, Automation Testing  Mobile Testing (Android, IOS), |
| Operating System | : | Windows,Linux |

**Projects**

Currently Working as Offshore Team Lead and handling 2 projects with a team of 4 right now.

1. Orchestrated Customer Engagement- CEoF
2. gWorks : Functional testing upon new Enhancements

**Project 1:** Orchestrated Customer Engagement- CEoF

**Role :** Functional Testing, Integration Testing, Database Testing

**Data Base** : Oracle Database

**Platform** : IQVIA ,Salesforce, Lexi

**Devices**: Windows (Web Application), iPad

**Team size**: 04

**Description:**

* IQVIA Orchestrated Customer Engagement (OCE) is a solution that connects sales, marketing, medical and other functions to help life sciences representatives transform to a new orchestrated commercial model.OCE is part of an integrated commercial ecosystem that enables you to manage the end-to-end process of customer engagement.

**Accountabilities:** As a STE with a team size of 04, I was responsible for-

* Involved into preparing the Test Approach.
* Created user scenarios for test case execution.
* Monitored SQA Tasks in JIRA
* Coordinating testing processes including writing test plans, test scripts, test execution
* Validation of the data between three Systems – OCE App, Reltio MDM and OM.
* Tracked the request and response between OCE App and Veeva vault system (Stewardship system)
* Designed flowcharts for the critical functionalities while integration testing
* Worked on Data Loader to insert, update, and bulk import or export of data from Salesforce Objects. Used it to read, extract, and load data from comma-separated values (CSV) files.
* Building reports and dashboards, customizing them as per user requirements.
* Performed Back End Testing by executing SOQL queries. Conducted and Participated in defect triage meetings.
* Reviewing & Monitor the Test Execution Progress and Managed the Issues during Test Execution
* Communicating with cross member teams, and coordinating the testing efforts with other team members.
* Involved in ETL Testing and validated data in STM’s sprint wise.
* Prepared Regression Test suite

**Project 2:** gWorks Web Application **(Vendor Management)**

**Role :** Functional and Automation Testing

**Description:**

* gWorks Applicationis a Vendor Management Application. Users login to the portal and submit their project requests and these get assigned to the Vendors following Round Robin technique.
* Users submit raw material/document and instruct the vendors to make it into a specific document or ppt or slides within the timeline mentioned. Thus valuable and productive time of the Employees is not wasted

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**Responsibilities:**

1. Preparing Test Plan and Test cases. Involved in developing and executing test cases to ensure a quality product that satisfies functional requirements and customer needs.
2. Submitted clearly written bug reports and assigned them to development team for fixes.
3. Performing Manual and Automation tasks in the project
4. Involved in peer reviews with team members.
5. As per Client requirement, with team effort automated the application using Selenium which made regression testing faster.

**Project 3:** Adaptive Training Program(**Identity and Access Management**)

**Role :** Identity and Access Management Testing

**Description:**

* The Adaptive Training Platform (ATP) project seeks to provide a consistent, one stop learning platform experience by hosting all applicable training technologies and removing accessibility challenges when launching existing training or newly rolled out technologies.
* SailPoint tool is used to test Identity and Access Management of Adaptive Training Platform (ATP). SailPoint is an Identity Access Management Tool hosted on cloud which leverages JAVA API. It is an identity analytics solution that provide customers with the visibility they need to understand the risk associated with user access, detecting anomalous behavior which may be indicative of a breach.

**Responsibilities:**

1. Involved into preparing the Test Approach.
2. Coordinating testing processes including identification and analyzing of FS, writing test plans, test scripts, uploading Test Scripts into HP ALM, test execution, tracking defects to resolution.
3. Preparing Automated Test Data, setup automation environment and executing the Tasks in the SailPoint Tool.
4. Testing the access provisioned successfully in Downstream Applications.
5. Scheduling meeting with teams to get the prompt resolution of the critical defects.
6. Develop and maintained the bug reports in every release.
7. Involved into analysis, deployment, documentations and support, Execution of CR Test cases along with Regression test cases of other app.
8. Communicating with cross member teams, and coordinating the testing efforts with other team members.
9. Interacting with BA to resolve gaps in requirements.

**Project 4:** Coles supermarkets Australia

**Description:**

* Client is an Australian public company which operates numerous retail chains. It has over 2000 stores and approximately 1, 50,000 team members. It is Australia's second largest retailer. The Offshore branch for the support and development activities was started in 2004-May. The whole project involves support and development for different applications used within the company

**Responsibilities:**

1. Resolve application related issues and queries, troubleshoot problems and provide the solutions to the end user
2. Work with team to successfully close service request issues and support testing activities.
3. Identify repeated issues and pattern of the issues there by reporting them to development team for research.
4. Review and resolve inventory discrepancies and errors with orders
5. Role management for the user through service requests
6. Partner with the development team to review proposed resolution for bugs and issues to fix them accordingly and to increase efficiency.
7. Communicating with Business and keeping them updated with the important activities or changes

**Personal Profile**

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| Date of Birth | : | 16 January 1996 |
| Gender | : | Male |
| Nationality | : | Indian |
| Languages Known | : | Telugu,English and Hindi |

**Declaration**

I hereby acknowledge that all the information provided herein is true and accurate to the best of my knowledge.

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|  | **Shravan Kumar Nagarapu** |