**Sireesha Venkata Sai Vutukuri**

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**Professional Summary:**

* Good knowledge and experience in Salesforce CRM.
* Having around 2 years of professional experience.
* Currently working with ACCENTURE SERVICES PRIVATE LIMITED.
* Possess good verbal and written communication skills.
* Conducted knowledge transfer sessions on Salesforce within the team and to the business users.
* Able to work effectively as an independent or part of team.
* Proficient in setup, customize and deployto salesforce.com.
* Salesforce Certified Administrator.
* Trail Head 1x Ranger.

**Skills:**

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| **Salesforce Technologies** | Apex Classes, Apex Trigger, Visual Force, Data Loader, Salesforce.com customizations like Workflow Rules, Role Hierarchy, Validation Rules, Territories, Custom objects, Page Layouts, Record Types,Sharing Rules. |
| **Languages** | Apex, VisualForce, C, Basics of JAVA,HTML |
| **GUI and Tools** | Apex Data Loader, Workbench, Change Set  |

**Work Experience:**

**Project:** Pearson

**Role:** Salesforce Administrator and Developer

**Responsibilities**:

* Involved in gathering requirements from the business and implementing those in Salesforce.com
* Understanding the requirements from a client for developments and enhancements.
* Good Knowledge on Higher Education Data Architecture (HEDA).
* Worked on Standard objects like Accounts, Contacts and Cases, and Custom Objects**.**
* Created multiple custom objects, custom fields, relationship between two objects, page layouts and record types**.**
* Configured user roles, permission sets, permission set groups and profiles as per business requirement.
* Created different Workflows Rules as per business requirements.
* Writing queries using SOQL and SOSL.
* Developed different Validation Rules to ensure that the valid data is being entered into the organization
* Utilized Salesforce.com out-of-the-box functionalities over customization wherever possible
* Worked on Admin tasks like User Login Issues, Data cleaning, Data Issues, creating reports and dashboards according to user requirements.
* CreatedCustom Settings, Custom labels and utilized it in Apex Classes as well as Triggers.
* Worked on Triggers for Particular requirement.
* Performed root cause analysis of production impacting issues where debugging is required.
* Used Work bench Tool for insert, update, and bulk import or export of data from Salesforce.com objects. Used it to read, extract and load data from comma separated values (CSV) files.
* Worked on Territory Models, Settings and Management, used Sharing Rules to improve visibility.
* Developed different Process Builders, flows as per business requirement to automate the process.
* Worked on Assignment Rules for different objects, Queues and OWD settings.
* Worked on Omni-Channel for Case Routing to users and queues.
* Worked on Platform Events for insert, update and delete using process builders and triggers for multiple objects as per business requirement.
* Worked on Record Types, Page layouts, Dependent Picklists.
* Involved in Analyzing the root causes for the defects and fixing them.
* Good Knowledge on Consumer Goods Cloud.

**Educational Qualification:**

* Bachelor of Technology in Computer Science and Engineering from Tirumala Engineering College, Narasaraopet in the year 2018 with 75%
* H.S.C from Bhavana Junior College, Narasaraopet in the year 2014 with 84.4%
* S.S.C from Oxford Concept School, Narasaraopet in the year 2012 with 9.2 GPA

**Avowal:**

I hereby declare that the details mentioned above are true to the best of my knowledge.

 Sai Sireesha Vutukuri