Chethan Narasimhaiah

✉: chethan_narasimhaiah@hotmail.com   ☎: +91 – 9986013079

Profile

An accomplished manager with a track record in Agile product development, organizational and leadership skills and stakeholder engagement. Building new businesses is one of the primary assets that I will bring to company as an adaptable MBA graduate with an engineering background. I have experience working with a wide range of clients in the fields of Bus Stop Infrastructure, Telecom, Healthcare & Finance. My team at Externiture was able to successfully implement a timetable web portal yielding a revenue of £1.3 million against a deadline of 120 days.

Work Experience

Scrum Master & Product Manager   Externiture Ltd   September, 15 – August 20

- As Product Manager, I led a team of developers in the creation of a web portal for the Abu Dhabi Department of Transportation.
- In response to the Dft's lockdown directives, assisted in the development of emergency timetables for bus services of various public operators.
- Supervising and guiding geographically scattered teams in the creation of a revolutionary automated timetable generator.
- Worked as a Scrum coach for the development team and stakeholders.
- Organise and manage recurring Scrum Ceremonies with the team and stakeholders.
- Assist the MD in the development of the vision and roadmap.
- Provide bus scheduling consulting services to a wide range of bus operators.
- Coached the field staff on Kanban, which resulted in less delays and more efficient workloads.
- Help bridging the cultural gaps and guiding onsite and offshore teams.
- I successfully took over the reins of an overdue asset surveying tool from an incumbent supplier..
- I was unsuccessful in integrating PRINCE2 processes into a Stock Inventory Management System.
- As part of my MBA dissertation, I introduced a Knowledge Management System which improved and simplified many operations, improving efficiency and won me a UK Innovation Grant award.

Team Lead   NTT Data GDS   October, 10 – August, 14

- Lead developer in the outsourcing of MailRx, a legacy pharmacy mail order product.
- As QA lead, I defined and established the procedures for software verification and validation.

- Completed a complex reverse engineering project that resulted in our client awarding the account a number of similar projects.
- Created a documentation standard for the account's many ongoing documentation projects.
- I took over an overdue critical testing project and, with the help of my team, completed it within the agreed-upon timeframes.
- In charge of ensuring account level SQA compliance as the SQA Lead.
- Introduced Scrum within my project as part of the account's pilot programme.
- I was the principal editor of Healthbeat, an account wide newsletter, as part of the KMS project.

Senior Software Developer   Tech Mahindra Ltd   June, 06 – October, 10

- Developed a new pre-pay activation system for PSTN service resulting in a revenue of £250,000
- Supervised the development of modules to collect real-time data from PSTN exchanges.
- As the exchange liaison officer, managed and prioritized the allocation of exchange resources.

Educational Qualifications

University of Portsmouth   *Portsmouth, UK*

(Master's in Business Administration – AMBA Accredited)   **September 2014 – July 2016**

Visveswaraiah Technological University   *Bangalore, INDIA*

Bachelor of Engineering in Electronics and Communication   **June 2002 - June 2006**

Professional Certifications

PRINCE2® Foundation and Practitioner   *Nov 2017*

PRINCE2 Agile® Practitioner   *Oct 2018*

Certified ScrumMaster®   *Oct 2019*

Advance Certified ScrumMaster®   *Jan 2020*

Language Skills

Fluent in English, Kannada, Hindi, Telugu languages.

Technical Skills

- Proficient in computer tools such as **MS Office Suite**, **JIRA**, **VSTS (Azure DevOps)**, **VISIO**, **Project**.
- Adept in wireframing tools such as **Balsamiq**, **Axure**.
- Well trained on Programming Languages – C, Java, HTML, etc., Databases and Software testing.

References will be provided on request.