**Sriharsha Gundavarapu**

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**Profile**:

An experienced **Salesforce.com Developer** delivering cutting edge Salesforce solutions, projects include e-commerce websites, CRM integration with legacy systems, worked on one of the largest Salesforce deployments in the not for profit arena. Good at Business Analysis, Configuration, Development, Administration.

**Summary:**

* Around 7+ years of IT Experience in Salesforce.com.
* Solution oriented professional with excellent knowledge of the SalesForce.com application, features, architecture and technical capabilities.
* Extensive hands-on experience in the area of Customization, Validation Rules, Workflows, Roles, Profiles, Report, Dashboard, Visual Force, Data Loading, Migration using Force.com IDE, etc.
* Experience with the Force.com developer toolkit -Lightining,Apex Classes, Controllers and Triggers, Visual force, Force.com IDE, Migration Tool, Web Services, SOQL.
* Good analytical, verbal, written communication and interpersonal skills.
* Have got good work experience in User Interface Designing, Unit Testing.

**Technical Skills:**

**Saleforce.com**: Apex, Visual Force, Lightining,SOQL, SOSL, Apex Triggers, Workflows, Approvals, Email Templates, Formulas, Validation Rules, AppExchange, Salesforce.Com, Force.Com Ide, Force.Com Explorer.

**Migration Tool:** Force.com IDE (Eclipse), Data loader

**Web Technologies:** JavaScript, HTML, CSS.

**Databases**: MySql.

**Experience Summary:**

**SilverDoor limited.**

Hyderabad, India.

**Role:** *Lead.Salesforce Developer Sept2018-Present*

**CERTIFICATIONS:** *(Not Migrated)*

Salesforce.com Certified Force.com Developer **(DEV-401**)

**Recent Projects Stack:**

**Project#6:**

**Environment :** Salesforce.com

**Client :** SilverDoor Limited, Uk

**Tools :** Eclipse 4.7

**Role :** Software Developer

**Description:**

We have designed Reservation system where Marketing user creates reservation from opportunities. This application helps Finance team’s uses to take the payments from external users with automated process which alerts the finance tem about the payments. We have orbi booking platform which is integrated with salesforce.

**Roles & Responsibilities:**

* Salesforce Customization
* Involved in Customizing Custom Objects, fields, record types, forms and layouts, custom tabs and Applications.
* Designed & Developed User Interface using VF pages and lightning components.
* Writing the Workflows & Approvals.
* Writing triggers for the applications.
* Involved in writing Test Classes for those Developed Classes and VF pages.
* Implemented business logic using Apex and Visual force.
* Developing Apex Classes and Triggers To support The Custom Functionality
* Worked on Custom settings.
* Involved in Customize Reports and Dashboards.
* Involved in Setting up Roles, users, Profiles, Security Settings.
* Migrating code to production and Sandbox using Change Sets, Force.com IDE tool.

Involved in Production Support

**Project#5:**

**Environment :** Salesforce.com

**Client :** United therapeutics, USA

**Tools :** Eclipse 4.2

**Role :** Software Developer

**Description:**

We have designed both Force one and CAT applications. Force one is an iPad application and CAT is a sales force application. CAT contains different modules like FCR, Log a Call, PM, Sample order forms, HCP Validations, Exception Logs, Sign-In Sheet. It has e-Sampling sub module, where doctor sign on the Sample Order in iPad get stored in salesforce.

**Roles & Responsibilities:**

* Salesforce Customization
* Involved in Customizing Custom Objects, fields, record types, forms and layouts, custom tabs and Applications.
* Designed & Developed User Interface using VF pages.
* Writing the Workflows & Approvals.
* Writing triggers for the applications.
* Involved in writing Test Classes for those Developed Classes and VF pages.
* Implemented business logic using Apex and Visual force.
* Developing Apex Classes and Triggers To support The Custom Functionality
* Worked on Custom settings.
* Involved in Customize Reports and Dashboards.
* Involved in Setting up Roles, users, Profiles, Security Settings.
* Migrating code to production and Sandbox using Change Sets, Force.com IDE tool.
* Involved in Production Support.

**Project#4:**

**Environment :** Salesforce.com

**Client :** Celgene, USA

**Tools :** Eclipse 4.2

**Role :** Software Developer

**Description:**

In this project we have reports and dashboards in Tableau. Integration with salesforce using Heroku platform. Created Visualforce Pages for Tableau Dashboards and added them to account page layouts. User base view is designed as per role and territory.

**Roles & Responsibilities:**

* Tableau Integration using Heroku in salesforce.
* Analyzing the Business Requirement and preparing the functional requirement specification.
* Customization of the Organization Profile, creation of custom objects, custom fields, formula fields.
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Designing, developing of the given requirement using Visual Force Pages, Apex Classes and Apex Triggers.
* Involved in Writing Test Classes for Code Coverage and Unit Testing activity.
* Involved in code review, Bug Fixing.
* Involved in preparing the deployment plan and Back-out procedure.
* Created SOQL & SOSL for data handling using platform database objects.
* Implemented Agile – SCRUM methodology for the development.
* Team Management and helping the team members to provide the in-time delivery.
* Weekly status meetings with client and prepared MOM (Minutes of Meeting).

**Project#3:**

**Environment :** Salesforce.com

**Client :** Wolseley, Canada

**Tools :** Eclipse 4.2

**Description:**

Wolseley Canada is the country’s leading national distributor of plumbing, hydronic, HVAC/R and PVF products and solutions to professional contractors, retailers, and industrial users. We have developed Force.com Site to display the different Plumbing HVAC/R Products. Based on the address information given, loading the nearest outlets using google API services. On submitting the enquiry form we are sending a conformation email to the user and assigning it internal Wolseley user in order to process the request.

**Roles & Responsibilities:**

* Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC).
* Developed various Custom Objects, Tabs, entity-Relationship data model, Validation rules on the objects and tabs.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts.
* Created test scenarios on Sandbox environment, created packages and moved it between Sandboxes and production environments to place final implementations.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Created profiles and implemented Object and field level security to hide critical information on the profile users.
* Used Google Api for locations.
* Involved in production support.

**Project#2:**

**Environment :** Salesforce.com

**Client :** Lung LLc, USA

**Role :** Software Developer

**Description:**

Developed Dash Board Application for Lung LLC, It presents the entire dashboard structure related to the product and patient along with data display and export options. Different type of graphical representations is available in this project to show the dynamic calculations on the fly.

**Roles & Responsibilities:**

* Understanding and analyzing business process and to design solutions.
* Worked on Tracking History on objects using custom tracking.
* Worked on the Security model using Profiles, Roles and Sharing Model (Organizational-wide defaults & Sharing rules) settings.
* Developed Apex Classes, Triggers and Visual force pages.
* Designed and developed Workflow rules / Approval Processes.
* Taking part in for data migration process for existing system from/into Salesforce.com.
* Involved in Weekly Status reports and Scrum calls.
* Participated and given knowledge Transfer sessions.
* Reports and Dashboards.
* Created SOQL & SOSL for data handling using platform database objects.

**Project#1:**

**Environment :** Salesforce.com

**Client :** Case Stack, USA

**Role :** Software Developer

**Description:**

Case Stack Organization is having numerous accounts. Whenever the owner of the record clicks on the records in list view, the User should have a different view of account detail, displaying Related Cases, Contacts, Opportunities and Activity History. Else, if the user is not the owner of the record, he will see the detail page normally. If the record is manually shared to a particular User or Role or Public Groups, the view of the record will also be the same to the shared Users.

**Responsibilities:**

* Designed user interface using Visual force pages.
* Writing the apex classes in salesforce.com.
* Designed and Developed Domain Objects and its access levels.
* Performed Unit Testing.
* Deployment to Production.

**Personal Information:**

* Date of Birth: 11th June 1989
* Marital Status: Married
* Nationality: Indian
* Languages: English, Telugu and Hindi

**References:**

Available upon request.