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|  Soumya Jayaraman  |
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| CONTACTPhone icon 312-608-8331 Jayaraman.soumya@gmail.comBased in NJ | Professional Summary* 16 years’ experience in financial services domain with over twelve years extensive experience in Business Analysis and Quality Assurance with leading Investment banks and Asset Management firm.
* Experienced in analyzing requirements for front office trading, back office settlement and money movement processes, real estate products both front end and back end client-server
* Liaised between business and technology with competence in Full Life Cycle of System (SLC) development with Waterfall, Agile, RUP methodology as well as broad cross-functional experiences leveraging multiple frameworks.
* Strong Analytical skill and problem-solving techniques
* Experienced with the On-site and Off-shore model
* Knowledge of Capital Markets - Equities, Derivatives, PE Real Estate Investment, Back and Middle Office FX Operations and Prime brokerage and Net lease Real Estate Experience
* Knowledge of Salesforce Lightning to build client or business solutions.
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| SKILLS* Business analysis
* Test Management
* Change Management
* agile and waterfall
* defect management
* Pre-Sales
* TFS, JIRA
* Quality Center
* POWER BI
* Geneva
* Salesforce CRM ADMIN
* SHARE POINT
* FIX protocol
* SWIFT
* SQL
* Data Analysis and Comparison
* Datawarehouse
* Process Improvement
* AS 400
 | EXPERIENCEPalnar Inc (Oct 2014 – Present)June 2020 – Oct 2020* Test lead for the Missing persons Integration project.
* Functionality and regression testing of the inhouse Application which handles Missing person reports
* Operated under Agile and Scrum frameworks to complete releases well-organized sprint.
* Understanding the Requirement and formulate Test Data and Scripts
* Document Management in SharePoint and upload Test data and share results with Project manager and other Stakeholders
* Used Next Gen for Data verification from the Regional Health Offices.
* Creating XML input using Next Gen as the middleware for end to end testing in absence of GUI

Client: Angelo Gordon & Co (NEW YORK) Jan 2015 – Feb 2020* Analyze and understand processes and workflows and implementing appropriate Business and test solutions for inhouse Real Estate applications
* Requirements analysis and defining roadmaps and document current and end state processes.
* Created page Layouts, configured picklists, custom objects, validation rules and workflow rules
* Salesforce Lightning requirement analysis and documentation
* Created reports and Dashboards in Salesforce for the Real Estate manager based focusing on realized and unrealized real estate properties across geographical regions and the type of real estate that was purchased.
* Updated Records using Data loader
* Created new custom objects, assigned fields, designed page layouts, custom tabs and components in Salesforce Lightning app.
* Created and updated users, reports and dashboards to track pipeline/stages for management visibility,
* Ability to bridge and develop mutually beneficial and accountable relationships with key technology partners, business stakeholders, and various cross functional teams
* Participate in User acceptance testing and address issues before go Live.
* Data analysis, comparison and review for data migrations between new and decommissioned applications
* Operated under Agile and Scrum frameworks to complete releases every two weeks and well-organized sprints
* Create traceability matrix and Visual Studio for bug tracking.
* Work with technology team, end users and management to document, design, test the changes and new implemented features.
* Created users, roles, profiles and permission sets for the right set of users and grant the right permissions based on hierarchy.
* Involved in test case review and updating scripts based on changes implemented in Dev and UAT environments
* Daily scrum and defect triage calls
* Operated in the CI/CD environment

Tata Consultancy ServiceMay 2007- June 2013 Client: JP Morgan Chase, Broker Dealer Services * Managed multiple testing projects simultaneously
* Project Plan, Weekly Status Report, effort estimation, and Impact analysis, Onsite-Offshore coordination
* Knowledge/understanding in mutual fund industry
* Ensured all client and/or partner issues were addressed within the scope of established requirement processes
* Review the requirements, develop extensive functional Test cases to cover all requirements to achieve expected results
* Update Project Status to stakeholders.
* Facilitated change management across entire process from project conceptualization to testing through project delivery until Production
* Review configuration changes made by other team members and ensure that all changes comply with our adopted architecture and system standards for all applications
* Perform Gap analysis and identify the root cause of Production issues after the release
* Extensive knowledge of the life cycle of exchange traded instruments (Equities, Bonds) and OTC products including FX, Rates, Swaps and Credit

Client: Morgan Stanley, Swaps Pune, India (Business analysis and Quality)* Analyzing and understand client business processes and gather requirements and implementing appropriate solutions for CAPS, Floors, IR Swaps and Swaption Workflows
* Interfaced with multi-functional teams on a global delivery model with teams in New York and London
* Performed gap analysis between the old and the new application
* Collaborate with the product managers and developers to provide a high level of functionality, usability, and testability expertise during the requirements phase
* Interact with users during UAT test cycle before the go live phase
* Participate in the future development of in-house automation frameworks/tools

Third Party Capital Market Products – Centre of Excellence: Analysis, Pre-sales * Active involvement in Pre-Sales Activities, and RFPs
* Prepare business cases, Market Analysis of Third-Party Capital Market Products Configuration and Implementation of SmartStream TLM Recon 2.5

Yes Bank LimitedNov 2006 – Apr 2007* Oversee Back office FX settlement
* Liaising with Clearing Corporation for fund management and RTGS payments
* Resolved large trade breaks ranging from 10 mm to 400 mn and reduced risk through daily reconciliation
* Generation of MT299s SWIFT payments for interbank foreign exchange trades and making timely settlements
* Promote enhancement of treasury systems and processes through collaboration with Technology teams
* Onboarding process of new accounts

Lehman Bros LtdMay 2006 – Oct 2006* Assist in Clearing and Settlement to ensure timely and efficient trade settlement of Spot and Forward trades
* Resolve post trade issues and escalate to PB and middle office
* Met multiple deadlines for processing millions of dollars through SWIFT
* Led effort to create SOPs and trained cross-departmental teams on subject expertise and mentored junior analysts
* Investigate and escalate any trade erroneously booked with traders and middle office
* Monitor affirmation platforms and ensure all booking is as expected by matching with incoming SWIFT confirmations

JP Morgan Chase India Pvt LtdFeb 2004 – Apr 2006* Part of migration of the biggest process of Global Interbank Foreign Exchange Operations
* Perform and monitor day-to-day processing of Forex Spot, forwards NDF and CLS trades including matching and settlement of trades in complex markets
* Investigate discrepancies of booked trades not recognized by counter parties and escalate any high potential loss
* Led the Standard Settlement Instructions project to improve the Straight Through Processing by setting up of Nostro accounts reducing risk by 20% and reduction in daily FX volumes by 30%
* Led the CLS Direct Membership project to reduce manual intervention for FX interbank settlements
* Client account set up, account maintenance and related activities in EMEA and America regions

DomainsEquity, Swaps, FX, NDFs, CLS, credit default swaps, Real estate, private equity, Loans, CDS, Derivatives.  |
| EDUCATION Bachelor of CommerceMumbai University, India**1998-2001**Post graduate Diploma in Treasury and Forex Management ICFAI university, Hyderabad **June 2007**MBA Finance Keller Graduate School of Management, DeVry University, Chicago **June 2013 - Aug 2016** |