**Amaram Sudhakar Reddy**

**Certified Scrum Master** | **Certified SAFe 5 Agilist**

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Solutions-oriented professional with **14.4+** years of progressive experience in IT industry with the Specialization in Agile Scrum Methodologies. Converging on Web, client & server-based applications, plus customization of various products. As part of my assignments, I have driven in Agile Process, Scrum Teams Management, responsible for handling Development & Quality Assurance teams, Quality Reviews, Requirement Analysis, Application Maintenance, Functional Studies and controlling different phases of Development and types of Testing. Has expertise in handling prestigious clients like, Verizon, Novartis, Lloyds TSB (UK), MetLife, Disney, UBS, CoreLogic and Accenture. Have onsite exposure working with CoreLogic, Canada.

**Key Responsibilities**

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| * Scrum Master \ Release Train Engineer (RTE) * lead and demonstrate value-add principles to a team * Facilitating Scrum Ceremonies * Servant leader role trying to shield the team * Impediments management and resolution * Agile maturity Assessment & Gap Analysis * Coaching Teams on Agile methodologies * Metrics and Reporting * Capacity planning, PI Planning 30, 60 & 90 * Project Tracking & Co-ordination * Situational Awareness & Conflict Resolution * Continuous Improvement * Forecasting and Resourcing * Contrivance Process and Best practices * Dashboards and GAP Analysis Metrics * Estimations and Scheduling * Release Management * Automation & Devops prospects Enactment | * Business Analysis & strategy * lead a team to self-organization * Assisting with Business case * Requirement’s supervision & Communication * Product Backlog maintenance and prioritization * Facilitating Converting requirements to Business process flows/Epics/Features/User Stories * Grooming the User Stories with Scrum team. * Ensure development is done as per User Stories DOD * Traceability and Quality management * Preparing/assisting in knowledge base documentation * Review SIT & UAT test cases and participate in UAT * Planning and Monitoring * Translating and simplifying requirements * Project Management, Release Management * Vendor Management * Governance & provide status for key stake holders * Problem cracking & Decision construction |  |
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**TECHNICAL SKILS**

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| * **Scope of work** | Scrum Master & Release Train Engineer (RTE) |
| * **Agile Frameworks** | Scrum, Waterfall, Kanban & SAFe (Nexsus SAFe Agile) |
| * **Management Tools** | HP ALM/QC, JIRA, Version One, Confluence, Agile Central, Jira-Xray, Spira, Toad, MS Visio, Clarity |
| * **Database** | Oracle, MySQL |
| * **Automation Tools** | SOAP UI, UFT, Selenium |
| * **Domains** | Banking and Financial Services, US Mortgages, Insurance, Health Care and IME |

**Certifications**

**Certified SAFe 5 Agilist**

**Certified Scrum Master**

**Certified Software Tester – Advanced Level (Test Manager)**

**Awards & Achievements**

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| * Agile- Scrum trainer in Cognizant Internal academy * Cognizant - QE&A Pride for Q3-2015 | * Cognizant- Pillar of Excellence for the year 2016 |  |

**PROFESSIONAL EXPERIENCE**

**Scrum Master | Cognizant Technology Solutions Hyderabad- IN & Canada** | March ’14 – Present

*Cognizant is an American multinational corporation that provides IT services including digital, technology, consulting, and operation services*

***Clients****: Verizon, Lloyds TSB (UK), Novartis, MetLife, Disney and UBS*

***Projects****: Web/Client applications and Data migration projects in Health Care management and Media & Entertainment domain.*

*Banking/Financial Products in UBS.*

**Scrum Master:**

* **Scrum Master / Release Train Engineer** for 3 Scrum Teams, Extensive experience with Scrum Development Methodology
* Dense Project Management experience in complex / multi-faceted IT projects
* Sturdy communication and presentation skills thru both internal team members and external business stakeholders
* **Transformed** the teams from Waterfall to Agile-Scrum methodology. **Trained** teams in Agile- Scrum process
* Scrum Master in **SAFe** Agile framework
* Facilitating all Scrum ceremonies like Sprint Grooming, Planning, Daily Stand-up & Sprint Retrospection. **SCRUM** of **SCRUM** Meetings, Sprint Assessment.
* Making sure **Product backlog** is prioritized and cleaned up regularly by coordinating with product Owner
* Involving in **Program Incremental (PI) planning** and help the team in prioritizing the Features required for Release
* Coordinating with other Scrum team’s POCs and RTEs to discuss on dependencies and plan accordingly.
* **Coordinating** with Stakeholders and other management teams in terms of **perfections** and challenges in teams
* Running **Scrum of Scrums** and planning the mitigate **dependencies** to **resolutions**
* Involving Team in active discussion with various **Retrospective** ideas and trying to improve the velocity of the Team.
* Coming up with **DOR** and **DOD** for the scrum teams. Effective capacity utilization of each Sprint team.
* Expertise in formal personal development planning; and individual, team and process performance management
* Effectively utilizing **Agile Central, JIRA, VersionOne and Confluence** for all Scrum **Metrics** and product backlog maintenance.
* **Capacity** Planning and metrics preparations
* Making sure that **best practices** are followed in the Scrum teams
* **Servant leader** role trying to shield the team with external interference.
* Bringing in **Devops** mind set and starting with **CI-CD-CT** in the project
* Performing **Agile maturity assessments** and providing the Gap analysis
* Motivate Team and continuous learner
* Working with **Product Owners** in coming with **User stories** withINVEST criteria.
* Facilitate breaking down the requirements into **Epics > Features> User Stories, Sub Tasks** coordinating with Product Owner
* Understand the requirements of **Business** and facilitate BA’s and Product Owner to coming up with User Stories and effective prioritizing
* **Facilitate Grooming** the Scrum team with user stories and clarifying the doubts with Dev team during Sprint execution
* **Ensure Product Back log** maintenance and prioritization.
* Discussing with **Business/Product Owners** to understand the Business priorities and facilitate BA’s to come up with requirements accordingly
* **Gap analysis** with the requirements and Improvements
* Supporting Test team in **reviewing the Test cases** and providing sign of
* Supporting and performing **UAT** activities.
* Providing after **Implementation** post production support.
* **Establishing** detailed **program/application specifications** by leading **brainstorming** sessions with internal & external clients
* Fronted the requirements analysis and **managed** the User Stories
* Elaborate the details of Project
* Emphasize on detailed **Acceptance Criteria** (Given- When- Then) in User stories, are understood by Development Teams
* Comprehend business flow and expected behavior details using **flow charts and Visio** s, intensify if any gaps.
* Review **test artifacts** with stakeholders
* Driving **Transformations** with the team to improve the quality and savings with testing.
* Control risks, issues and dependencies within Business and IT stakeholders, also safeguarding the Scrum teams from external issues and hurdles.
* Serve as the scrum master through prototyping efforts. Provide management level reporting against all initiatives in the Innovation Studio.
* Coaching the Development Team in self-organization and cross-functionality
* Achieved outcomes by collaborative job expectations set to the team by planning, monitoring, and evaluating job results; coaching, counselling, and disciplining resources, initiating, synchronizing, and enforcing systems and policies.

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**Scrum Master/ Senior Test Analyst | Cognizant Technology Solutions Hyderabad- IN** |Jan’ 08 – Jan ‘14

***Client****: CoreLogic – Real Estate & Mortgage*

**Scrum Master & Quality Assurance**

* **Leading** Team of 9~ at Offshore.
* Facilitated SCRUM of SCRUM Meetings
* Facilitate team daily Sprint Ceremonies like Daily Stand-ups, Sprint Planning & Grooming, Retrospectives Meetings, Sprint User Stories Demos, Story Board and Release planning.
* Program managing the Project/Program Roadmap in sync with the product management (deliverables for upcoming sprints, releases)
* Tracking and coordinating on program/project Timelines/Milestones
* Performed and Owned all key Responsibilities (Coaching & Facilitating, Agile Implementation, Product Roadmap, Process Improvements, Estimation, Requirements Gathering, Defect Management, Knowledge Management and People Management)
* Involved in Web application and Mobile app Testing.
* Involved in preparation of **Test plan, Estimations**, preparation of Metric and Testing Schedule.
* Performed Black box testing, Functional testing and Regression testing of the application on multiple browsers.
* Test Case **Review** and Requirements Validation
* Supporting product owner with User stories writing.
* Wrote **SQL queries** to extract data from tables to verify the output data on the reports.
* **Point of Contact** between Off-Shore QA Team and On-Site associated Project Manager.

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**QA Engineer | Accenture Hyderabad - IN** | Sep ’06 – Sep ‘07

***Client****: Lloyds TSB – UK*

**Quality Assurance**

* Worked on multiple projects related to Banking and Mobile Banking Applications during my tenure.
* Worked on Banking Finacle core Applications as Test engineer performing testing on various web and mobile banking applications.
* Performed analysis of functional specifications and formulated test scenarios, test requirements.
* Creating Test Conditions and Test Strategy. Generated Test scenarios from user stories.
* Involved in Functionality, System and Data base testing, also Adhoc and Regression testing.
* Executing Test Cases using QC, Logging defects in QC, Prepared Test and Defect Reports.
* Participate in daily calls with state side team and present status report.

**EDUCATION**

**Bachelor of Computer Applications Osmania University-Hyderabad, India | June ’99 – June ‘02**