

Shamal Dorge

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SUMMARY

5 years' experienced Salesforce Developer and Admin skilled in Sales Cloud, Service Cloud, Field Service Lightning, and CPQ. Proficient in Lightning Flows, LWC, Apex, Triggers, and Visualforce.

WORK EXPERIENCE

Deloitte India (Offices of the US)

Pune, India

Sr. Salesforce Developer

Nov 2022 – Ongoing

Subsidiary of leading US based Financial Service company which operates the investment and asset management.

- Automated Events data processing, optimizing asynchronous automation for large volumes.
- Developed LWC framework for investment solutions.
- Implemented Salesforce LWC framework for Product rating and linking.

Salesforce Lightning Developer

Apr 2022 – Oct 2022

Leading Oil and Gas Company in the US

- Developed an efficient SFDC UI framework using LWC for Bid management, benefiting 500 Sales Managers.
- Enhanced Apttus-Salesforce integration for seamless Contract creation
- Implemented LWC-based Exhibit and Bids Approval/Rejection pages.
- Successfully resolved testing defects and deployed changes for a smooth Go-Live.

Salesforce Apex Developer

Aug 2021 – Mar 2022

One of the major United States airlines and world's largest low-cost carrier

- Designed & implemented Leave and claims management using Salesforce's OOTB features.
- Automated 100 claim tasks & approvals with Lightning Flows.
- Developed triggers for record management based on conditions. And deployed user stories using VS Code & CI/CD.

TSYS

Pune, India

Salesforce Engineer

Oct 2020 – Jul 2021

Leading Payment solution providers which provide payment processing services, merchant for the financial institutions.

- Developed Salesforce CPQ solutions for global payment business.
- Configured Products, Bundles, Price Lists, and Product Rules.
- Enhancements in integrating Salesforce with MOSS onboarding systems.
- Implemented bulkified Apex triggers. Utilized various Flows and Process Builders for business requirement implementation.

Aress Softwares and Education Technologies

Pune, India

Sr. Salesforce Developer

Sept 2019 – Sep 2020

Company is a leading UK provider of charging infrastructure for electric vehicles. It provides charging units for home, business, and public use. The company operates the Open Charge network which aims to offer a charge point everywhere drivers park

- Implemented Salesforce FSL configurations, Service Cloud customization, and Lightning Flows.
- Designed Lightning pages and custom components for Inventory.
- Developed bulkified triggers and custom Apex classes. Implemented Process Builder, validation rules, and Approval processes.
- Configured Reports and Dashboards for Commercial Teams.

Salesforce Developer and Administrator

May 2019 – Aug 2019

Wholesaler and Pharmaceutical Goods from Europe.

- Implementation of Salesforce Sales Cloud with the objective of managing and analyzing Customer Interactions and Data throughout the customer lifecycle, Streamline Configuration and Sales Process.
- Implemented Global picklists, dependent picklists, lookup/master detail relationships, and record Types to enforce data quality

Salesforce Developer and Administrator

Jul 2018 – Apr 2019

US based entrepreneurs that secure quick and fair financing to save time and cultivate sustainable growth

- Converting Classic Salesforce to lightning using lightning page components. User management to access new ORG
- Analyzing the existing classic ORG and plan the implementation strategy for Lightning migration and study of Salesforce readiness report

SYSTEM EXPERIENCE

Languages/Frameworks: Apex, Aura, LWC, HTML, JavaScript

Tools: Visual Studio Code, Workbench, Salesforce CLI, GIT, Bitbucket, Gearset, Rally, Azure Repository

EDUCATION

University of Pune

Pune, India

Bachelor of Engineering in Information Technology

Graduation Date: July 2018