

VISHAL KUMAR

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EXPERIENCE SUMMARY

- Having 3.8 years of professional experience in IT Industry Involving in various phases of Software development in Salesforce and Apttus CLM including Designing, Development, Unit testing and implementation of SFDC+Apttus CLM.
- Experience in capturing, analyzing, documenting and realizing the business requirements to design on Salesforce.com platform.
- Experience in creating Query Templates, Query Template Qualifiers, Query Template Filters, Agreement rules, Agreement Document Output Formats,
- Experience in creating templates, clauses, smart clauses, supporting documents, inserting merge fields, smart fields, lookup fields using X-Author Template.
- Experience in using all the features of X-Author which includes Playbook, Mark Clauses etc.
- Experience in implementing conditional logic on clauses and segments.
- Experience in implementing Dynamic Document Assembly and creating Doc Assembly Ruleset, Doc Assembly Rule, Doc Assembly Component and inserting Dynamic Section inside the template.
- Experience in IWA (Intelligent Workflow Approvals) and creating Approval Rules, Approval Processes, Steps, setting up Delegate Approvers etc.
- Experience in creating Custom objects, creating the relationships/junction objects like Master-Detail, lookups, Fields, Objects, Tabs, Page Layouts, Field Level Security, Record Types, Validation Rules, Relationships, Email Templates, Sharing Settings, Sharing Rules, Users, Profiles, Permission Sets, List Views, Public Groups, Queues.
- Experience in automating business process using Workflows, Process Builder and Approval Process, Assignment Rules and Role Hierarchy.
- Knowledge in Apex coding, Triggers, import/export records to Salesforce via Data loader.
- Knowledge on Batch and Schedule Apex classes.
- Experience in deploying using Change Set and Workbench.

CERTIFICATIONS

- Salesforce.com Certified Administrator certification.
- Salesforce.com Certified Platform Developer I.

TECHNICAL SKILLS

Programming Languages	Apex
Technology	Apttus CLM, Salesforce.com CRM, Force.com
Tools	X-Author for Word, Import Wizard, Data Loader, Workbench
Methodology	Agile

WORK EXPERIENCE

- Working as **Software Engineer, Dextara Digital Hyderabad** from April 2020 to till date.
- Worked as **Associate Consultant, Wipro Technologies Hyderabad** from June 2017 to March 2020.

RELEVANT PROJECT EXPERIENCE

Project Name: Verizon- Apttus CLM Implementation- Project

Project Description: Verizon Wireless is an American telecommunications company which offers wireless products and services. It is a division of Verizon Communications. Verizon Wireless is the second-largest wireless carrier in the United States, with 120.3 million subscribers as of the end of Q3 2020.

Responsibilities:

- Created Query Templates, Query Template Qualifiers, Query Template Filters, Agreement rules, Agreement Document Output Formats,
- Created templates, clauses, smart clauses, supporting documents, inserted merge fields, smart fields, lookup fields using X-Author Template.
- Used all the features of X-Author which includes Playbook, Mark Clauses etc.
- Implemented conditional logic on clauses and segments.
- Implemented Dynamic Document Assembly and created Doc Assembly Ruleset, Doc Assembly Rule, Doc Assembly Component and inserted Dynamic Section inside the template.
- Created Approval Rules, Approval Processes, Steps, Delegate Approvers etc.
- As a developer and Admin I'm dealing with Configuration and customization.
- Created Custom Profiles and Permission sets to distribute user rights and functionality accordingly.
- Working on the user stories accordingly.

Project Name: T-Mobile USA Inc. - Metro-by-T-Mobile RFP - Salesforce Implementation-Project

Project Description: T-Mobile USA, Inc. provides wireless voice, messaging, and data services in the United States. It operates GSM/GPRS/EDGE 1900 voice and data network; Wi-Fi wireless broadband networks including roaming sites; and 3G wireless broadband networks. The company offers a range of products and services, including games and applications for mobiles; Internet and e-mail; messaging; music and sounds; handset

protection services from loss, theft, accidental damage, or malfunctions; voice mail; and wallpapers. It serves approximately 33.4 million mobile customers. The company is headquartered in Bellevue, Washington. T-Mobile USA, Inc. is a subsidiary of Deutsche Telekom AG.

Responsibilities:

- Done various configurations which includes editing lightning pages, tab alignments, editing page layouts, assigning record types, enabling access to profiles, creating sharing rules.
- As a developer and Admin I'm dealing with Configuration and customization.
- Created Custom Profiles and Permission sets to distribute user rights and functionality accordingly.
- Implemented Process builders, workflows and validations as per the requirements.
- Working on the user stories accordingly.

Project Name: Union Bank of California

Project Description: Union Bank is implementing salesforce.com Service Cloud application in support of Transaction Banking Client Delivery's conversion from Amdocs to Service Cloud.

Responsibilities:

- Worked with various salesforce.com standard objects like Accounts, Contacts and Cases.
- Creation and Implementation of Custom objects, Fields, Record Types, Page Layouts, Field Level Permissions, workflows, approvals and validation rules as per the requirement.
- Worked on service cloud specific process like email-to-case, web-to-case and case assignment rules etc.
- Created Custom Profiles, Roles, Public Groups and Permission sets to distribute user rights and functionality.
- Worked on SOQL and SOSL queries to get data from different related objects.

Project Name: Recruiting App (POC)

Project Description: It is an applicant tracking system where we track every information about getting an employee hired. Starting from getting information about which positions are open, which candidates have applied for job, who got selected and rejected and which all positions have been closed.

Responsibilities:

- It is a project based on Salesforce Classic.
- Worked in the 'Recruiting App' which included the configuration task in UI as :
- Created app, tabs, custom objects, and custom fields.
- Created picklist, field dependencies, validation rules, page layout, and search layout.
- Created buttons, actions, record types, managing profiles, permission sets, sharing settings.

- Established relationship between objects i.e. master detail and lookup relationship, creating junction object for many to many relationship.
- Created new domain, process builder, workflow rules, Email Alerts.
- Writing functions within apex classes.

EDUCATION DETAILS

QUALIFICATION	INSTITUTION	YEAR OF PASSING	PERCENTAGE
B.TECH	C.V. Raman College Of Engg., Bhubaneswar	2016	7.00 CGPA
XIIth	D.A.V Public School, Gaya	2012	70%
Xth	D.A.V Public School, Gaya	2010	9.2 CGPA

Place: Hyderabad

Date: (Vishal Kumar)