**Swathi S**

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**+91 8754728416**

# Experience Summary

Having 2.8 Years of experience as a Salesforce Developer/ Testing and also having experience in Testing and Production Support.

Having 10 months of experience as Manual tester and PHP developer.

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| **Organization** | **Designation** | **Duration** |
| Tech Mahindra, Chennai | Software Engineer | May 2018 – At present |
| Pixel Studios, Chennai | Manual tester/Developer | July 2017-April 2018 |

**Professional Summary:**

* Extensive experience in CRM functionalities.
* Experience in customizing objects and creating new workflow in Salesforce Application.
* Well acquainted building Salesforce application for an organization with much security feature (Apex classes, Apex Triggers, SOQL).
* Modified and Implemented Approval processes and created Approval steps, which used Email Alerts, Field Updates, Process Builder, related tasks, Time-based Triggered tasks to implement business logic.
* Developed Email Templates.
* Worked in OWD, Profile, Role, Public Group, Permission set.
* Worked in Case Assignment and escalation Rules.
* Worked in Salesforce Survey forms.
* Experience in writing Batch classes and Scheduler classes.
* Deployed applications from Sandbox to Production using Change sets.
* Experience in Manual testing and worked as PHP developer.

**Certifications:**

* Salesforce Admin
* Salesforce Platform Developer I
* Salesforce Sales Cloud Consultant
* Copado Admin

**Qualification:**

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| **Degree** | **College/University** | **Percentage** |
| Bachelor of Engineering(CSE) | National Engineering College, Kovilpatti. | 8.9 |
| HSC | K.Kamarajar Matriculation Higher Secondary School, Sivakasi. | 90.6 |

**Project: Pricing enhancement in Sales Cloud**

**Client**: Solenis

**Role**: Developer/ Admin

**Roles & Responsibilities**:

* Created Approval process, approval steps.
* Worked in apex classes and apex triggers.
* Created workflow and email alerts for business flow.
* Worked in Deployment.
* Worked in Test Classes
* Worked in Page layout, Formula field, Validation Rule and OWD.
* Worked in Email Template
* Created and customized objects, Fields, page layout, Record Types and validation rule.

**Project: Asset Integration from SAP to SFDC**

**Client**: Solenis

**Role**: Developer/ Admin

**Roles & Responsibilities**:

* Created and customized objects, Fields (external ID), Record Types and validation rule.
* Worked in workflow rules.
* Worked on Field update.
* Worked in System Integration Testing(SIT).
* Worked in Page layout, Formula field, Validation Rule and OWD.

**Project: Application Inquiry Request in Case Object**

**Client**: Solenis

**Role**: Developer/ Admin

**Roles & Responsibilities**:

* Created Case Assignment and Escalation rules.
* Worked in apex classes and apex triggers.
* Created workflow and email alerts for business flow.
* Worked in Deployment and Test Classes
* Worked in Page layout, Formula field, Validation Rule and OWD.

**Project: Field Service Lightning for NA & EMEA region**

**Client**: Solenis

**Role**: Developer/ Admin

**Roles & Responsibilities**:

* Worked in Objects related to FSL (Work Order, Service Appointment, Operating hours, Service region, Service Territory, Service Resource etc.,).
* Created Workflow rules and related email notifications.
* Worked on process builder for the business logic.
* Worked in Approval process and related approval steps.
* Customized settings on FSL mobile application.
* Worked on Quick Actions.
* Worked on Apex classes, triggers, test classes.

**Project: Employee Tracking System using Biometric Handheld Device**

**Client**: Pixel Studios

**Role:** Developer/ Tester

**Roles & Responsibilities**:

* Developed PHP pages.
* Testing the clock in & clock out through Biometric functionality in Mobile application.
* Worked in table creation and column creation.
* Worked in Deployment.

**Personal Details**

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| **Personal Information** |  |
| Date of Birth: | 7th July,1995 |
| Languages Known: | Tamil/English |
| Gender: | Female |
| Marital Status: | Single |
| Nationality | Indian |
| Communication address: | No.119/120, Shanthi Nagar 2nd extension, Perumbakkam, Chennai-600119. |
| Mobile No: | +91 8754728416 |
| Email: | [sswathi7795@gmail.com](mailto:sswathi7795@gmail.com) |

**Description**

The Above furnished details are true up to the best of my knowledge.

**Yours Sincerely**

**Place:** Chennai

[Swathi S]