

**Vinod Rajan**

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### Summary:

Thirteen Plus years of successful career experience in the field of SOFTWARE TESTING. Gained knowledge in domain such as Title Insurance, Pharmaceutical, Logistic and Mobile application.

### Skill Sets:

#### Functional Testing:

Lab Setup Accomplishment, Cloud Based Testing (PaSS), Middleware Testing (TIBCO), Regression Testing, System Testing, Interface Testing, Web Services Testing, User Acceptance Testing, Documentation Testing (Operation Qualification Document and Help files Verification).

#### Non - Functional Testing:

Security Testing, Compatibility Testing, Worked in Certification team to certify Product in different environment, Installation Testing (IQ Document), Performance Testing. Patch Testing.

#### Quality Process:

Agile Methodology, Iteration Planning, Test Planning, RTM, Test Coverage, Estimation Review, Test Case review, Defect Resolution, User Story demo to client. Escape Analysis/Root Cause Analysis, Iteration Closure review, Iteration Retrospection. Perform Internal Audit.

#### Team Management:

Training New Joiners, Resource Planning, Performance Appraisal comments for team members. Co-Ordinating with Interface teams. Handling Interruptions, Impediment Handling and Decision making.

#### Kaizen:

eStatus Data Migration Validation.

### Education:

**Academic Qualification** : M.C.A., MBA.

**Certifications** : ISTQB (Foundation), Project Management (LinkedIn, PMI) Certified.

### Professional Experience:

**First American (India) PVT Ltd.**  
**Principle QA Engineer.**

**September 2010 – Till Date**  
**Product: eStatus.**

eStatus DYNAMIC is a web based application which handles 24 hours real estate transactions information, such a Escrow Files details, Buyer information, Lender Information, Property information etc.

#### Responsibilities:

- Weekly/Status meetings to discuss about Release Plans/Status of work assigned with Onshore Product Owners.
- Responsible for conducting scrum meeting, Following Agile Process/Methodology (Which includes Iteration Planning, Poker Session – Story points assignment, Daily SCRUM updates, Create/Assign/Review/Burn Tasks, Sprint retrospective meeting, handling impediments).

- Preparation of Test Plan, Task Estimation (Wide-Band Delphi), Test Design, Test Execution, Defect Resolution meeting, Test Summary Report, Monthly Report.
- Review of User Story/SEDAF, Test Case, defect report, Help File Review in Application (What's New), Release Notes.
- Co-ordinating with Onshore and Offshore team in terms of testing Queries/Clarifications on Requirements, User Story demo to client and project release execution.
- Conducting Interviews for the QA team.
- Responsible for eStatus team Audit compliance for QA Team. Involved in conducting Audit for cross functional team.
- Assessing and updating Appraisal Review Comments on QA Team members. Providing 360 degree review for team members.
- Training Plan for New Joiners in Team.
- Ensure release execution is smooth.
- Product Support (Migration/Patch/Interface Testing/Vera code Changes - Manual Penetration Test).
- Contribution towards Center of excellence - Quality team on continuous process improvement.
- Contributed to companies Center of excellence - security team on security measurement parameters for application.
- Played a major role from QA team on eStatus REWRITE, Workflow Migration, Data Migration, Server Cutover – Migration.

## TECHNICAL SKILLS

<b>LANGUAGES</b>	:	.net Core 2.0.
<b>FRONTEND</b>	:	Angular 5.
<b>DATABASE</b>	:	SQL Server 2018
<b>AUTOMATION TOOLS</b>	:	AXE 4.0, Visual Studio 2019 - (MTM) / Test HUB.
<b>Bug tracking Tools/ Config Management</b>	:	TFS 2019.

**KTWO Technology Solutions PVT Ltd.**  
**Senior Software Engineer.**

**September 2008 – September 2010.**

**Client** : **1world.**  
**Product** : **1world.**

1world – The focus of 1World Communications is to provide mobile business solutions that help minimize communication costs not only for the corporate but also consumer market. 1world bridges the communication gap between different network group by providing features such as Chat, Email, Offline Messages, Instant Messaging, User Profile, SMS, Reports, Chat Rooms, Contacts along with other networks like Yahoo, MSN, Face book and Twitter etc... in a single roof.

### Responsibilities:

- Played test coordinator role for 1world UAT team.
- Prioritize tasks in pipeline and Assigning Task to team.
- Efforts Estimation preparation.
- Mentoring Shared resources and team members.
- Assessing team members.
- Process Document Updating (Test Plan, RTM, Work Assignment, Mantis Bug Report, TSR and TRR preparation).
- Understanding requirements.
- Preparing UAT Test Cases, reviewing UAT test cases, incorporating review comments on UAT test case and execute UAT Test cases document.
- Attending Issue resolution meeting for UAT team, Defects verification.
- Attending weekly UAT status conference call with client and discussing about the status.

- Attending walkthrough, Meeting for any project related discussion and presenting the same to team.
- Coordinating team for ensuring complete team efforts are logged in timesheet.
- Verifying Installation Qualification document for all the 3 clients related to Win32 client, J2ME client and WinCE Client.
- User Manual and installation guide verification.

**Client** : **Deccan Cargo.**  
**Product** : **ECDS.**

ECDS – Express Cargo Delivery System is a product which comprises entire end to end Logistics transactions starting from raising a Pickup request in Call Center to Proof of Delivery generation in Service Station Inbound. ECDS consist of many Modules such as Call Center, Service Station Outbound, Ramp, HUB, Service Station Inbound and Surface HUB. ECDS also consist of other supporting modules such as MDM (Master Data Management). MDM is a place where Master Data for ECDS is been provided.

#### **Responsibilities:**

- Playing a Test Co-Ordinator Role in the team.
- QA Process Document Updating (TP, RTM, Test Case Statistics, Task Allocation Sheet, Test Summary Report and Test Result Report). Open Issues List preparation and verifying the same.
- Attending walkthrough, Meeting for any project related discussion and presenting the same to the team.
- Assigning and Prioritizing task for the team members.
- Requirement Analysis and User Case Preparation.
- Test case Design, Review and Execution.
- Handling Customer Observations related to ECDS Product.
- Providing inputs to User document preparation, Operational Qualification document, Installation Qualification document for documentation team and verifying the same.
- Mentoring new joiners' in team.

**Arisglobal Softwares Private Ltd.**  
**Senior Software Engineer.**

**July 2006 – August 2008.**

**Client** : **Pfizer, MERK, ICON, AKOS and GE (HealthCare).**  
**Product** : **ARISg.**

ARISg – Adverse Reaction Global Information System is a product for systemizing the adverse reactions consequences on drug usage, which also involves in generating, various standard and authority reports for information analysis and to inform authority as well. ARISg is mainly divided into 2 categories, ADMIN and ARIS. Admin – related to configuration of parameters for all the modules related to ARISg, where as ARIS is focused on operational end. On installation side both ARIS and ADMIN deals with installation of Report servers, Distribution Servers, Workflow servers, MEDDRA Term loading, User document installation and third party tools installation (BOXI) with ARISg application. Related to the feature ARISg is powered by AER Creations, Security privilege on users roles, Report generations, MEDDRA, Workflow design creation.. Custom Table and Field Addition, Company product creation, Distribution of AERs, Batch Processing, Unit Creation and AER Version creation with manipulation etc ...

#### **Responsibilities:**

- Been a module lead for BOXI module.
- Providing Implementation Support at clients place (Accenture).
- Handling Customer issues related to ARISg Product Support team.
- Coordinated with documentation team for preparing User document, Operational Qualification document, Installation Qualification document and verifying the same.
- Preparing efforts summary, project efforts tracking and Work Assignment preparation.
- Been a member of Certification team, Prepared Test Bed Setup, Tested and certified ARISg in various environments.
- Mentoring new joiners on transferring product knowledge.

- Attending walkthroughs for new enhancement and review record analysis on FSD.
- Test Case Execution, Design and Review done for ARISg PQ Team, QC team.
- Process Verification (SHF, WA, TP and Open Issues List).
- Verifying release notes for new enhancements related BOXI.

#### Personal Details:

**Nationality** : Indian.  
**Passport No** : T8303411.  
**Hobbies** : Photography.