

**Career Objective:**

Seeking a challenging and growth oriented position in a Software development organization that will contribute to the growth of the company and enrich my professional career.

**Professional Summary:**

* Having around 4 + years of experience in developing on-demand applications on Salesforce.com platform using apex programming language.
* Having good experience in the development of Apex and VF Pages.
* Experiencein **Administration**, **Configuration**, **Implementation**, **Lightning**, and support experience with **Salesforce platform**.
* Worked on **Lightning Process builder**flows**, Connect API**, **Chatter** and **quick Action.**
* Experience on developing Triggers, classes, Workflows, Approval process, assignment rules formation, Auto-response, email Handler, formula, and validation rules.
* Having experience on roles and profile creation.
* Having development experience on batch apex, scheduled Apex.
* Creation of Users, Roles and Profiles and applying securities at all levels.
* Designing of an Application and Creating Objects with respective to the Application.
* Creating Tabs with respective to the Objects.
* Designing of Page layouts and applying securities at Page layouts.
* Creating Validation Rules based on the requirement.
* Designing Workflows and Approvals on respective Objects.
* Good knowledge in importing data with Import Wizard and Apex Data Loader mechanisms.
* Writing code for database related operations such as SOQL, SOSL
* Designing Triggers on various Objects with respective to the requirement.
* Ability to work in a team and individually with adaptability to any environment
* Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, report folders, design of Visual Force Pages, Dashboards and various other components
* Experience on test g writing, deploying components and issues resolution.
* Support and solve key implementation & production issues and demonstrate ability to drive successful resolution

**Working Experience:**

* Working as a Software Engineer in Accenture (under payroll Techmagix IT Solutions Pvt Ltd) from Oct 2018 to till date.
* Worked as an Associate Software Engineer in Techmagix IT Solutions Pvt Ltd from July 2016 to Sep 2018

**Educational Qualification:**

* Bachelor of Technology(B-Tech) ECE in 2010

**Technical Summary:**

**CRM** : Salesforce.com CRM

**SFDC Technologies** : Apex, Lightning Application, Visual force, Apex Classes, Apex triggers, Visual force Pages, Batch Apex, Schedule Apex, Workflows and Approvals, Case Management.

**Languages** : Apex

**Database** : SQL, pl/SQL, SOQL, SOSL

**Web Technologies** : HTML, CSS, Java Script.

**Operating Systems** : Windows 2000/XP

**Tools** : Eclipse, Force.com IDE, Apex Data Loader

**Project - 01**

**Project :** E Health Record

**Client** : E Health Record, USA

**Environment :** Salesforce.com configuration, APEX Data loader, APEX, Lightening

**Role :** Salesforce Admin/Dev

**Description**:

I am working as a SFDC developer for **E health record** and doing production support activities. This system provides Patient Administration, Billing and Pharmacy Management functions for the hospital. The major functions of Patient Administration module included Allocating Registrations, Recording Personal Details, Handling Hospital Admissions, Assigning Insurance Details, and Recording Transfers within the hospital and Creation of Discharge Summary. The Billing module allowed Billing and receivables, looked into multiple modes of Payment and Rates Definition for Services.

**Responsibilities:**

* Worked as team member and performed the roles of Salesforce.com Administrator in the organization.
* Developed custom objects, triggers and workflows.
* Involved in Setting up Users, roles, profiles and Security settings.
* Designed and developed Apex Triggers for various functional needs in the application.
* Involved in data mapping and migration of data from legacy systems to Salesforce.com Objects and fields.
* Customized page layouts for Contacts and Accounts depending upon client requirement.

**Project - 02**

**Project :** AutoMet

**Client** : MetLife

**Environment :** Apex, Visual force, Trigger, Security setting, Designing of custom Objects, Custom report Dashboard.

**Role :** Salesforce Admin/Dev

**Description**:

This is basically a HR/Leave process application. This application is designed to maintain various stages of leave/notice period process credit/request/approval like employee got their monthly leave in the end of the month as per company policy in their individual account & then they request as per availability for the leave then their supervisor approve every individual request after their leave balance reduced from main balance.

**Responsibilities:**

* Worked on various Salesforce.com customizations - creation of customized business objects
* Worked on Validation rules, Workflow Rules, Page layouts to suit to the needs of the application.
* Worked on custom fields and validations to new and existing objects and added custom functionality using custom controllers.
* Defined Lookup and Master-Detailed relationships on the objects
* Configured Data Loader and uploaded data in CSV files into sales force, checking for the correctness for the data
* Creating different visual force pages and Apex classes
* Working on various Triggers for various functional needs in the application

**Project 03**

**Project**  : Campmor CRM

**Client**  : Campmor (USA)

**Environment** : Salesforce.com, Apex, Visual force, JavaScript

**Role** : Salesforce Developer

**Project Description:**

Campmor (USA) is a recreational equipment retailer that was established in Bogota, New Jersey in 1978. The retail store is in Paramus, New Jersey, and offers much of what is offered online and more.

Campmor is an application developed to help Client in reaching more customers and not to miss valid potential leads and also to make customer buying process more user friendly and rapid unlike their old website where it was not a dynamic or user/client interactive and it failed in providing much information about customer purchases and their preferences. But, in background, this application tracks the consumer purchases, their updated contact details and tracking down their location of purchase, generate potential leads, create contacts out of registrations, greets customers on their birthdays and anniversaries and saving all these important information of consumers which is treated as wealth by the client. Further client is using the information gathered through the application which we developed, for analytics and thus helping them in making their business decisions intensively and affectively now.

**Responsibilities:**

* Developed Apex Classes, Triggers and Workflow rules to meet their business requirements.
* Customized User Roles, Role hierarchies, Profiles and Sharing settings to ensure that the data security is available only to the authorized users
* Supported application code deployment from Test to Production environment using change Set and Force.com IDE.
* Created new sandboxes and deployed Components and Data from one environment to another and managed sandbox refreshes
* Developed Custom Objects & Fields, Tabs and Visualforce Pages.
* Customized Custom and Standard fields, page layouts, record types, searching, list views, queues, reports, and dashboards. Maintained and created workflow rules, validation rules, formula fields, escalation rules, auto-assignment rules
* Documented & Maintained overall system configuration, change control, and enhancements.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Involved in Mass imports and exports of data.
* Worked under the scrum process (JIRA) tool to develop the technical tasks of the project.
* Worked on Migration tools Force.com IDE, Eclipse and have knowledge of Change set migration code and configuration from the Dev sandbox to Production.
* Interacted with the Salesforce.com premium tech support team on a regular basis.
* Worked on various AppExchange products according to the needs of the organization.