Hinduja Upadhyay

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Profile Summary

Certified Salesforce Developer holding industry experience of 4.5 years relevant with Salesforce.com. Extensive experience of automating complex business processes using declarative features such as workflows, approval process, dynamic approval process, sharing rules and validation rules. Experience using Salesforce.com's Creating Roles, Profiles, Email Services, Page Layouts, Workflow Alerts and Actions, and Approval Workflow. Experienced in Salesforce FSC , nCino, Force.com Apex Classes, Apex triggers, Integration, Aura Component and Force.com API along with Salesforce Einstein Analytics.

Professional Snapshot

- 4.5 years of experience in Salesforce, nCino, Financial Services Cloud, Einstein Analytics, System Integration, Continuous Integration.
- Extensive experience in design and development of Salesforce-based applications using **Apex, JavaScript ,REST and SOAP webservices , HTML, XML , CSS , SOQL , SOSL ,Admin Configuration, Einstein Bot and Dialogflow (Google).**
- Automated processes using Salesforce automation tools, such as Process Builder, Workflows, Formulas, Flow, Assignment Rules, E-mail Alerts.
- Well experienced in delivering key projects in **Agile** Development Environment.
- Have good understanding of layered architecture in project development life cycle.
- Proactively identified areas of improvement and functional gaps in Salesforce Applications.
- Created and maintained technical documentation including process documentation, naming and commenting conventions and Salesforce policies/procedures.

Certification

- ❖ *Einstein analytics and discovery certification*
- ❖ *Salesforce Certified Platform App Builder*
- ❖ *Salesforce Certified Platform Developer I*
- ❖ *Salesforce Certified Administrator*
- ❖ **JavaScript Developer *I***

Awards and Achievements

- I was awarded with ON THE SPOT AWARD For my potentials towards the project.
- I was awarded as Star performer of project.
- I was awarded as ACE (Accenture Center of Excellence) for my dedication towards the unit.

Experience

❖ **Accenture India**   **April 2019 - Present**
   Magarpatta, Pune Maharashtra

Designation: Application Developer Senior Analyst
Role: Senior Software Developer

Client : Fifth Third Bank
Synopsis :
Roles and Responsibilities:

- Participated in communication of business, Technical Design and system requirements with client and home office team and documenting the same on the design document.
- Designed the application based on identified architecture and support implementation of design by resolving complex technical issue occurred during development, deployment and support phase.
- Identify bottlenecks and bugs, and devise solutions to these problems.
- Passionate about customer focus, with the understanding of business impact to drive system improvements and Product Development.
- Configuring the Org as per the business requirement with custom components and OOTB feature.
- Ability to help debug and optimize code, conduct technical troubleshooting if required.
- Have functional knowledge of Loan Origination and lending using nCino.
- I have been nominated as Trainer to provide the training to the juniors and conduct session for them.

❖ **Tata Consultancy Services**   **Oct 2016 – April 2019**
   Sahyadri park, Pune Maharashtra

Designation: System Engineer
Role: Developer
Client: General Electric (G.E): Java webservices

Roles and Responsibilities:
- Detailed PRL (Project Requirement List) Gathering and analysis
- Development of APIs (SOAP and Rest services)based on functional requirement as per user stories
- DevOps
- Participate in Design Reviews & code reviews
- Maintaining the Documentation
- Suggesting and implementing new solutions to improve team productivity and process
- Individually worked on applications for end to end development process

Education Summary

PILLAIS INSTITUTE OF TECHNOLOGY (Oct 2012- June 2016)
(Computer Science Engineering)
- Completed Bachelor of Engineering from Computer Science Engineering from **Mumbai** university holding an aggregate of **8.22** CGPA

SIWS
- Secured an aggregate of **76.67%** in High Secondary School from **STATE** Board 2012.
- Secured an aggregate of **85.03%** in Senior Secondary School from **STATE** Board 2010.