Megha Kumari

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To move into higher technology area, which provides a challenging position in the Quality Developing and Testing to utilize my skills for the growth of organization and to pursue a career which will challenge my skills, ability and education as well as provide me an opportunity for advancement and strive towards my pursuit of excellence.

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* Having around 4 years Exp. in **Salesforce** **Testing(Manual and automation)** and 3 .5 years of experience in **Appian BPM Testing**
* Experience in Manual software testing (**Web Based and mobile based application**).
* Testing of windows and web based applications on various environments.
* Testing of mobile applications on different supporting environment in iPad and iPhone.
* Automated Salesforce apps using **Accelq** **tool** for web based applications.
* Automated Salesforce apps using accelq tool for mobile application with help of simulator.
* Sound exposure to Software Test Life Cycle, Software Development Life Cycle, Bug Life Cycle and Agile Methodologies.
* Expertise in various types of testing like Functional, Integration, Regression, Smoke, System, Acceptance, Beta Testing etc.
* Sound experience of writing test cases scenario Pre-Condition creation data, test cases execution using HP ALM, Defect tracking using JIRA tool, toolkit.
* Coordinating and interacting with Client and team member.
* Having good analytical and communication skills for analyzing the business needs and interaction with the client on daily basis.
* Gathering Requirements from client and onsite coordinator on basis of daily call.
* Well versed with Database SQL Server.
* Having good practice on API integration testing using Postman and Avaya tool.
* Having good knowledge on security testing and user creation.
* Hands on experience in usage of testing tools JIRA
* A team player with strong organizational abilities and prioritizing skills.

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_E****ducational* ***Q****ualification****\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree/ Course** | **Institution** | **University / Board** | **CGPA % of Marks** |
| **B-Tech(IT)** | Gandhi Institute of Engineering and Technology, Gunupur(Odisha). | BPUT | 68% |
| **H.S.C** | Gaya College, Gaya | B.S.E.B | 68.04% |
| **S.S.C** | Spring Dales School, Gaya | B.S.E.B | 78.00% |

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_T****echnical* ***S****kills\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

* Operating Systems : Window 7, Window 8 and Window 10,

 MAC Air, MAC Pro, iPhone, iPad.

* Tools and Utilities : Accelq, JIRA, Ayava, toolkit, HP-ALM.
* Web Technologies : Html.
* Database : MySQL.

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_W****ork* ***E****xperience\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

**Accenture, Bangalore (**<https://india.jobs.accenture.com/Default.aspx>)

**Project** **Name**: Lash Fusion Project, Boston Scientific

**Client:** Amerisource Bergen, Boston Scientific

**Role**: Salesforce Tester and COE

**Designation**: Senior Software Engineer

 **Project Description:**

**Amerisource Bergen Lash Fusion- Salesforce Tool**: More than a CRM platform, Fusion combines dozens of best-in-class technologies with workflows that are customized for patient support services. Fusion supports manufacturers by accelerating speed to therapy for patients, improving patient and provider engagement and generating actionable insights.

**Boston Scientific Salesforce Tool:** Boston Scientific is a part of Life science industry which deals with the manufacturing of medical equipment.

**Tools:** HP ALM, Toolkit, Postman, Avaya, Accelq

**Responsibilities:**

* Functional Testing of all business services which comes under Salesforce CRM platform
* Automation Testing of Salesforce apps using Accelq tool
* Resolving issue and enable the team for mobile automation
* Gathering requirements from client through functional design documents
* To understanding of Business Requirements and Specifications, Requirement Reviews.
* To send query's to Business Analyst after test case or requirement review.
* Performed all types of testing, Functional, Ad-Hoc testing, Smoke testing, sanity etc in all environment
* Preparing test cases scenario, Pre-Condition data, and execute test cases and managing the related activities in HP ALM tool.
* Identifying the bugs and reporting in toolkit tool.
* Attending team meeting to discuss progress of the team tasks daily.
* To help junior and seniors’ resources.

**GENPACT *Headstrong* Capital Market, Bangalore (http://www.genpact.com)**

**Project Name:** APPIAN Project (6 May 2015 –26 Feb 2019)

**Client:** Chicago Mercantile Exchange (U.S)

**Role:** Software Tester as a Team Member

**Designation**: Consultant

**Project Description: CME -Appian BPM- Tool**: Appian is technology that follows BPM (Business Process Management). There are so many applications under Appian Umbrella which is to be tested by user. BPM is term that has evolved over the past few years from software tools to technology suite to management system. Business process management (BPM) is a field in operations management that focuses on improving corporate performance by managing and optimizing a company's business processes. It can therefore be described as a "process optimization process."

**Tools:** JIRA, Soap UI and Putty.

**Responsibilities:**

* Manual Testing of all applications which comes under APPIAN Umbrella.
* Gathering requirements from client and onsite coordinator on daily basis call.
* To understanding of Business Requirements and Specifications, Requirement Reviews.
* To send Mom to client and team member.
* Database testing.
* Negative testing, Functional, Ad-Hoc testing, Smoke testing.
* Preparing test cases scenario, Pre-Condition data, and execute test cases and managing the related activities
* Identifying the bugs and reporting.
* Defect Reporting & tracking in JIRA and defect retesting on consequent releases.
* Attending team meeting to discuss progress of the team tasks daily.
* Defect review meetings with development team.
* Prepared weekly Status report.
* Prepared Daily Status report.
* To help team member.

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* Received Bronze Re-award in the form of certificate in 2015.
* Received Team Order Merit Re-award in the form of certificate in 2016.
* Received Silver Re-award in the form of certificate in 2017.
* Received Bronze Re-award in the form of certificate in 2017
* Best Performer (Employee of the Quarter) of the project in March 2017.
* Received Silver Re-award in the form of certificate in 2018.
* Received Customer kudos multiple times for good work in project from client.
* Received so much appreciation on application (HR On-boarding and Product development) to handling alone.
* Received star of the month and appreciations from client in new organization
* Received ACE reward in the form of certificate in 2021.

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* **ISTQB** Certified at foundation level.

Organization: International Software Testing Qualification Board

Description: This is the Certification in Software Testing foundation level. Have good

 knowledge of manual testing concepts

* **NCFM** Certified in Finance Beginner module.

 Organization: National Stock Exchange of India Ltd.

 Description: Certified in beginner module of NSE’s certification in financial Markets (NCFM). That contains basic overview of Stock exchange and its related financial terms

* **ADM 201 Salesforce** Certified at beginner level of Salesforce.

 Organization: Accenture

 Description: This certificate provide candidate with necessary information about the Administration exam. This certificate is mainly targeted to candidate who want to build their careers in Administration domain and demonstrate their expertise.

 ➢ **Salesforce Certified Platform App Builder Certification**

 Organization: Accenture

 Description : This certificate is intended for an individual who has experience developing custom application on the lightning platform, including practical application of the skills and concepts.

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* **Date of Birth:** 22/01/1993.
* **Passport:** Valid till 2024.
* **Languages:** English, Hindi.
* **Strengths:** Self-motivated, take comments as a positive way, Hard Working, Adaptability, Quick Learning.