



Nandini Chukkaluru

PMP®, CSM®

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Professional Summary

A **Certified PMP®(Project Management Professional)** And **CSM®(Certified Scrum Master)** with more than 6 years' experience in providing end-to-end management over large scale IT implementations. Adept at liaising with product owners/customers and technical team for gathering business requirements, analysing, planning and implementing them to achieve on-time, on-budget and on-spec project requirements. Proficient in merging customer needs with business requirements with due consideration to budgetary and time constraints while meeting the project deliverables. Highly skilled in streamlining work and leading high performing individuals while identifying and implementing the best practices. Proven track record and appreciation for excellence in servant leadership; in enhancing team productivity, quality assurance, and customer satisfaction.



Key Skills

- Leadership
 - Servant Leadership
 - Cross functional collaboration
 - Team building and mentoring
 - Customer relationship, Sprint meeting, Review meetings
 - Stakeholder Management
- Project Management
 - Agile, Waterfall and Hybrid
 - Software Development and Systems Engineering
 - System Migration and Integrations
 - Knowledge transfer
 - Lessons Learned and OPA updates
- Project Life Cycle
 - Requirement analysis and Return on Investment
 - Project Charter, Scope, Schedule and Cost Management
 - Product backlog, Sprint backlog, Daily Scrum
 - Quality Assurance, Audits and inspection
 - Testing and Rollout



Key Attributes

- Cross cultural communication
- Leadership and responsibilities
- Ethics and Trustworthiness
- Critical thinking and negotiation skills
- Team Work and Collaboration
- Crisis intervention and risk management



Tools and Technologies

- GitHub, Jenkins, WinSCP, Apache Maven, Putty, Eclipse, Splunk, JSON,XML, Perforce, PLSQL Developer for Oracle, Squirrel SQL Client for DB2,Apache Tomcat 7.0.55, Jboss EAP 7, SOAP UI.
- Java,J2SEE, JSP, JDBC, Spring Core, Spring MVC, Hibernate, Oracle, SOAP Web services, ,Restful Service, JAXB, Singleton Design Patterns.



Education

Bachelor of Technology - 2014

Computer Science And Engineering

Rajiv Gandhi University of Knowledge and Technologies – IIIT RGUKT RK VALLEY

Minor In Management Studies - 2014

Rajiv Gandhi University of Knowledge and Technologies – IIIT RGUKT RK VALLEY



Certifications

Project Management Professional Certification - 2020

Awarded by Project Management Institute.

Certified Scrum Master - 2021

Awarded by Scrum Alliance.



Professional Development

- Building Your Leadership Skills by HEC Paris
- 'Agile Meets Design Thinking' from University of Virginia.



Achievements And Awards

- Received Service Commitment Award
- Received Best Team Award



Professional Experience

TATA CONSULANCY SERVICES PVT LTD

Node And BulkNode CLI Application (Aug 2020-Present)

Role : Scrum Master

Client : Ericsson

- Responsible for promoting and supporting the scrum by facilitating everyone to understand and effectively practice scrum rules and values.
- Performed as a Servant Leader in driving continuous improvement of agile processes and always focusing on supporting the team to deliver high-value products with high quality.
- Collaborated work with product owner to ensure scope and domain is understood by scrum team.
- Proposed innovative techniques for effective product backlog management.
- Motivated team to self-organize and coached them to be cross functional.
- Helped in removing the impediments and protected the team from the other stakeholder influence.
- Excellent technical, analytical, organizational, and communication skills, for effective interaction with third party (vendors)/stakeholders and all levels of management.
- Managed virtual teams and inspired them by mentoring, motivating, and encouraging them to surpass defined goals.

● **TATA CONSULANCY SERVICES PVT LTD**

Retail Bill Payment Service (Feb 2018-Jun 2020)

Role : Scrum Master

Client : Bank of America

- Worked closely with the product owner for requirements and goals understood by everyone in the scrum team.
- Facilitated the scrum team in understanding the importance of clear and concise product backlog items and scrum ceremonies.
- Increased the productivity of the scrum team through effective sprint review and retrospective meetings.
- Managed and directed overall project team activities and monitoring progress, including project health, capacity planning, developing and mentoring staff, and internal process improvement activity.
- Directed cross-functional teams through project lifecycle from ideation to project execution, including executive approval and multiple demand management processes.
- Ensured that project documentation is maintained by the team and shared transparently with the steering committee and executive sponsors as well as senior management, business groups and other relevant stakeholders.
- Worked closely with the team to develop product release roadmap and execute high-value delivery.
- Helped the team to understand the Business requirements, Functional specifications and analysing the change Requests.
- Exposure to all phases of software development life cycle from requirement analysis to implementation including testing.

- Prioritized user requirements and ensured the development team understands the requirements through elicitation techniques.
- Used modelling techniques to prioritize user requirements and created data models, SRS documents.
- Managed changes in requirements and ensured effective change management.
- Involved in developing a detailed description of the project scope, validating the scope and controlling the scope.
- Implemented risk responses and worked with the Change management plans.
- Performed gap analysis and suggested solutions to mitigate gaps.
- Responsible for controlling and monitoring quality.
- Monitored the progress of the project and make adjustments as necessary to ensure the successful completion of the project.
- Involved in Release activities and to get updated lessons learned registers by the team.



Social Contribution

- Member of Army welfare wives association
- Contributor to War Widows Children's Hostel
- Member in Red Cross Society