Nizamuddin Shaikh

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PROFESSIONAL SUMMARY

- An IT Professional with 2.5+ years of experience as a Salesforce Administrator and Developer. Experienced in all phases of Software Development Life Cycle (SDLC) which involves requirement gathering, requirement analysis, design, development, implementation & enhancement of projects using Salesforce.com CRM. Leads by example and always ready to assist colleagues, provide process improvement ideas. Flexible and adaptable for challenging situations.
- Worked on various standard and custom objects to support the business process
- Developed solutions for various requirements using Workflows, Process Builders and Flows
- Configured permission sets and validation rules features
- Designed and developed Apex Class and Apex triggers for various functional requirements.
- Designed and developed Lightning Web Components
- Experience in using Git Bash and Bitbucket for deployment activities

SKILLS

- **Salesforce.com:** Apex, Visualforce, SOQL, SOSL, Apex Triggers, Apex Classes, Apex Controllers, Java, Lightning Component.
- **Web Technologies:** HTML, JavaScript
- **Databases**: MYSQL

EXPERIENCE

Capita, Salesforce Developer and Administrator

April 2021 - Present

- Worked with various Confidential Standard objects like Accounts, Contacts, Leads, Cases, Campaigns, Reports, and Dashboards to support vital business functions.
- Maintain and customize all aspects of the Salesforce platform including objects, fields, layouts, security, reporting, validation rules, approvals, workflows, data manipulation and migration
- Designed, and developed Apex Classes, Controller Classes, extensions, Apex Triggers and Apex Batch jobs for various functional needs in the application by following Apex Best Practices
- Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features
- Experienced in migrating the standard and custom objects from Salesforce Classic to Lightning Experience.
- Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Experience in Change Set Preparation and Deployment for Major Releases, Securing Code Coverage and refreshing sandboxes
- Provide technical assistance and end user troubleshooting for bug fixes, enhancements
- Provide enhancement support for various integrations with Salesforce

Sandat Services, Salesforce Developer and Administrator

March 2020 - April 2021

- Initially joined as a trainee have been part of multiple mini projects which helped to understand the basics of Salesforce and develop the required technical inclination for Salesforce development.
- Have been part of a team responsible for understanding the client's legacy system and develop it into the salesforce sales cloud platform.
- Collaborate with business stakeholders to analyze requirements and translate into technical requirements and articulate design considerations
- Administers overall setup, configuration and maintenance of the Salesforce.com platform for the various divisions
- Performs system administration functions such as custom app setup, user management (profiles and roles), permission sets, sharing rules, field and validation rule configuration, email templates, queue, public groups and other Salesforce.com out-of-the-box access features
- Improve and maintain the quality of the data captured and stored in the organization through field and validation rule configuration, daily reporting and data uploads.
- Experience performing data clean-up and/or data migration to and from Salesforce.com
- Conducted KT Sessions to both internal team members and clients
- Authored Release Notes, Maintenance Documents, Technical Design Documents and Configuration Workbook at different phases of the project. .

SKILLS SUMMARY

- ▶ Good knowledge and experience in configuration and customization of standard and custom objects
- ▶ Hands on development experience in Apex, Visualforce, Lightning, SOQL
- ▶ Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Reports, Dashboards, Actions, Tasks and Events.
- ▶ Excellent problem solving and troubleshooting skills, with a solid customer-service orientation
- ▶ Hands on experience with Eclipse IDE, Data loader, Workbench, Visual Studio Code, AppExchange
- ▶ Strong understanding of Salesforce.com best practices and functionality
- ▶ Time management, ability to multitask and propensity t0 handle urgent interrupts with poise and professionalism
- ▶ Strong verbal and written communication skills including the ability to share ideas business and internal IT teams

PROJECT(II)

Role   :   Salesforce Administrator/ Developer/Lightning/Support.
Client   :   ANTHEM INSURANCE PROJECT
Project   :   ANTHEM INSURANCE PROJECT
Technologies: Force.com Platform, Apex, Triggers, Visual force pages.
Other Tools :   Force.com IDE, Apex Data Loader Tool.

Description: -
Anthem, Inc. is a health insurance provider that seeks to provide healthcare through the Blue Cross Blue Shield Association and several other subsidiaries. The companies provide a range of PPOs, HMOs, and hybrid and specialty products, as well as network-based dental products and health plan services. Subsidiaries and plans vary

Responsibilities: -
- Understanding and analyzing the requirements and mapping them to Salesforce functionality.
- Involved in Creating Custom Objects, fields, Page layouts, Record types, Custom Tabs and applications.
- Creating/adding and managing Users, Roles, Profiles and setting up sharing rules.
- Created Workflow rules and Approvals.
- Creating Apex Classes and Triggers, Lightning Components, Controllers and Involved in writing Test Cases for Classes and Triggers.
- Built Lightning Components.
- Created master-detail relationships, lookup relationships.
- Worked on bulk imports and exports of data using Apex Data Loader and Import Wizard for regular data loads and backup purposes.
- Writing and developing Apex Classes, Triggers, custom Email templates, Configuring Custom Object, fields, Workflow rules, Custom Settings and Validation Rules.
- Experience in Lightning Design system.
- Writing Batch classes.
- Loading the Bulk Data through Data Loader and Import wizards.

PROJECT(I)

Client   : Health Care Patient Portal
Role   : Salesforce Administrator / Developer

Description: -
 Health care Patient Portal provides a platform to automate all the healthcare activities. It provided health data exchange capabilities. Clinicians get a single, fully integrated view of patients within their own native EHR and workflow. That gives them immediate access to actionable information for better decision making – and superior care coordination.

Responsibilities: -
- Worked as Sales force admin support governing user account creation, personal Information setup, password reset, Roles & Profile creation, user group creation, Updating company profile, Network access setup.
- Involved in setting up field level access for each custom object created based on the user's role within the organization.
- Developed various Custom objects, Tabs, Entity-Relationship data model, Validation rules.
- Involved in field & page layout customization for the standard objects like Account, Contact, and Leads.
- Created work flow rules and defined related tasks, time triggered tasks, email Alerts, filed updates to implement business logic.
- Defined look up and master-detail relationships on the objects and created Junction objects to establish connectivity among objects.
- Involved in customizing custom objects, tabs, fields, page layout as per the Business need.
- Maintained user roles, security, profiles, and work flow rules wherever necessary.

EDUCATION

B.Sc, Computer Science, 2020
Savitribai Phule Pune University