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**Profile Summary:**

- **8 years and 11 months** of professional **US healthcare industry (Payer and Provider market)** experience
- Currently working at **Evolent Health Internationals Pvt Ltd Pune** as **Senior Analyst Business Integration Quality** in Healthcare Business Analysis, Implementation, Quality and EDI Services for **1 year and 6 months**.
- Previously worked with **Citiustech Healthcare Pvt. Ltd. Mumbai** as **Technical Lead 1 (Professional services)** in **EMR Healthcare Business Analysis, Interface Implementation, Data Imports/Migration and EDI Services** with **4 years and 5 months**. & an **EDI Analyst** at **Santeon India Pvt. Ltd.** (eBenefits Network LLC) with **3 years** of practice on EDI Health Care domain (HIPAA ANSI X12)
- Well versed with **SDLC** process and possess extensive knowledge in Requirement Gathering, Mapping, Testing, Trouble Shooting, Production support etc.
- Well versed with concepts of Different testing concepts like UAT, Integration Testing, unit testing, **Sharepoint, EDI ANSI X12 834,835, 837 (version - 5010), CMS 1500 and UB04 Claims Processing, Claims Adjudications, HL7, Data Migration, Flat files, Custom Layouts, 401K in US healthcare**
- We versed with **USA PHI restrictions and HIPAA (Health Insurance Portability and Accountability Act) compliance act**.
- Very systematic, organized, hardworking and dedicated team player with strong problem-solving skills

**3. EXPERIENCE SUMMARY AS Senior Analyst (Business Integration Quality)**

**Organization:** Evolent Health International Pvt. Ltd. Pune

**DOJ:** Aug, 2021

**Current Position:** Senior Analyst (Business Integration Quality)

**Testing Method:** Agile Methodology

**Roles and Responsibilities:**

**Project Name:** **Bright Healthcare**

- Responsible to review BRD with BAs and Project manager
- To work in different domains like Enrollment, **Claims processing and Adjudication**, Operation Finance and customer Services domain
- To read all the documents and understand what needs to be tested.
- Based on the information procured in the above step decide how it is to be tested.
- Inform the test lead/manager about what all resources will be required for software testing.
- Develop test cases and prioritize testing activities.
- Execute all the test case and report defects, define severity and priority for each defect.
- Carry out Integration and Regression testing every time when changes are made to the code to fix defects.
- Worked on Bright Fulfilment requirement validating all cost share, plan strategies and Proof received from MPX
- Majorly work on **CMS1500 and UB04** Claim's validation on internal tool **Aldera**.
- Processing claims against different services like (Acupuncture, Dialysis, Hospice homes, Diabetes education, Mental health and addiction treatment, Orthopaedic and rehabilitation, Telehealth) etc.

**Project Name:** **Premiera-BCBS, Premiera-AK and LifeWise WA**

**Testing Method:** **Waterfall Model**

- Responsible to review the post production requirements for Annual Notices and Paperless notices for different market segments of client
- Coordinate with PM for the progress and attending weekly status call with all internal and external stakeholders

- Creating test suite for Annual notices depending on BRD received and validating the member enrolment and termination of plans
- Verification of member mailing file's against the Database and reporting the discrepancies to market segment for resolution
- Worked on Premera Fulfilment requirement validating all cost share, plan strategies and Proof received from MPX
- Majorly work on **CMS1500 and UB04** Claim's validation
- Processing claims against different services like (Acupuncture, Dialysis, Hospice homes, Diabetes education, Mental health and addiction treatment, Orthopaedic and rehabilitation, Telehealth etc.)

## **2. EXPERIENCE SUMMARY AS Technical Lead 1 (Professional Services)**

**Organization:** CitiusTech Healthcare Pvt. Ltd. Mumbai

**Duration:** April, 2017 to August 2021

**Position:** Technical Lead 1 (professional Services)

**Project:** AthenaHealth (Sr. Business Analyst)

### **Projects Summary:**

Working on Client Athena Health system for setting up various interfaces like EDI (ANSI X12 834, 835 and 837) and HL7 2.x (ADT, DFT, ORM, ORU) between Hospitals, Enterprise, Large/group, Small group, and clinical systems. Project workflow involves creating and managing timeline, maintaining the overall data integrity, coordinating with data extraction vendors (like ELLKAY/Chart-Capture (Asteo Health)/Emerge etc.), completing testing with Vendors and providing Go live support.

### **Roles and Responsibilities:**

- Responsible to handle team of 7 members. Acting as an Initiative lead and Mentor.
- Well versed with various EDI (ANSI X12 834,835, 837, 999) and HL7 2.x (ADT, DFT, ORM, ORU) Message types and implementation.
- Responsible to create and execute test scenarios, test cases on implemented EDI files
- Reporting the defects/discrepancies to development team via JIRA using user stories
- Performing extensive Quality Assurance and Auditing on the EDI files and data Migrated into EMR/EHR to deliver accurate data integrity.
- Working as a senior trainer and responsible to enable new "Trainer" and actively working to schedule training plan for new hires and Trainer.
- Responsible to take interviews and performing appraisal meetings with junior team members
- Responsible to take 1:1 meeting with team members and sharing their achievements, roadblocks and defining their goals and responsibilities with managements.
- Actively involved in interview process in the team
- Responsible to create AnP (Achievement and Planning) presentation for monthly reporting to senior Management.
- Working as an Import Project manager on all assigned projects, creating Project plan, Timeline Management, taking responsibility of all timely deliverables and Risk management.
- Being a part of scoping team, understanding the client requirement, creating client requirements document and translate them into actionable development
- Actively worked on Enterprise, Ambulatory, Hospital, Group, Large group (strategic clients) and small group data migration projects
- Experienced in importing and validating/troubleshooting/RCA in the different collector data (like Patient Demographics, Appointment scheduling and Billing data types like Fee schedule (CPT codes, Procedure codes and Amount), Allowable schedule(CPT codes, Procedure codes and Amount)and Charge Master(HCPCS codes)) and Clinical (Problems -ICD 9/ICD10 or SnomedCT codes), Allergies, Immunizations, Medications, Historical Vitals etc.)data.
- Good knowledge of **Medication Surescripts Backfill** process
- Ability to handle more than 20 projects simultaneously.
- Attending weekly status call with all stakeholders (internal and external) to keep track/progress of the project.
- Imparting training to new practice resources and IT managers.
- Providing access to client's historical clinical data by creating Archive SSO link from current EHR.
- Taking responsibilities of client's timelines, risk management by sitting top of all tasks involved in overall project execution.
- Ability to schedule priority task/ad-hoc request from client to deliver success.
- Good understanding of **billing and registration system**.
- Regularly handling go live critical task and client escalations.

## **1. EXPERIENCE SUMMARY AS EDI ANALYST**

**Organization:** Santeon India Pvt. Ltd.(eBenefits Network LLC) Pune

**Duration:** 3 years

**Position:** EDI Analyst

**Project:** Transaction: 834 (Benefit Enrollment and Eligibility), customized layouts, Flat files, 401K, Cobra enrollment and Administration

### **Projects Summary:**

The project enables clients to provide automated insurance Services to their employees through various insurance companies. The project helps them greatly to reduce paperwork and ensures timely deliveries. Project involves thorough testing of client domain data and integration of client system with Insurance companies system.

### **Roles and Responsibilities:**

- Extensively worked on EDI transaction 834 ANSI X12 (5010) Benefit Enrollment and Eligibility.
- Worked as EDI Analyst majorly in Quality assurance and Auditing.
- Worked under project in Healthcare domain where my roles are to Gathering Requirement, Mapping and testing modules for client facing applications.
- Creating BRD (Business requirement document) by gathering requirements from client.
- Confers with internal and external stakeholders to obtain requirements for implementing EDI interfaces.
- End to End testing with Trading Partners for EDI.
- Monitoring the flow of business transactions using 3rd party translation software and web based monitoring tools.
- Setting up Trading Partners' profiles on Prod & Test server for communication purposes using AS2, FTP, HTTP/HTTPS, SFTP & FTPS.
- Error analysis in ANSI X12 (834, layout and 401k projects) transaction sets and XML messages then converting it to business language & taking necessary actions with transparency to business.
- Maintains EDI interface documentation.
- Responsible to create and maintain support EDI processes
- Planning, scheduling, and implementation of EDI interfaces.
- Design, execute, and maintain detailed test cases/scripts.
- Verify that code developed during the release works as intended and that the new code has not adversely affected existing interface.
- Interacted with product management, development teams to develop a strong understanding of the product/feature and testing objectives.
- Communicates complex technical procedures effectively; makes data exchange concepts clear, simple, and understandable to both technical and business staff.
- Audits data to validate information supplied to and received from customers.
- Providing detailed test reports and Signing Off the release.

## **TECHNICAL SKILLS & COMPETENCES:**

- EMR/EHR, US healthcare implementation and support.
- Data migration, Scoping, Manual testing.
- In-depth RCA, Importing Demographics, Appointment, Insurance, Fee/Allowable/Charge Master, Clinical Data (Problems -ICD 9/ICD10 or SnomedCT codes), Allergies, Immunizations, Medications, Historical Vitals, clinical Histories etc.) data.
- Software testing, Project management, Project plan execution.
- SQL, HL7 (version 2.X), CMS1500, UB04, EDI 834, 835, 837, 401K, COBRA etc.

## **BUSINESS ANALYST SKILLS**

- Excellent Verbal and Written communication skills.
- Requirement Gathering & Analysis.
- Sprint Release Management.
- Client On-boarding and Co-ordination.

- Use Case preparation.
- Project Estimation and Go-live project plan.
- Documentation and User Manuals.
- Stakeholder Management

## DATABASES:

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**Major HRMS Partners:** Mangrove, Paycor, Sentric, Infinisource, SaaS HR, Epicor, Empower Software Solution and Sage.

**Major Insurance Carriers:** Blue Cross Blue Shield (BCBS Anthem), MetLife, Tufts, ADP, Lincoln Financial Group, SunLife Financial, Principal financial group, Delta Dental, VSP, United Health Care, Health Plans, and Care first etc.

## IT SKILLS/ SOFTWARE PACKAGES/EDI TOOLS

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**Tools:** Salesforce, JIRA, Grafana, XIP Editor, Benefit connector mapper, QuickBase, DRC Tool

**Protocols:** HTTP, HTTPS, FTP, SFTP, AS2, VAN

**Software:** MS-word, MS-Excel, Outlook, Google docs

## QUALIFICATION

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Bachelor of Engineering (Electronics and telecommunication) with **First Class**.

## PERSONAL DETAILS

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Date of Birth : 27<sup>th</sup> Dec, 1991

Gender : Male

Marital Status : Married

Nationality : Indian

Languages Proficiency: English, Hindi, Marathi

## DECLARATION

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I assure that the above mentioned details are true to the best of my knowledge and belief.

**Date:**

**Place:** Pune

(Shrinivas S.Bembalkar)