

HIMANSHU GARG (3x SF - Certified)

Jaipur, IND

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SUMMARY

- Have 3.1+ years of experience in the IT industry with working experience with Salesforce.com as Administrator and Developer, Salesforce.com CRM Platform, building Application Programming Interfaces (APIs) on the force.com platform.
- **Responsible for End to End Solutions Including (Requirement Gathering, Development, Testing, and Deployments).**
- Experienced in integration of Salesforce.com with external applications by using Web Services API, Metadata API, and SOAP.
- Have knowledge of **version control systems** like GIT and used Source code management client tools like GitHub.
- Experience in Data Migration & designing Data Models for Salesforce Implementations.
- I'm always focusing on new learning.

WORK EXPERIENCE

- **Technology Mindz | 07/2023 – 09/2023**
Role: - Salesforce Developer
- **CRM Landing Software Pvt. Ltd. | 09/2021 – 05/2023**
Role: - Salesforce Developer
- **ROAD AHEAD TECHNOLOGIES (INDIA) PRIVATE LIMITED · Internship | 08/2020 – 08/2021**
Role: - Internship (Java, HTML5, CSS, SQL)

SKILLES

Sales Cloud, Service Cloud, Experience Cloud, Apex Triggers, Apex Class, Integration, Lightning Web Component (LWC), Visualforce Page, Email to Case, Web to Case, Knowledge, Duplicate Rules, REST API, sObjects Data Migration, Chang Set, Synchronous and Asynchronous Apex (Batch, Future, Schedule, Queueable), Object Schema, Validation Rule, OOPS, DevOps, JIRA, BitBucket, Git, GitHub, Agile methodology, Create REST API In Salesforce, JSON, XML, Requirements Analysis, Solution Design and Developmen, Bitrix24, MVC Etc.

PROJECTS

1. Architessa | USA

- Experience with multiple AppExchange managed packages across different sandboxes.
- Successful resolution of various client-facing pain points.
- Involvement in Phase 2 migration from Classic to Lightning, particularly for Notes and Attachments.
- Resolving daily issues for Bitrix24 clients.
- Contribution to Phase 1 migration from Classic to Lightning, with a focus on migrating custom buttons.
- Collaboration with the SAP Team to facilitate understanding and integration of Salesforce API.

2. CNH Industrial | Kansas, USA

- Worked on Sales Cloud & Service Business Processes (Email to Case, Web to Case, Knowledge, Duplicate Rules).
- Worked on Lightning components, Experience Cloud Sites, Apex, Automation.
- Build integrations between Salesforce and external applications using REST, SOAP APIs, OAuth, and SSO.
- Responsible for continuous deployment with DevOps tools & Manage Metadata Package.
- Work based on the MVC architecture.

- Create API in Salesforce.
- Follow up deployment tasks if issues are discovered.
- Implementation Integration with Twilio to Salesforce.
- Work on Lead, Case, Task, Account, Contact, Opportunity etc. Data migration.

3. APL Apollo | Noida, IND

- Worked on Experience Cloud & Dealership Management System.
- Worked on the Business processes and automation of various types of objects like Order, Order Items, Accounts.
- Responsible for Callout SAP to Salesforce.
- Responsible for deployment.
- Work on Package Data migration.
- Experience working with SF Sandbox environments, and Data Loader.
- Responsible for building new Lightning components, controllers, pages, UI, Etc.
- Create API in Salesforce.
- Translate functional requirements into technical requirements.

4. Cornerstone OnDemand | Santa Monica, California

- Worked on Sales Cloud & Service Knowledge Article Data Migration. implementation of call-outs to communicate with third-party applications.
- Build a JS timer that helps customer to estimate the timing of migration.
- Implementation Integration with Salesforce & ServiceNow to Salesforce.
- Translate functional requirements into technical requirements.
- Proposed design for the Use Case requirement and executed customization using Apex component.
- Design of Visual Force Pages, Dashboards, and various other components as per the client and application requirements.
- Designed and developed LWC components for various functional needs in the application.

5. Newell Brands | Atlanta, US

- Worked on Sales Cloud & Responsible for implementing custom change passwords for users as participants.
- Responsible for implementing triggers, Unit tests, Apex, VF pages, and validation rules, Lightning web components, Batch.
- Design and build high-performance, reusable, and reliable Apex code with best practices.
- Implementation of new LWC Components for business.
- Implementation Integration with Google Drive to Salesforce.
- Design and build high-performance, reusable, and reliable Apex code with best practices.
- Experience working with Sublime Text Editor, Data Loader, and salesforce.com Sandbox environments.

Education

Global Institute of Technology | Jaipur, IND
Bachelor of Technology (B.Tech) | 2017 – 2021

Certification

- Salesforce Certified Associate
- Salesforce Certified Administrator
- Platform Developer I

Declaration

I hereby declare that the information provided above is true to my knowledge and belief.

Himanshu Garg